

es Prabhakar Kore Hospital And Medical Research Centre

#### APPROVAL LETTER

ated :	12/09/2022	URN No :	4016498455
Init Name:	SUPERINTENDENT OF POLICE,BAGALKOT	Date of Admission :	10/09/2022
laim No :	8151206	Scheme Name:	ABY Scheme
GID :	1827374	Emp Name :	NILESH VASANT BEVINAKATTI

ear Sir / Madam

)

per the guidelines of **ABY Scheme**, a payment of **62500** is approved for **VIRAJ NILESH BEVINAKATTI** who is treated for in ur esteemed Hospital.

emarks: S PER CGHS

eduction Amount	Deduction Reasons	

Claim form duly signed by patient/ insured.	4. Detailed hospital Bill with supporting Bill break up.
Original Discharge Summary/Card	5. Copy of Authorization letter.
Original Investigation reports	6. Invoice of Implant / Sticker used.



es Prabhakar Kore Hospital And Medical Research Centre

#### APPROVAL LETTER

lated :	17/06/2022	URN No :	4016269727
Init Name:	SUPERINTENDENT OF POLICE,BELGAVI	Date of Admission :	13/06/2022
laim No :	8126671	Scheme Name:	ABY Scheme
GID :	2184071	Emp Name :	BALESH SATTEPPA ANTARAGATTI

ear Sir / Madam

per the guidelines of ABY Scheme, a payment of 71500 is approved for BORAVVA ALIYAS LAKKAVVA SATTEPPA VTARAGATTI who is treated for in your esteemed Hospital.

emarks:

S PER CGHS RATE

eduction Amount	Deduction Reasons	

. Claim form duly signed by patient/ insured.	4. Detailed hospital Bill with supporting Bill break up.	
. Original Discharge Summary/Card	5. Copy of Authorization letter.	
. Original Investigation reports	6. Invoice of Implant / Sticker used.	1



es Prabhakar Kore Hospital And Medical Research Centre

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#### APPROVAL LETTER

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22/02/2023	URN No :	4016187432
COMMISSIONER OF POLICE,BELAGAVI CITY	Date of Admission :	22/02/2023
8198148	Scheme Name:	ABY Scheme
2823779	Emp Name :	GANGADHAR ASHOK JYOTI
	COMMISSIONER OF POLICE,BELAGAVI CITY 8198148	COMMISSIONER OF     Date of Admission :       POLICE,BELAGAVI CITY     8198148

ear Sir / Madam

s per the guidelines of **ABY Scheme**, a payment of **15500** is approved for **SIDDAVVA ASHOK JYOTI** who is treated for in your steemed Hospital.

emarks: S PER CGHS RATES

eduction Amount	Deduction Reasons

. Claim form duly signed by patient/ insured.	4. Detailed hospital Bill with supporting Bill break up.	
. Original Discharge Summary/Card	5. Copy of Authorization letter.	
. Original Investigation reports	6. Invoice of Implant / Sticker used.	



es Prabhakar Kore Hospital And Medical Research Centre

3

#### APPROVAL LETTER

lated :	14/02/2023	URN No :	4016550056
Init Name:	COMMISSIONER OF POLICE,BELAGAVI CITY	Date of Admission :	11/02/2023
laim No :	8195481	Scheme Name:	ABY Scheme
GID :	3172284	Emp Name :	ANAND HASABI

ear Sir / Madam

s per the guidelines of **ABY Scheme**, a payment of **51500** is approved for **KASTURIDUNDAPPAHASABI** who is treated for in our esteemed Hospital.

emarks:

S PER CGHS RATES

eduction Amount	Deduction Reasons

. Claim form duly signed by patient/ insured.	4. Detailed hospital Bill with supporting Bill break up.	
. Original Discharge Summary/Card	5. Copy of Authorization letter.	
. Original Investigation reports	6. Invoice of Implant / Sticker used.	



es Prabhakar Kore Hospital And Medical Research Centre

#### APPROVAL LETTER

ated :	05/01/2023	URN No :	4016416891
Init Name:	COMMISSIONER OF POLICE,BELAGAVI CITY	Date of Admission :	23/12/2022
laim No :	8180451	Scheme Name:	ABY Scheme
GID :	1999535	Emp Name :	PRAKASH NARAYAN KHANGAONKAR

ear Sir / Madam

per the guidelines of ABY Scheme, a payment of 62500 is approved for PRAKASH NARAYAN KHANGAONKAR who is ated for in your esteemed Hospital.

emarks:

S PER CGHS RATES

eduction Amount	Deduction Reasons	

. Claim form duly signed by patient/ insured.	<ul><li>4. Detailed hospital Bill with supporting Bill break up.</li><li>5. Copy of Authorization letter.</li></ul>	
. Original Discharge Summary/Card		
. Original Investigation reports	6. Invoice of Implant / Sticker used.	



es Prabhakar Kore Hospital And Medical Research Centre

3

#### APPROVAL LETTER

ated :	01/12/2022	URN No :	4016269894	
Init Name:	SP KARNATAKA LOKAYUKTA,BELAGAVI	Date of Admission :	30/11/2022	
laim No :	8173837	Scheme Name:	ABY Scheme	
GID :	2228386	Emp Name :	AMOL A KORAV	

ear Sir / Madam

per the guidelines of **ABY Scheme**, a payment of **51500** is approved for **NEELAVATHIA KORAV** who is treated for in your teemed Hospital.

enarks: eed to do as per ABY rules

eduction Amount	Deduction Reasons	

. Claim form duly signed by patient/ insured.	4. Detailed hospital Bill with supporting Bill break up.	
. Original Discharge Summary/Card	<ul><li>5. Copy of Authorization letter.</li><li>6. Invoice of Implant / Sticker used.</li></ul>	
. Original Investigation reports		



es Prabhakar Kore Hospital And Medical Research Centre

#### APPROVAL LETTER

lated :	14/11/2022	URN No :	4016528458
Init Name:	COMMANDANT, IV BN KSRP,BANGALORE	Date of Admission :	09/11/2022
laim No :	8167918	Scheme Name:	ABY Scheme
GID :	3114757	Emp Name :	MAHANTESH MADHUR

ear Sir / Madam

1

s per the guidelines of **ABY Scheme**, a payment of **61500** is approved for **SIDDAVVA MADHUR**.. who is treated for in your steemed Hospital.

emarks:

s per cghs rates

eduction Amount	Deduction Reasons	

. Claim form duly signed by patient/ insured.	4. Detailed hospital Bill with supporting Bill break up.	
. Original Discharge Summary/Card	5. Copy of Authorization letter.	
. Original Investigation reports	6. Invoice of Implant / Sticker used.	

D-1121294 20-6.72 Employee's State Insuration Scheme (Karnatak BILL COPY. (Ai Medical Su ESI Hospital



Letterhead of Referring ESI Hospital(P-I) REFERRAL FORM(Permission Letter)

Patient Registration Referral No. 2276 Claim ID. 530434 27/06/2022 Validity Upto Date of Issue 20/06/2022 Patient & Beneficiary Information ESI Dispensary ESIS M Service - BELGAUM Insurance No/Staff Card No/ Pensione 5858699138 Card No GURALING Age 59 Name of Patient Male Gender Identification Marks(if any) MALLIKARJUN G SANNAKKI At post Ammanagi Hukkeri Name Of the Insured Person Address Contact No. 0016570070 Father Relationship with IP/Staff Entitled for Medical Benefit Diagnosis/clinical opinion/case **Right Hydropneumothorax** Summary along with relevant treatment NA given/Procedure/inves tigationm done in ESIC hospital Treatment/procedure/ For Further Management SST investigation for which patient is being referred :(mention specific diagnosis for referral)

KLES DR PRABHAKAR KORE HOSPITAL & MRC \_\_\_\_\_ Tie-up Hospital for treatment of I voluntarily choose

Modianing upersistendelMciary/Staff

AFather

Referred to \_\_\_\_\_KLES DR PRABHAKAR KORE HOSPITAL & MRC\_\_\_

BELG

Hospital/Diagnostic Central Ashok Nagar.

Sign & Stamp of Authorized Signatory \*\*

\*\* In case of emergency, signature of referring doctor or Casualty Medical Officer is needed. Record to be maintained in the register. New form duly filled will be sent after signature of the competent authority on the next working day.

#### Mandatory Instructions for Tie-up Hospital

1. Referred hospital is instructed to perform only the procedure/treatment for which the patient has been referred to.

2. In case of additional procedure/treatment/investigation is essentially required in order to treat the patient for which he/she has been referred to, the permission for the same is essentially required from the referring hospital either through e-mail, fax or telephonically (to be confirmed in writing at the earliest).

The referred hospital has to raise the bill as per the agreement on the standard proforma along with supporting documents within 15 days of discharge of the patient giving account number and RTGS number etc.

4. Food supplement will not to be prescribed/reimbursed

5. Only Generic medicine to be used wherever possible.

6. Only those medicine to be used which are FDA/ IP/ BP or USP approved.

Checklist of documents to be sent by referring ESIC/ESIS hospital to tie-up hospital

1.Duly filled & signed referral proforma.

2.Copy of Insurance Card/Photo I card of IP.



Page 1/2

1.	i i i i i i i i i i i i i i i i i i i	54408 Employee's State Insuran	nce Scheme (Ka	arni <b>arni</b>	
	Superior BILL COP Letterhea REFER		X	Superinte Superinte Subiospital Igar, BELA	savi-1
Patient Registration		Dudawal No	3440		
Claim ID.	558046	Referral No. Validity Upto	25/08/2022	1 1	
Date of Issue	18/08/2022		Leannaite		
Patient & Beneficia Insurance No/Staff Card No/ Pensioner Card No	ry information 7118272799	ESI Dispensary	ESIS M Service -	BELGAUM	andret fat i en
Name of Patient	LAKSHMI	Age	2		
Identification Marks(if any)		Gender	Female		
Address	Bidari	Name Of the Insured Person	BASAVARAJ LI	GADE	
Relationship with IP/Staff	Daughter	Contact No.	7760329438		
Entitled for Medical Benefit					
Diagnosis/dinical opinion/case	Developmental Dysplasia of Hip /	Congenital Heart Disease ?			
Summary along with relevant treatment given/Procedure/Inves ligationim done in ESIC hospital	NA				
Treatment/procedure/ SST investigation for which patient is being referred (mention specific diagnosis for referral)	For Further Management				2
I voluntarily choose	KLES DR PRABHAKAR KORE HOS	PITAL & MRC Tie-up Hospita	for treatment of	Daughter	

\*\* In case of emergency, signature of referring doctor or Casualty Medical Officer is needed. Record to be maintained in the register/ News form duly filled will be sent after signature of the competent authority on the next working days nok Nagar, Bether gister/ News

#### Mandatory Instructions for Tie-up Hospital

1, Referred hospital is instructed to perform only the procedure/treatment for which the patient has been referred to.

In case of additional procedure/treatment/investigation is essentially required in order to treat the patient for which he/she has been referred to, the
permission for the same is essentially required from the referring hospital either through e-mail, fax or telephonically (to be confirmed in writing at the
earliest).

3. The referred hospital has to raise the bill as per the agreement on the standard proforma along with supporting documents within 15 days of discharge of the patient giving account number and RTGS number etc.

4. Food supplement will not to be prescribed/reimbursed.

5. Only Generic medicine to be used wherever possible.

6. Only those medicine to be used which are FDA/ IP! BP or  $\psi \text{SP}$  approved.

Checklist of documents to be sent by referring ESIC/ESIS hospital to tie-up hospital

1. Duly filled & signed referral proforma.

2.Copy of Insurance Card/Photo I card of IP.

Page 1/2

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		Employee's State Insurar	ice Scheme (Kame
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( 10	Letterhead p	f Referring ESI Hospital(P-I)	
70	V	L FORM(Permission Letter)	Medical Sup
Patient Registration			ESI Hospital
Claim ID.	551148	Referral No.	ABRok Nagar, BELAGAVI-18
Date of Issue	04/08/2022	Validity Upto	11/08/2022
Patient & Beneficia	ry Information		r
Insurance No/Staff Card No/ Pensioner Card No	5858762104	ESI Dispensary	ESIS M Service - BELGAUM
Name of Patient	AVVAKKA	Age	47
Identification Marks(if any)		Gender	Female
Address	Belgaum	Name Of the Insured Person	MAHADEV MALLIKER.
Relationship with IP/Staff	Wife	Contact No.	7619100206
Entitled for Medical Benefit			
Diagnosis/clinical opinion/case	?Cataract Cause Of DOV		
Summary along with relevant treatment given/Procedure/inves tigationm done in ESIC hospital	NA		
Treatment/procedure/ SST investigation for which patient is being referred :(mention specific diagnosis for referral)	For Further Management		
t to to the shares	KLES DR PRABHAKAR KORE HOSPI	TAL & MDC Tie-un Hosnits	I for treatment ofWite
I voluntarily choose	KEES DIVERABILITIAN KONE HOOF.	The of the opening the opening the	Peter
			Sign/Thumb Impression of IP/Beneficiary/Sta
Referred to KIES	DR PRABHAKAR KORE HOSPITAL & M	IRC Hospital/Diagno	stic Centre for
Referred toKLES	we also a dramatik dramatiy a chara the posterior and the second		Sign & Stamp of Authorized Signatory
	and almost on a family destant as the	sustive Madical Officer is anada	d. Record to be maintained in the register. New
form duly filled will b	e sent after signature of the competent	authority on the next working	day.
	ns for Tie-up Hospital		Medical Superintender
1. Referred hospital is	instructed to perform only the procedure/t	reatment for which the patient ha	s been referred to EST Hospital
<ol><li>In case of additional permission for the sam earliest).</li></ol>	procedure/treatment/investigation is esse e is essentially required from the referring	entially required in order to treat the phospital either through e-mail, fa	he pa <b>feet for w</b> hich he/she has been (efforts) it ax or telephonically (to be confirmed in writing at th
3 The referred hospita	I has to raise the bill as per the agreemen It giving account number and RTGS numb	nt on the standard proforma along per etc.	with supporting documents within 15 days of
4. Food supplement w	Il not to be prescribed/reimbursed.		
	ine to be used wherever possible.	Deserved	
	to be used which are FDA/ IP/ BP or $US$		
Checklist of docume	nts to be sent by referring ESIC/ESIS h	ospital to tie-up hospital	
1 Dudy filled & claned	eferral proforma.		
LOUIY INCO & SIGNOU I	1		
2.Copy of Insurance C	ard/Photo I card of IP.		

Entitlement a p Checked

# ·Adoo III8 Bill Copy.

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Employee's State Insurance Scheme (Karnataka)

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Letterhead of Referring ESI Hospital(P-I)

**REFERRAL FORM(Permission Letter)** 

Claim ID.	363543	Referral No.	1787 LUI INSPIRATAL
Date of Issue	03/02/2021	Validity Upto	10/02/2021
Patient & Beneficia	ry Information		
Insurance No/Staff Card No/ Pensioner Card No	5858829384	ESI Dispensary	ESIS M Service - BELGAUM
Name of Patient	LAXMI	Age	42
Identification Marks(if any)		Gender	Female
Address	H No 40, Ramaling Galli Bambaraga	Name Of the Insured Person	SATABA G MANAGUTKAR
Relationship with IP/Staff	Mother	Contact No.	9611662743
Entitled for Medical Benefit			
Diagnosis/clinical opinion/case	Right Sided Pneumonia with B/L Renal C	alculi with Type-2 DM	
Summary along with relevant treatment given/Procedure/inves tigationm done in ESIC hospital	NA		
Treatment/procedure/ SST investigation for which patient is being referred :(mention specific diagnosis for referral)	For Further management		

KLES OR PRABHAKAR KORE HOSPITAL & MRC \_\_\_\_\_ Tie-up Hospital for treatment of Mother

Sign/Thumb Impression of IP/Beneficiary/Slaff

Hospital/Diagnostic Centre for Referred to KLES DR PRABHAKAR KORE HOSPITAL & MRC

Sign & Stamp of Authorized Signatory \*\*

\*\* In case of emergency, signature of referring doctor or Casualty Medical Officer is needed. Record to be maintained in the register. New form duly filled will be sent after signature of the competent authority on the next working day.

#### Mandatory Instructions for Tie-up Hospital

Basic

1. Referred hospital is instructed to perform only the procedure/treatment for which the patient has been referred to.

2. In case of additional procedure/treatment/investigation is essentially required in order to treat the patient for which he/she has been referred to, the permission for the same is essentially required from the referring hospital either through e-mail, fax or telephonically (to be confirmed in writing at the earliest).

The referred hospital has to raise the bill as per the agreement on the standard proforma along with supporting documents within 15 days of discharge of the patient giving account number and RTGS number etc.

4. Food supplement will not to be prescribed/reimbursed.

5. Only Generic medicine to be used wherever possible.

6. Only those medicine to be used which are FDA/ IP/ BP or USP approved.

#### Checklist of documents to be sent by referring ESIC/ESIS hospital to tie-up hospital

1.Duly filled & signed referral proforma.

2 Copy of Insurance Card/Photo Loard of IP

#### Employee's State Insurance Scheme (Karnataka)

3.Referral recommendation of the specialist/concerned medical officer.

4. Attested Copy of entitlement evidence of Specially/super specialty treatment.

5. Reports of investigations and treatment already done.

6.One additional Photograph of the Patient

Signature of Competent Authority' Medical Superintendent ESI Hospital Ashok Nagar, BELGAUM-16.



#### EMPLOYEES' STATE INSURANCE CORPORATION

e-Pehchan Card

Insured Person : Sataba G. Managutkar Insurance No. : 5858829384 Date of Registration : 18/04/2017

YOUR REGIS	TRATION DETAILS	
Sataba G. Managutkar	Type of Disability :	None
GUNDAU	Date of Birth :	03/07/1993
Married	Gender:	Male
BELAGAVI,At.Post: H. No. 40, Ramling Galli, Bambaraga,,Tq: Dist: Belagavi,Dist:Belgaum,Karnataka	Permanent Address :	BELAGAVI, At. Post: H. No. 40, Ramling Galli, Bambaraga, , Tq: Dist: Belagavi, Dist: Belgaum, Karnataka
K.S.R.T.C. Belgaum, KA (ESIS Disp.)	Dispensary / IMP for Family:	K.S.R.T.C. Belgaum, KA (ESIS Disp.)
KA01.0006508138		
urrent Employer Details	Fi	st Employer Details
58005095290001303	Employer's Code No. :	None
58585095290041303	Sub Unit's Code No. :	None
01/03/2017	First Insurance No. :	None
KLE UNIVERSITY, BELAGAVI.	Name of Employer :	None
KLE JAWAHARLAL NEHRU MEDICAL COLLEGE, BELAGAVIBELAGAVIDist;Bel	Address of Employer :	None
	Sataba G. Managutkar GUNDAU Married BELAGAVI,At.Post: H. No. 40, Ramling Galli, Bambaraga,,Tq: Dist: Belagavi,Dist:Belgaum,Karnataka K.S.R.T.C. Belgaum, KA (ESIS Disp.) KA01,0006508138 urrent Employer Details S8005095290001303 58585095290001303 58585095290001303 01/03/2017 KLE UNIVERSITY.BELAGAVI. KLE JAWAHARLAL NEHRU MEDICAL	GUNDAU     Date of Birth :       Married     Gender :       BELAGAVI, At Post: H. No. 40, Ramling Galli, Bambaraga, Tq: Dist: Belagavi, Dist: Belgaum, Karnataka     Permanent Address :       K.S.R.T.C. Belgaum, KA (ESIS Disp.)     Dispensary / IMP for Family:       KA01,0006508138     Fill       urrent Employer Details     Fill       S8005095290001303     Employer's Code No. :       58585095290041303     Sub Unit's Code No. :       01/03/2017     First Insurance No. :       KLE UNIVERSITY, BELAGAVI.     Name of Employer :       KLE JAWAHARLAL NEHRU MEDICAL     Address of Employer :

#### Family Details:

Name	Relationship with the Employee	Date of Birth	UHID	Whether Residing with Insured Person	State	District
GUNDU MANAGUTKAR	Dependant father	01/01/1945	KA01.0008508139	Yes	Kamataka	Belgaum
LAXMI MANAGUTKAR	Dependant mother	01/01/1979	BELG.0000031651	Yes	Karnataka	Belgaum
Ujwala S. Managutkar	Spouse	23/01/2000	KA01.0006508140	Yes	Karnataka	Belgaum
Rajveer	Minor dependant son	06/03/2018	KA01.0008508141	Yes	Kamataka	Belgaum
LAVANYA	Dependant unmarried daughter	30/04/2020	KA01,0006508142	Yes	Karnataka	Belgaum

ESI HORF BELGAUM-18:

#### Documents Uploaded:

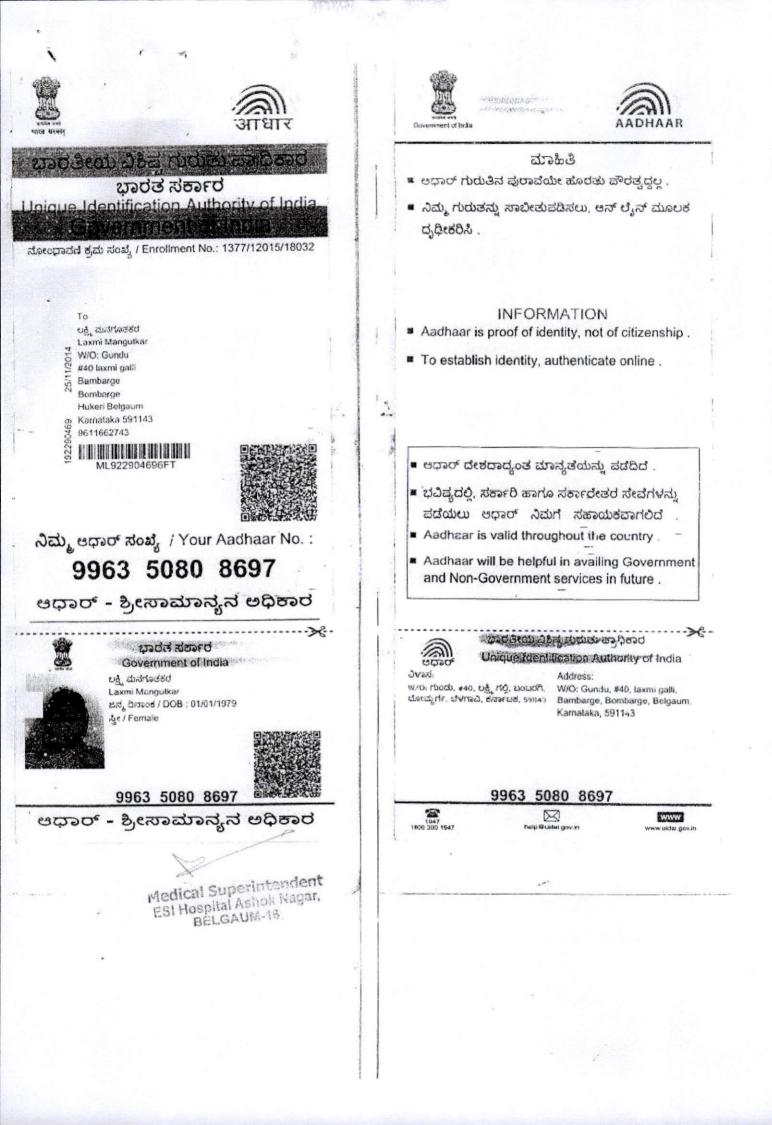
Signature / LTI of Registered Employee / IP : Mobile Number : 9611662743 NOTE:

Please keep this printout for future reference and bring this along with your Photo ID for all your Claim Benefits and Medical Benefit
 Employer to please affix employee and his family photo here and attest with official stamp across.
 Principal

Signature / Stamp of ESIC Officer / Employer

Jawaharial Nehru Medical Colle

Medical Superintendent ESI Hospital Ashok Nagar, BELGAUM-16

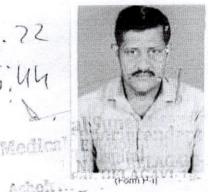


## ESISUPES.

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NUTETIE

Employee's State Insurance Corporation



Letterhead of Referring ESI Hospital/Dispensary

11 CO3

#### **REFERRAL FORM(Permission Letter)**

Region: RO - Karnataka

Referred By: RO - Karnalaka

<b>Patient Registration</b>			A STATISTICS
Clam ID.	4005199	Referral No.	11
Date of issue	01/04/2022	Validity Upto	30/04/2022
Patient & Beneficiary I	nformation		
Name of Patient	MR. SHANKAR KURBET	Age	38
Gender	Male	Whether IP/Staff / Family	Self
UHID NO.	BELG.0000012994	IP NO.	5858533345
Beneficiary Name	MR. SHANKAR KURBET	Relationship with Beneficiary	Self
Identification Marks(if any)			
Admission	Yes		
Investigation/Rx/Procedure (for which patient is being referred (Reasons for referral)	For Hemodialysis & BloodTransf	usion & Further Management	
Consultation for	Yes		
Package Type	CGHS Package		
		Package Details	
2 Consultation- for Inpal	lents		
		Referred For :-	
SECONDARY		IN-PATIENT MANAGEME	NT - OTHERS
TERTIARY		NEPHROLOGY DIALYSIS	
Name of the empanelled hospital	KLES DR PRBHAKAR KORE HOS	PITAL & MRC - BELAGAVI	L

Place :

Remarks

Dated :

#### Advised By: Dr Santosh B

#### Signature of Medical Office Grade II

Approved By: MS Signature of Medical Officer with Stamp

Medical Seconds.

Hospital for treatment of self or for my

Signature of Patient.

#### Date & Time:

#### Signature/Thumb Impression of IP/Beneficiary/Staff

Foot Note:

NB: In case of emergency, signature of referring coctor or Casualty Medical Officer is needed. Record to be maintained in the register. The form duty filled should be sent after signature of the competent approviong authority.

1. Mandatory Instructions for the Hospital where the patient is referred:.

However, agreeing to / contradicting the above, I voluntarily choose

2. Referred hospital is instructed to perform only the procedure/treatment for which the patient has been referred to.

Chronic Renal Disease Stage V / Severe Anemia / HTN

3. The entitlement eligibility of the patient can also be verified at www.esic.in IP Pertal,

(relationship).

4. In case any additional procedure/treatment/investigation is essentially required in order to treat the patient. for which he/she has been referred to, the permission for the same is mandatorily required from the approving authority of the referring hospital either through e-mail, fax or telephonically (to be confirmed in writing at the earliest).



#### Employee's State Insurance Corporation

5. The referred hospital is requested to raise the bill as per the agreementon the standard proforma along with supporting documents within 6 days of discharge of the patient giving Bank account number, IFSC Code and RTGS number etc.

#### Following documentary CHECKLIST to be done and forwarded by the Tie-up Hospital while submitting claim.

(i) Discharge Slip containing treatment summary & detailed treatment record.

(ii) Octailed Bill Break-up of procedures / medication / interventions; etc.

(iii) Bill(s) of Implant(s) / Stent(s) /device, along with Pouch/packet/invoice, etc.

(iv) Photocopies of referral proforma, Insurance Card/ Photo I card of IP/ Referral recommendation of competent authority of referring hospital & entitlement certificate.

(v) Approval letter from MS/SMC/SSMC/DEAN in case of emergency treatment or additional procedure performed, Additional Document in favour of permission taken for additional procedure/treatment or investigation.

(vi) Patient/Attendant satisfaction certificate.

#### Instructions for the Referring Hospital which is referring: Checklist for the Referring Hospital

1. Duly filled referral proforma with signature of the competent authority.

2.Copy of Insurance Cars/Photo I card of IP.

3. Referral recommendation of the specialist/concerned medical officer.

4.Attested Copy of antillement evidence of Specially/super specially treatment.

5. Reports of investigations and treatment already done.

6.One additional Photograph, and Identification Marks of the Patient

#### Signature of Medical Approver with Stamp

Verfied By : Name Of Approver : Authorized Signatory with Stamp : Designation :

1s

16.857.16

Medical State Intendent

D. Beneter

## -1107565 Employee's State Insurance Corporation

Medica Asholt a

Letterhead of Referring ESI Hospital/Dispensary

12:26

**REFERRAL FORM(Permission Letter)** 

Region: RO - Karnataka

Referred By: RO - Karnataka

Patient Registration			
Claim (D.	4048484	Referral No.	263
Date of Issue	18/04/2022	Validity Upto	28/04/2022
Patient & Beneficiary In	nformation		
Naine of Patient	MS. SUMAN .	Age	49
Gender	Female	Whether IP/Staff / Family	Dependant Mother
UHID NO.	BELG.0000035194	IP NO.	5858925427
Beneficiary Name	ANKITA KAKATI	Relationship with Beneficiary	Dependant Mother
Identification Marks(if any)			
Admission	Yes		
Investigation/Rx/Procedure /for which patient is being referred (Reasons for referral)	For Chemotherapy & Further	Management	
Consultation for	Yes		
Раскаде Туре	CGHS Package		
		Package Details	
2 Consultation- for Inpat	ients		
		Referred For :-	

SECONDARY		<b>IN-PATIENT MANAGEMENT - OTHERS</b>	
TERTIARY		ONCOLOGY	
Name of the empanelled hospital	KLES DR PRBHAKAR KORE HOSPITAL	MRC - BELAGAVI	

Carcinoma Rectum

Remarks Place ;

Dated :

Advised By: Dr Shrinath

#### Signature of Medical Office Grade II

However, agreeing to / contradicting the above, I voluntarily choose (relationship).

#### Date & Time:

Signature/Thumb Impression of IP/Beneficiary/Staff

Foot Note:

NB: In case of emergency, signature of referring doctor or Casualty Medical Officer is needed. Record to be maintained in the register. The form duly filled should be sent after signature of the competent approviong authority.

1. Mandatory Instructions for the Hospital where the patient is referred:,

2. Referred hospital is instructed to perform only the procedure/treatment for which the patient has been referred to,

3. The entitlement eligibility of the patient can also be verified at www.esic.in IP Portal.

4. In case any additional procedure/treatment/investigation is essentially required in order to treat the patient. for which he/she has been referred to, the permission for the same is mandatorily required from the approving authority of the referring hospital either through e-mail, fax or telephonically (to be confirmed in writing at the earliest).

Signature of Patient. 75.13. Kakaty

Approved By: MS

Santo mar

Signature of Medical Officer with Stamp

Hospital for treatment of self or for my





5. The referred hospital is requested to raise the bill as per the agreementon the standard proforma along with supporting documents within 6 days of discharge of the patient giving Bank account number, IFSC Code and RTGS number etc.

#### Following documentary CHECKLIST to be done and forwarded by the Tie-up Hospital while submitting claim.

(i) Discharge Slip containing treatment summary & detailed treatment record.

(ii) Detailed Bill Break-up of procedures / medication / interventions, etc.

(iii) Bill(s) of Implant(s) / Stent(s) /device along with Pouch/packet/invoice etc.

(iv) Photocopies of referral proforma, Insurance Card/ Photo I card of IP/ Referral recommendation of competent authority of referring hospital & entitlement certificate.

(v) Approval letter from MS/SMC/SSMC/DEAN in case of emergency treatment or additional procedure performed. Additional Document in favour of permission taken for additional procedure/treatment or investigation.

(vi) Patient/Attendant satisfaction certificate.

#### Instructions for the Referring Hospital which is referring: Checklist for the Referring Hospital

1. Duly filled referral proforma with signature of the competent authority.

2.Copy of Insurance Card/Photo I card of IP.

3.Referral recommendation of the specialist/concerned medical officer.

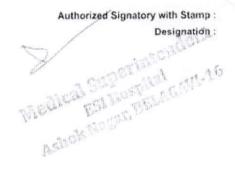
4. Attested Copy of entitlement evidence of Specialty/super specialty treatment.

5. Reports of investigations and treatment already done.

6 One additional Photograph, and Identification Marks of the Patient

#### Signature of Medical Approver with Stamp

Verfied By : Name Of Approver :





# Employee's State Insurance for potetion ENTITLEMENTERGENCY REFERRAL FORM



AGANI-16

ESIC Model Hospital : RO - Kamataka

Patient Registration		~nV	and a second
Claim ID,	4392078 BILL C	OP Referral No.	2990
Date of Admission	07/08/2022 Time: 16:05	Expected Date of Discharge	14/08/2022 WIECII
Patient Information			t noapita
Name of Patient	RAJABEE DOB 01/06/4 9485		01/06ASSok Nagar, BEI
Gender	Female	Relationship with Beneficiary	Dependant Mother
Address	BELAGAVI BELAGAVI BELAGAVI		
City	BELAGAVI	State	Karnataka
Pin Code		Country	

Beneficiary	Details

9900446428

UHID No	01	Registration No	7118070343
Beneficiary Name	JAKEERHUSEN	Medical Category	GEN

Telephone No.

#### **Referral Source**

Mobile No.

Referral Source	KLES DR PRBHAKAR KOR	RE HOSPITAL & MRC - BELAGAVI	
Issue Date	08/08/2022	Reporting Date	
Admitting Doctor		Ref. Initiating Doctor	Dr Shrinath
Present Complaint	CLD		
Treatment Recommended			
Treatment Procedure			
Estimated Duration	8 Days	Model Hospital	RO - Karnataka

#### Please Indicate Rationale for Referral CLD

#### **Current Treatment Provider**

Treatment Provider				
Hospital Name	KLES DR PRBHAKAR KOF	RE HOSPITAL & MRC - BELAGAVI		
Address	NEHUR NAGAR BELAGAV	1		
City	BELAGAVI	State	Karnataka	
Pin Code	590010	Telephone No.		

#### Diagnosis

CLD		

Status		
Status	Approved	
ESIC Hospital Comment	CGHS	
Hospital Comment		
		Digitally signed by SLIPER HASHRIKANT PATIL

Digitally signed by SUREKHASHRIKANT PATIL This is to confirm that the patient documents have been scrutblate and 2022:08:22n13:43:36a13150 been established.

Jan

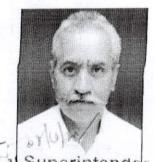
Medical Superintendent ÉSI Hospital ACI AGAVI-16

. 15.	ESIS Hospita	A Office, Head Post Office Shivajnagar			
Patient I	etails		Insured Person Details		
Visit No	; OPGENE082200817	Insurance No	: 7118070343		
<b>Registration Date</b>	: 08-Aug-2022	Name	: JAKEERHUSEN		
Registration No.	: HUBL.0000001537	Age/Gender	: 30 Year(s) / Male		
Name	: Ms. RAJA BEE	Date of Birth	: 01-Jul-1992 ~ -		
Age/Gender	; 53 Year(s) / Female	Relationship	: Dependant mother		
Date of Birth	: 6/1/1969 12:00:00AM				
Date		Treatment			
08-Aug-2022	Consultation Medical Super ESI Hosp Ashok Nagar, BE	intendent bital ELAGAVI-16	General Medicine		

Date: 2022.08.22 13:43 36 IST

#### Employee's State Insurance Corporation

EMERGENCY REFERRAL FORM 2 ESIC Model Hospital : RO - Karnataka



Medir

#### Patient Registration

Claim ID.	4576948	Referral No.	4135	a Supermitenuel
Date of Admission	07/10/2022 Time: 15:10	Expected Date of Discharge	14/10/2022 Asbok	Nagar, BELAGAVI-16
1				rugar, DELAGAVI-16

#### **Patient Information**

Name of Patient	SIDRAI KUMBAR	DOB	01/01/1954
Gender	Male	Relationship with Beneficiary	Dependant Father
Address	kakati belgaum belagavui TITLEMENT : belagavi	S.B. CHECKED	
City	BELAGAVI	State	Karnataka
Dia Carda		~ COURTY	
Pin Code	Blt		

#### **Beneficiary Details**

UHID No	KA01.0006185887	Registration No	3312040455	
Beneficiary Name	SHIVACHANDR KUMBAR	Medical Category	GEN	

#### **Referral Source**

-	Referral Source	KLES DR PRBHAKAR KO	RE HOSPITAL & MRC - BELAGAVI		
	Issue Date	08/10/2022	Reporting Date		
	Admitting Doctor		Ref. Initiating Doctor	Dr Harish	
	Present Complaint	NON HEALING KNEE OVE	R THE RIGHT HEEL		
	Treatment Recommended				
	Treatment Procedure				
	Estimated Duration	8 Days	Model Hospital	RO - Karnataka	

#### Please Indicate Rationale for Referral NON HEALING KNEE OVER THE RIGHT HEEL

Current	Treatment	Provider

	Treatment Provider						
	Hospital Name	KLES DR PRBHAKAR KORE HOSPITAL & MRC - BELAGAVI					
	Address	NEHUR NAGAR BELAGAVI					
and the second s	City	BELAGAVI	State	Karnataka			
•[	Pin Code	590010	Telephone No.				

Diagnosis

NON HEALING KNEE OVER THE RIGHT HEEL 4

Status		
Status	Approved	Digitally signed by MANISHA DEEPAK GADAGANE
ESIC Hospital Comment	CGHS	Date: 2022.11.10 15:34:37 IST
Hospital Comment		

This is to confirm that the patient documents have been scrutinized and his/her ESIC membership has also been established.

Medical Superintenden ESI Hospital Ashok Nagar, BELAGAVI-16

#### **Employees State Insurance Corporation**

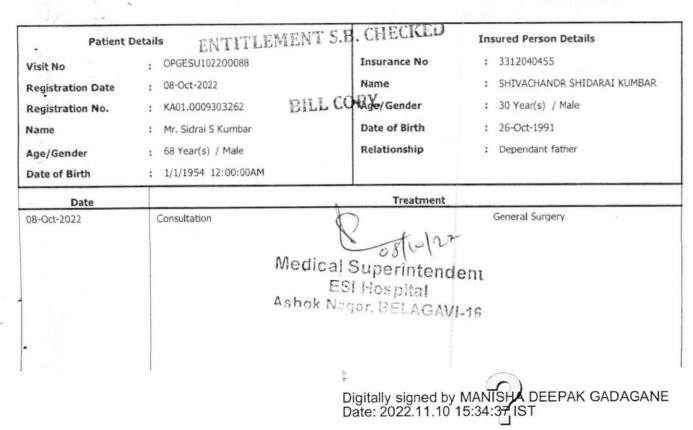
ESIS Hospital - Belgaum, Karnataka Ashok Nagar Near BUDA Office, Head Post Office Shivajinagar

OPD SLIP

1



DO NOT MUTILATE THE QR CODE



#### **Employee's State Insurance Corporation**

FP-1178288 1.23.3.23 BILL COPY ENTITLEMENT FOR S.B.CHECKED

#### Letterhead of Referring ESI Hospital/Dispensary

**REFERRAL FORM(Permission Letter)** 

Region: RO - Karnataka

Referred By: ESIS Hospital - Hubli

#### Patient Registration

Claim ID.	5037340			Referral No.	78532
Date of Issue	21/03/2023		÷	Validity Upto	31/03/2023
Patient & Beneficiary In	nformation				
Name of Patient	MR. VITTAL	ARADDI .		Age	58
Gender	Male			Whether IP/Staff / Family	Dependant Father
UHID NO.	HUBI.00000	3157		IP NO.	5858984238
Beneficiary Name	MR.KISHOF	VITTHARADDI IYAVAR		Relationship with Beneficiary	Dependant Father
Identification Marks(if any)			1		
Admission	YES				
Investigation/Rx/Procedure /for which patient is being referred (Reasons for referral)	YES	paya	CAB	y Jollano	ир
Consultation for	YES				
Package Type	CGHS Packa	ige			
no con della de			Packag	je Details	
2 Consultation- for Inpat	ients			~	
		in de la companya de La companya de la comp	Referr	ed For: Luithel	Management
SECONDARY				IN-PATIENT MANAGEMEI	//
TERTIARY				CARDIOLOGY	
Name of the empanelled hospital	KLES DR PR	BHAKAR KORE	HOSPITAL	& MRC - BELAGAVI	su)
Remarks	FOR FUTHE	R MANAGEMENT	٢		546
Place : Dated : Advised By: DR MAHESH I Signature of Medical Office However, agreeing to / control	e Grade II	wa Lualuntarike	booss		Approved By; 01 Signature of Medical Officer with Stamp
	(rela	ve, I voluntarily ci itionship).	noose		_ Hospital for meatment of self or for my

Signature of Patient.

#### Date & Time:

Signature/Thumb Impression of IP/Beneficiary/Staff

Foot Note:

NB: In case of emergency, signature of referring doctor or Casualty Medical Officer is needed. Record to be maintained in the register. The form duly filled should be sent after signature of the competent approviong authority.

1. Mandatory Instructions for the Hospital where the patient is referred:.

2. Referred hospital is instructed to perform only the procedure/treatment for which the patient has been referred to.

3. The entitlement eligibility of the patient can also be verified at www.esic.in IP Portal.

4. In case any additional procedure/treatment/investigation is essentially required in order to treat the patient for which he/she has been referred to, the permission for the same is mandatorily required from the approxime authority of the referring heraltal either through a mail for a table heraltal either table heraltal either through a mail for a table heraltal either table heraltal



#### **Employee's State Insurance Corporation**

5. The referred hospital is requested to raise the bill as per the agreementon the standard proforma along with supporting documents within 6 days of discharge of the patient giving Bank account number, IFSC Code and RTGS number etc.

Following documentary CHECKLIST to be done and forwarded by the Tie-up Hospital while submitting claim.

(i) Discharge Slip containing treatment summary & detailed treatment record.

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(iii) Bill(s) of Implant(s) / Stent(s) /device along with Pouch/packet/invoice etc.

(iv) Photocopies of referral proforma, Insurance Card/ Photo I card of IP/ Referral recommendation of competent authority of referring hospital & entitlement certificate.

(v) Approval letter from MS/SMC/SSMC/DEAN in case of emergency treatment or additional procedure performed. Additional Document in favour of permission taken for additional procedure/treatment or investigation.

(vi) Patient/Attendant satisfaction certificate.

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2.Copy of Insurance Card/Photo I card of IP.

3.Referral recommendation of the specialist/concerned medical officer.

4. Attested Copy of entitlement evidence of Specialty/super specialty treatment.

5.Reports of investigations and treatment already done.

6.One additional Photograph, and Identification Marks of the Patient

Signature of Medical Approver with Stamp

Verfied By : Name Of Approver :

Ref. Generated By: DR. JAGDISHCHANDRA M HURALI

una 21/ 3/23 ಅಧೀಕಕರು ಕಾ.ರಾ.ನಿ. ಆಸ್ಪತ್ರೆ, ಹುಬ್ಬಳ್ಳಿ. Authorized Signatory with Stamp : **Designation**:

Date & Time : Tue Mar 21 11:08:16 IST 2023

### THE HUTTI GOLD MINES HOSPITAL

(A Govt. of Karnataka Undertaking) Post Hutti-584115, Raichur District, Karnataka, India. Hospital Telephone 08537-275049 Fax : 275049.

No. M.S/HGMH/Ref/ /122 /2022

Date:01/12/2022

Age(Yrs) 88

T.No.

#### PARENTS IST REFERRAL

To,

The Cardiologist KLE Hospital Belagavi

I am herewith referring the Patient: SOMAPPA

Referred by Dr.Emmanuel

Relationship with the employee Father

Dependent of (Name of the Employee) AMARESHAPPA

B.R.No. 05466 Dept. ENGINEERING Designation SUPERVISOR

Ward (if the patient needs admission inform immediately) Gren, Ward

Patient suffering with HD. Acus Acs' falla Argun detalled coaluation (CABG)

Patient refered on

Kindly examine and do the needful

Kindly treat this patient on credit basis. All the bills may be sent to Medical Superintendent, Hutti Gold Mines Hospital Hutti.

If patient gets admitted for more than one week, the updates of the patient's condition, treatment etc shall be sent weekly to the following Email-id :hgmhospital1947@gmail.com

This letter is valid for 10 days

Concerned Doctor

Referral Committee (Elective)

Yours faithfully,

belly 1.

Authorized Signatory

Chief Medical G.... HGM Hospital Hutti-58411.

For any Queries please contact 1) Dr.V.Y. Hudedmani :CMO 2) Sri.Jagan Mohan M 3) HGM Hospital

:Dy.Mgr(HR) •

9986850870 9483920687 08537 275015

#### THE HUTTI GOLD MINES HOSPITAL (A Govt. of Karnataka Undertaking) Post Hutti-584115, Raichur District, Karnataka, India. Hospital Telephone 08537-275049 Fax : 275049.

No. M.S/HGMH/Ref/ / 1166 / 2022

Date:31/10/2022

To,

The Intensivist and Pulmonologist, KLE Hospital Belagavi

I am herewith referring the Patient: HUSSAIN KHAN Age(Yrs) 56

Referred by Dr.Emmanuel

Relationship with the employee Self

Dependent of (Name of the Employee) HUSSAIN KHAN

Designation COOK GRI B.R.No. 04730 Dept. MEDICAL

T.No.

Ward (if the patient needs admission inform immediately) Gen. waro HAL SOLD & COPOL & A GOOD 105P Patient suffering with Pt left on 29/10/22 paluis Reput in ran Fatient refered on Kindly examine and do the needful.

Kindly treat this patient on credit basis. All the bills may be sent to Medical Superintendent, Hutti Gold Mines Hospital Hutti.

If patient gets admitted for more than one week, the updates of the patient's condition, treatment etc shall be sent weekly to the following Email-id :hgmhospital1947@gmail.com

This letter is valid for 10 days

Concerned Doctor

Referral Committee (Elective)

Yours faithfully,

HGM Hospinski Pratti-584 . . J

Authorized Signatory Dr. Vasanii Hudadar

Chief

For any Queries please contact 1) Dr. V.Y.Hudedmani :CMO 2) Sri.Jagan Mohan M :Dy.Mgr(HR) 3) HGM Hospital :

9986850870 9483920687 08537 275015

#### THE HUTTI GOLD MINES HOSPITAL

(A Govt. of Karnataka Undertaking) Post Hutti-584115, Raichur District, Karnataka, India. Hospital Telephone 08537-275049 Fax : 275049.

No. M.S/HGMH/Ref/ /113 /2022

Date:31/10/2022

Age(Yrs) 62

#### PARENTS IST REFERRAL

#### To,

The Neurologist & Physician, KLE Hospital Belagavi

I am herewith referring the Patient: BHEEMAPPA

Referred by <u>Dr.Emmanuel</u>

Relationship with the employee Father

Dependent of (Name of the Employee) CHANNA BASAVA

Designation GENERAL WORKMAN B.R.No. 08414 Dept. MEDICAL

T.No.

Ward (if the patient needs admission inform immediately) GPED, Ward .

Patient suffering with Acut WAIDKA.

Patient refered on

Kindly examine and do the needful.

Kindly treat this patient on credit basis. All the bills may be sent to Medical Superintendent, Hutti Gold Mines Hospital Hutti.

Pt-Left on-29/10/22.

If patient gets admitted for more than one week, the updates of the patient's condition, treatment etc shall be sent weekly to the following Email-id :hgmhospital1947@gmail.com

#### This letter is valid for 10 days

Concerned Doctor

Referral Committee (Elective)

Yours faithfully,

For any Queries please contact 1) Dr.V.Y. Hudedmani :CMO 2) Sri.Jagan Mohan M :Dy.Mgr(HR) 3) HGM Hospital :

9986850870 9483920687 08537 275015

Chief Medical Officer HGM Hospital Hutti-5841

Authorized Sign

Dr. Vasanthkum

THE HUTTI GOLD MINES HOSPITAL (A Govt. of Karnataka Undertaking) Post Hutti-584115, Raichur District, Karnataka, India. Hospital Telephone 08537-275049 Fax : 275049. No. M.S/HGMH/Ref \$2/961 / 2022 Date:19/09/2022 To, The Pediatrician and Pediatric Intensivist/ Pald - New log KLE Hospital Belagavi ledamani I.S.(Ortho) Chief I SHRADHAGM HOSPIL Age (YFs) 9 I am herewith referring the Patient: Referred by Dr. Pruthviraj M Relationship with the employee Daughter Dependent of (Name of the Employee) **GURUBASSAYYA** Designation MANAGER (MET) B.R.No. 06306 Dept. METALLURGICAL T.NO. Ward (if the patient needs admission inform immediately) <u>GpL. Ward</u> Patient suffering with <u>kfcfo Cexebralpalry</u>, GDD, <u>Seigure</u> Disorder Patient referred on <u>igfafron</u> Kindly examine and do the Kindly examine and do the Kindly treat this patient on credit basis. All the bills may be sent to Medical Superintendent, Hutti Gold Mines Hospital Hutti.

If patient gets admitted for more than one week, the updates of the patient's condition, treatment etc shall be sent weekly to the following Email-id :hgmhospital1947@gmail.com

#### This letter is valid for 10 days

Concerned Speci

thfully,

Dr. Authorized Signatory

(Ortho)

For	r any Queries please	contact	
1)	Dr. V.Y.Hudedmani	:CMO	99
2)	Sri.Jagan Mohan M	:Dy.Mgr(HR)	94
3)	HGM Hospital	:	08

9986850870 9483920687 08537 - 275015

Cirle The first Officer HChi Hoopaal Huar-084115

# Ex-Servicemen Contributory Health Scheme

Referral Form Polyclinic : Belgaum

OIC	COL SB KARADI	9972003542
It Dir (HS)	GP CAPT K SUGANDHI	8277082111

#### **Referral Information**

Referral No :	00540000119073	
Claim ID :	Claim ID will be generated by ECHS empanelled facility	
Validity Upto :	28-07-2022	C S
Date Of Issue :	28-06-2022	
No Of Session Allowed :	1	Christian Christ
Patient Type :	IPD	
Patient Type :		2.8 JUN 2

#### Patient & ESM Information

Name Of Patient :	KRISHNA BELGAONKAR	Age :	70.0
Gender :	Male	Relationship with ESM	Father
UIDAI (Aadhar Number):		Advised by :	DR SUNITA BIDARI
Rank :	Hav	Category:	General
Service No :	-2794737K	Card No :	000006949391
ESM Name :	SURYAKANT BELGAONKAR	Force Type :	Army
ESM Contact Number :	9611741146	Email ID :	sarvesh9.sb@gmail.com

#### Clinical Findings

Blood Pressure (BP) :	no
Pulse :	no
Cardio Vascular System (CVS) :	no
Respiratory System (RS) :	no
Abdomen :	no
Central Nervous System (CNS) :	no

#### **Provisional Diagnosis**

Clinical Notes : REFERRAL, REF TO OPHTHALMOLOGY, K/C/O DM TYPE II WITH LEFT EYE SE CATARACT - FOR LEFT EYE CATARACT SURGERY FOR ADMISSION	
Admission :	REQD
Investigation :	AS REQD
Consultation For :	OPHTHALMOLOGY, AS PER MOA/CGHS RATES ONLY

Referred To	Referred To any ECHS Empanelled Medical Facility Located within the AOR of RC Bangalore				
Attendant Reimbursement :	No Travel Reimbursement : No				
Polyclinic Remarks :		OPHTHALMOLOGY, K/C/O DM TYPE II EFT EYE CATARACT SURGERY FOR ADI			

- Bak

This Referral Form is Digitally Signed, hence No Ink Signature is required

Officer In Charge Belgaum

2007: 08/0/ 22

Digitally signed by SURE HASHRIKANT PATIL Date: 2022.06.28 17:28 7 IST



#### EX-SERVICEMEN CONTRIBUTORY HEALTH SCHEME

#### EMERGENCY REFERRAL FORM

#### Polyclinic : Belgaum

#### **Patient Registration**

Claim ID.	21368287	Referral No.	PC058/16/06/2022/EMER02	
Date of Admission	14/06/2022 Time: 10:30	Expected Date of Discharge	23/06/2022	

#### **Patient Information**

Name of Patient	ALLABAX NADAF	Age	38	
Gender	Male	Relationship with ESM	Self	
UIDAI (Aadhaar) Numb	er			
Address	Village/Post - Dastikoppa,			
, local o o o	the gent ent			
			Kornotako	
	Bailhongal	State	Karnataka	
City Pin Code		State Country	Karnataka	

#### ESM Details

Service No	6944672N	Registration No	BA000005064498
ESM Name	LNK / ALD ALLABAX NADAF	Force Type	Army
Medical Category	GEN		

#### **Referral Source**

Referral Source	KLES DR. PRABHAKAR KORE HOSPITAL & MRC					
Issue Date	14/06/2022 Reporting Date	14/06/2022 Reporting Date				
Admitting Doctor		Ref. Initiating Doctor	DR SUNITA BIDARI			
Present Complaint	LEFT TIBIA OPEN FRACT	URE WITH FIBULAR HEAD FRACTURE				
Treatment Recommended	•					
Treatment Procedure						
Estimated Duration	10 Days	Polyclinic	Belgaum			

Please Indicate Rationale for Referral

LEFT TIBIA OPEN FRACTURE WITH FIBULAR HEAD FRACTURE

#### **Current Treatment Provider**

Treatment Provider			
Hospital Name	KLES DR. PRABHAKAR K	ORE HOSPITAL & MRC	
Address	NEHRU NAGAR		
City	BELGAUM	State	Karnataka
Pin Code	590010	Telephone No.	

#### Diagnosis

LEFT TIBIA OPEN FRACTURE WITH FIBULAR HEAD FRACTURE			
Status			

otatao		
Status	Approved	
Polyclinic Comment	AS PER MOA/CGHS RATES ONLY	
Hospital Comment		

This is to confirm that the patient documents have been scrutinized and his/her ECHS membership has also been established.

Dama 4 / 4



#### EX-SERVICEMEN CONTRIBUTORY HEALTH SCHEME

#### EMERGENCY REFERRAL FORM

#### Polyclinic : Belgaum

#### **Patient Registration**

Claim ID.	21353826	Referral No.	PC058/15/06/2022/EMER02	
Date of Admission	15/06/2022 Time: 17:55	Expected Date of Discharge	15/06/2022	

#### **Patient Information**

Name of Patient	GANGA RAM SHAHPURKAR	Age	73	
Gender	Male	Relationship with ESM	Self	
UIDAI (Aadhaar) Number				
Address	H NO 925/4 PATIL GALLI KANABA	RGI		
/ lucioso	THO SEON THE ONEETTO TO THE			
Address				
			Karnataka	
City	BELAGAVI	State	Karnataka	
			Karnataka	

#### **ESM Details**

Service No	1042188X	Registration No	BA000006685914
ESM Name	Hav / Dfr GANGA RAM SHAHPURKAR	Force Type	Army
Medical Category	GEN		

#### **Referral Source**

Referral Source	KLES DR. PRABHAKAR KORE HOSPITAL & MRC			
Issue Date	15/06/2022	Reporting Date		
Admitting Doctor		Ref. Initiating Doctor	DR PATIL VIVEK VASANT	
Present Complaint	Acute GE With Paristant AKi	Acute GE With Paristant AKi		
Treatment Recommended				
Treatment Procedure				
Estimated Duration	1 Days	Polyclinic	Belgaum	

#### Please Indicate Rationale for Referral

Acute GE With Paristant AKi

#### **Current Treatment Provider**

Treatment Provider		1. 31. S.		
Hospital Name	Name KLES DR. PRABHAKAR KORE HOSPITAL & MRC			
Address	NEHRU NAGAR	NEHRU NAGAR		
City	BELGAUM	State	Karnataka	
Pin Code	590010	Telephone No.		

#### Diagnosis

Acute GE With P	Paristant AKi	
Status		
Status	Approved	

Polyclinic Comment	continue treatment as per moa and cghs rates
Hospital Comment	

This is to confirm that the patient documents have been scrutinized and his/her ECHS membership has also been established.

· .	Ex-Servicemen Contributor Referral Form Polyclinic : B	
	In case of Admission/Medical cover returned by Empor-	eler facility then pleake contact.
OIC	COL SB KARADI	9972003542
Jt Dir (HS)	GP CAPT K SUGANDHI	8277082111
*****	NOTE: FOR 64KB SMART CARD HOLDERS, PLEASE USE CARD	NUMBERS ONLY PREFIX NOT REQUIRED********

Referral No :	00540000116710	
Claim ID :	Claim ID will be generated by ECHS empanelled facility	
Validity Upto :	08-06-2022	TA2
Date Of Issue :	09-05-2022	
No Of Session Allowed :	1	LE SALL
Patient Type :	IPD.	1111 - 20 000 - 20 000

#### Patient & FSM Information

adent & Low anomation			· · ·
Name Of Patient :	SLISHILA	Age:	73.8
Gender :	Female	Relationship with ESM	Mother
UIDAI (Aadhar Number):		Advised by :	DR SUNITA BIDARI
Rank :	Nb Sub (MACP)	Category:	Semi Private
Service No :	2791207K	Card No :	000003199137
ESM Name :	SANJU SAPKALE	Force Type :	Army
ESM Contact Number :	8971017131	Email ID :	

#### **Clinical Findings**

Blood Pressure (BP) :	no
Pulse :	no
Cardio Vascular System (CVS) :	no
Respiratory System (RS) :	no
Abdomen :	no
Central Nervous System (CNS) :	no

#### Provisional Diagnosis

Clinical Notes :	REFERRAL, REF TO ORTHOPEDICS, K/C/O HYPERTENSION WITH DISPLACED INTERTROCHANTERIC FRACTURE RIGHT FEMUR WITH OSTEOPOROSIS - FOR ADMISSION	
Admission :	REQD	
Investigation :	AS REQD	
Consultation For :	ORTHOPEDICS, AS PER MOA/CGHS RATES ONLY	
Referred To	Referred To any ECHS Empanelled Medical Facility Located within the AOR of RC Bangalore	

	Referred to any certo empanetical medical radius cocated watth the Nork of the bangalore		
Attendant Reimbursement :	No	Travel Reimbursement :	No
Polyclinic Remarks :		PEDICS, K/C/O HYPERTENSION WITH DISP DPOROSIS - FOR ADMISSION	LACED INTERTROCHANTERIC FRACTURE OF

1

This Referral Form is Digitally Signed, hence No Ink Signature is required

Officer In Charge Belgaum

Digitally signed by ravingra basavraj mahajan Date: 2022.05.09 15:45:02 IST

# Ex-Servicemen Contributory Health Scheme

Referral Form Polyclinic : Belgaum

OIC	COL SB KARADI	9972003542
Jt Dir (HS)	GP CAPT K SUGANDHI	8277082111

#### **Referral Information**

Referral No :	00540000116561	2
Claim ID :	Claim ID will be generated by ECHS empanelled facility	
Validity Upto :	04-06-2022	
Date Of Issue :	05-05-2022	
No Of Session Allowed :	2	
Patient Type :	OPD	·
		= 9 MAY 2022

#### Patient & ESM Information

Name Of Patient :	UMESH JINARAL	Age :	47.4
Gender :	Male	Relationship with ESM	Primary Beneficiary
UIDAI (Aadhar Number):		Advised by :	DR SUNITA BIDARI
Rank :	Sub Maj	Category:	Semi Private
Service No :	JC270484M	Card No :	000004590932
ESM Name :	UMESH JINARAL	Force Type :	Army
ESM Contact Number :	9587251180	Email ID :	9587251180

#### **Clinical Findings**

Blood Pressure (BP) :	no
Pulse :	no
Cardio Vascular System (CVS) :	no
Respiratory System (RS) :	no
Abdomen :	no
Central Nervous System (CNS) :	no

#### Provisional Diagnosis

Clinical Notes :	REFERRAL, REF TO ORTHOPEDICS, K/C/O FRACTURE RIGHT FOREARM LOWER END OF BOTH BONES AND FRACTURE OF CARPAL BONES ON LEFT - FOR FOLLOW UP
Admission :	IF REQD
Investigation :	AS REQD
Consultation For :	ORTHOPEDICS, AS PER MOA/CGHS RATES ONLY

Referred To	Referred To any ECH	IS Empanelled Medical Facility Located	within the AOR of RC Bangalore
Attendant Reimbursement :	No	Travel Reimbursement :	No
Polyclinic Remarks :		DRTHOPEDICS, K/C/O FRACTURE RIGH FRACTURE OF CARPAL BONES ON LEF	

This Referral Form is Digitally Signed, hence No Ink Signature is required

Officer In Charge Belgaum



H 22

# Ex-Servicemen Contributory Health Scheme

Referral From Polyclinic : Dharwad

OIC	LT COL YOHANNAN K M	8792114353
Jt Dir (HS)	WING CDR K SUGANDHI	9650360592

#### **Referral Information**

Referral No :	00560000107969	and a second
Validity Upto :	14-04-2022	
Date Of Issue :	15-03-2022	
No Of Session Allowed :	1	
Patient Type :	* IPD	

#### Patient & ESM Information

9 7 MAN 2027 Name Of Patient : KIRAN KRISHNA KAMAT Age: 57.10 Gender : Male Relationship with ESM **Primary Beneficiary** UIDAI (Aadhar Number): Rank : CPO Category: Semi Private Service No: 191132T Card No : 000003114696 ESM Name : KIRAN KRISHNA KAMAT Force Type : . Navy ESM Contact Number : 9741349896 Email ID ; kirankamat32@gmail.com

#### **Clinical Findings**

Blood Pressure (BP) :	no		
Pulse :	no		
Cardio Vascular System (CVS) :	no		an ganger and hange and hange and a second
Respiratory System (RS) :	no		
Abdomen :	no	the second s	
Central Nervous System (CNS) :	no		

#### **Provisional Diagnosis**

Clinical Notes :	DOUBLE VESSEL DISEASE FOR FURTHER TREATMENT			
Admission :	CARDIOLOGY WAR			
Investigation :	AS REQUIRED			
Consultation For :	CARDIOLOGY DEPARTMENT			
Referred To	Empannelled facility, under the AOR of Bangalore			
Attendant Reimbursement :	No Travel Reimbursement : No			
Polyclinic Remarks :	DOUBLE VESSEL DISEASE FOR FURTHER TREATMENT			

This Referral Form is Digitally Signed, hence No Ink Signature is required

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Officer In Charge Dharwad

# Ex-Servicemen Contributory Health Scheme

2007,

11/7/ -2

Referral Form Polyclinic : Belgaum

OIC	COL SB KARADI	9972003542
Jt Dir (HS)	GP CAPT K SUGANDHI	8277082111

#### **Referral Information**

Referral No :	00540000115657	
Claim ID :	Claim ID will be generated by ECHS empanelled facility	
Validity Upto :	. 11-05-2022	
Date Of Issue :	11-04-2022	and the second second
No Of Session Allowed :	* 1	- haid
Patient Type :	OPD	and a second
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#### Patient & ESM Information

BHANUDAS 72.9 Name Of Patient : Age : KAKADE Relationship with ESM Father Gender: Male DR SUNITA BIDARI UIDAI (Aadhar Number): Advised by : Rank : General Hav Category: Service No : HAV14925003L Card No : 000002831621 PARASHARAM ESM Name : Force Type : Army KAKADE 7725935063 ESM Contact Number : Email ID : parasharamkakade@gmail.com

# Clinical Findings no Image: Clinical Findings Blood Pressure (BP) : no Image: Clinical Findings Pulse : no Image: Cardio Vascular System (CVS) : no Cardio Vascular System (CVS) : no Image: Cardio Vascular System (CVS) : no Respiratory System (RS) : no Image: Cardio Vascular System (CVS) : no Abdomen : no Image: Cardio Vascular System (CNS) : no Central Nervous System (CNS) : no Image: Cardio Vascular System (CNS) : No

#### **Provisional Diagnosis**

Clinical Notes :	REFERRAL, REF TO GENERAL MEDICINE, K/C./O DM TYPE II WITH HYPOGLYCEMIA WITH DIZZINESS WITH VOMITING - FOR EVALUATION		
Admission :	IF REQD		
Investigation :	AS REQD		
Consultation For :	GENERAL MEDICINE, AS PER MOA/CGHS RATES ONLY		

Referred To	Referred To any ECH	Referred To any ECHS Empanelled Medical Facility Located within the AOR of RC Bangalore		
Attendant Reimbursement :	No	Travel Reimbursement :	No	
Polyclinic Remarks :		REFERRAL, REF TO GENERAL MEDICINE, K/C./O DM TYPE II WITH HYPOGLYCEMIA WITH DIZZINESS WITH VOMITING - FOR EVALUATION		

This Referral Form is Digitally Signed, hence No Ink Signature is required

Officer In Charge Belgaum



## GOVT OF KARNATAKA SUVARNA AROGYA SURAKSHA TRUST AUTHORIZAION LETTER

#### Ayushman Bharat- Arogya Karnataka

Date 16/07/2022 2:52AM

10 - 1

To KLES Dr Prabha	akar Kore Hospital and MRC		y No./Card No./AR	ArK ID:	540300301373 9820222542	
		MODI	le number.		9820222342	
Authorization No.	AB_ArK_H_200178373186-1	Name o	of the Patient	Amar	Jaywant Godse	
		Age:	56 Years	Sex:	Male	
Date of Admission	04/07/2022 1:0 AM					
Provisional Diagnosis	CHEST PAIN					
Approved amount	85000.00					
Approved amount (In Words)	EIGHTY FIVE THOUSAND Only					
Previous Authorised Limit						
Remarks	Rec for app for : PTCA - double AWMI, EF-37%, CAG: LAD:P-95 Echo/CAG,stills & reports enclos AM/SAMCO enclosed,No previou	%,90%, M- ed,Ref lette	80%, RCA:M-CTO, (P r enclosed, BPL card,	TCA-stents t	o LAD,RCA), 2D	

#### Instruction to Hospitals:

- 1. This Authorization letter is issued that the information given in the pre-authorization is correct. Any information hidden/wrongly given regarding pre-existing disease will make this authorization null and void.
- 2. .This authorisation is binding on the Government orders terms limitations and conditions.
- 3. The preauth approved amount is "Approval in Principle" and should not be considered as Final approved amount. The final amount will be settled after the claim submission and approval.
- 4. For any quiries please contact 1800-425-8330.

## GOVT OF KARNATAKA SUVARNA AROGYA SURAKSHA TRUST AUTHORIZAION LETTER Ayushman Bharat- Arogya Karnataka

Date 07/08/2022 12:59AM

To KLES Dr Prabha	akar Kore Hospital and MRC	Polic	y No./Card No./AR	ArK ID:	540600213148
		Mobi	le number.		9113851700
Authorization No.	AB_ArK_H_200178709016-1	Name o	of the Patient	Abeda	a Gajbarsab Makandar
		Age:	46 Years	Sex:	Female
Date of Admission	06/08/2022 1:0 AM				
Provisional Diagnosis	Chest pain				
Approved amount	95000.00				
Approved amount (In Words)	NINETY FIVE THOUSAND Only				
<b>Previous Authorised Limit</b>					
Remarks	-3A.S13.00001 : Coronary artery ECG, ECHO:NO RWMA,EF-60%.C STENOSIS,RCA-80-85% STENOS enclosed.pt photo with AM enclosed.	CAG:LAD-99 SIS.IMP:CA	9% STENOSIS,RAMU D-TVD AND stills enc	S-80% STEN losed.Aadhar	OSIS,LCX-90% card, Referral letter

### Instruction to Hospitals:

- 1. This Authorization letter is issued that the information given in the pre-authorization is correct. Any information hidden/wrongly given regarding pre-existing disease will make this authorization null and void.
- 2. .This authorisation is binding on the Government orders terms limitations and conditions.
- 3. The preauth approved amount is "Approval in Principle" and should not be considered as Final approved amount. The final amount will be settled after the claim submission and approval.

4. For any quiries please contact 1800-425-8330.

## GOVT OF KARNATAKA SUVARNA AROGYA SURAKSHA TRUST AUTHORIZAION LETTER

#### Ayushman Bharat- Arogya Karnataka

Date 10/09/2022 9:21AM

То	KLES Dr Prabha	akar Kore Hospital and MRC		y No./Card No./AR le number.		3AIR00137266 9972207127
Authorization No	0.	AB_ArK_H_200179131511-1	Name o	f the Patient	AMRUT TADAS/	HA ADRUSHAPPA ALUR
			Age:	8 Years	Sex:	Female
Date of Admissio	on	08/09/2022 1:0 AM				
Provisional Diag	inosis	Breathlessness				
Approved amou	nt	50000.00				
Approved amou	nt (In Words)	FIFTY THOUSAND Only				
<b>Previous Author</b>	rised Limit					
Remarks		DIA : S/p Fontan with pleural co UPLOADED: BPL CARD, ADHAR NOTE DATED 6/7/22 FOR FONT 3A.S13.17092 : Pleurectomy : 5	CARD, PT W	ITH AM PHOTO, PRE	AUTH, ECG, EG	CHO: CHEST X RAY, OT
The state of the second se						

#### **Instruction to Hospitals:**

1. This Authorization letter is issued that the information given in the pre-authorization is correct. Any information hidden/wrongly given regarding pre-existing disease will make this authorization null and void.

2. .This authorisation is binding on the Government orders terms limitations and conditions.

3. The preauth approved amount is "Approval in Principle" and should not be considered as Final approved amount. The final amount will be settled after the claim submission and approval.

4. For any quiries please contact 1800-425-8330.

### GOVT OF KARNATAKA SUVARNA AROGYA SURAKSHA TRUST AUTHORIZAION LETTER Ayushman Bharat- Arogya Karnataka

Date 31/05/2022 11:49PM

To KLES Dr Prabha	kar Kore Hospital and MRC		y No./Card No./AR	ArK ID:	510300128485	
		Mobi	le number.		9606885928	
Authorization No.	AB_ArK_H_200177831380-1	Name o	f the Patient	Baby	Of Kishan Rathod	
		Age:	1 Years	Sex:	Female	
Date of Admission	31/05/2022 1:0 AM					
Provisional Diagnosis	Breathlessness					
Approved amount	80000.00					
Approved amount (In Words)	EIGHTY THOUSAND Only					
<b>Previous Authorised Limit</b>						
Remarks	-3A.S13.00011 : Mitral Valve Rep MITRAL REGURGITATION, AML PR certificate , Referral letter enclose	OLAPSE,CC	NGENITAL SEVERE	MR AND still	s enclosed.Aadhar ca	rd,birth

#### **Instruction to Hospitals:**

- 1. This Authorization letter is issued that the information given in the pre-authorization is correct. Any information hidden/wrongly given regarding pre-existing disease will make this authorization null and void.
- 2. .This authorisation is binding on the Government orders terms limitations and conditions.

3. The preauth approved amount is "Approval in Principle" and should not be considered as Final approved amount. The final amount will be settled after the claim submission and approval.

4. For any quiries please contact 1800-425-8330.



#### **Cashless Enhancement Letter**

#### Claim Number : RC-HS21-12904899\_2 (Please quote this number for all further correspondence)

Date : 09/04/2022

Authorization is valid for admission up to 24/04/2022

To, KLES DR. PRABHAKAR KORE HOSPITAL & MEDICAL	Name of InsuranceCompany Name of TPA	: HDFC ERGO General Insurance Company Limited
RESEARC.	Proposer Name	: MAHANTESH KASHINATH WALI
NEHRU NAGAR	Patient's Member	: ER2117557179-01E
BELGAUM, KARNATAKA, 590010,	ID/TPA/Insurer Id of Patient	
Contact No083-12551970,.	Relation with Proposer	: Self
Rohini Id : 8000080200265		

Dear Sir / Madam,

This has reference to the pre-authorization request submitted on 09/04/2022 We hereby authorize cashless facility as per details mentioned below

Patient Name	:	MAHANTESH KASHINATH WALI	Age : 47 yrs	Gender : Male
Policy Number	:	2805203638378901	Expected Date of Admission :	28/03/2022
Policy Period	:	01/SEP/2021 To 31/AUG/2022	Expected Date of Discharge :	08/04/2022
Room Category Eligible room category as per T & C of Policy Contract	:	Semi-Private	Estimated length of stay :	12
Provisional Diagnosis	:	Malignant neoplasm of body of pancreas	Proposed line of treatment :	
		Authorizatio	on Details	
Date & Time	Ref	erence Number	Amount	Status
4/9/2022 4:19:17 PM	RC-	HS21-12904899_2	311200	Pre Auth Approved

Details of Patient

Total Authorized amount : Rs 311200 /- ( Three Lac Eleven Thousand Two Hundred only ). Note-Previous authorisation stand cancelled

Authorization Remarks : Covered for active medical management requiring hospitalization only. Non medical expenses including expenses for PPE kits to be collected from member. Claim will be settled as per tariff irrespective of approved amount. Room category -- as per pre auth request form.

The final bill amount shall be generated as per the MOU (Memorandum of Understanding) for discount and tariff rates. Non-compliance would warrant the recovery of excess amount.

**Hospital Agreed Tariff** 

I.Package case : Agreed package ...

#### II. Non-package Case :

- i. Room Rent/day..... ii. ICU Rent/day ..... .....
- iii. Nursing Charges/day......
- Iv. Consultant Visit Charges/day ..... v. Surgeon's fee/OT/Anaesthetist......
- vi. Others (specify)

**Authorization Summary** 

HDFC ERGO General Insurance Company Limited. IRDAI Reg No.146 CIN: U66030MH2007PLC177117, Registered & Corporate Office: 1st Floor, HDFC House, 165/166 Backbay Reclamation, H.T.Parekh Marg, Churchgate, Mumbai - 400 020.

Customer Service Address: D 301, 3rd Floor Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078. Customer Service No : +91 22-62346234 / +91-120 6234 6234 | www.hdfcergo.com



	nin here and had been a start of the	: 311200 ( 10	h)er Dedu	tion Details		the second descent of the second s
Sr no.	Description	: 0 ( 1/841) An	ount	Deducted Amount	Admissible Amount	Deduction Reason
Discount	1 Package	:0(INR)	311200	C	) 311200	
Co-Pay		:0(INR)				
Zonal Co-Pa	y	:0 ( INR )				
Deductibles		:0(INR)				
Total Authori	sed Amount	: 311200 ( INI	۲)			
Amount to be	paid by Insured	:0(INR)				

#### Terms and Conditions of Authorization

1.Cashless Authorization letter issued on the basis of information provided in Pre- Authorization form. In case misrepresentation/concealment of the facts, any material difference/ deviation/ discrepancy in information is observed in discharge summary/ IPD records then cashless authorization shall stand null & void. At any point of claim processing Insurer or TPA reserves right to raise queries for any other document to ascertain admissibility of claim.

2.KYC (Know your customer) details of proposer/employee/Beneficiary are mandatory for claim payout above Rs I lakh.

3.Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).

4. Network Provider shall not make any recovery from the deposit amount collected from the Insured except for costs towards non-admissible amounts(including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).

5.In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same or get the same refunded to the policyholder from the Network Provider and/or take necessary action, as provided under the MoU.

6.Where a treatment/procedure is to be carried out by a doctor/surgeon of insured's choice (not empaneled with the hospital), Network Provider may give treatment after obtaining specific consent of policyholder.

7.Differential Costs borne by policyholder may be reimbursed by insurers subject to the terms and conditions of the policy.

### DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

1. Detailed Discharge Summary and all Bills from the hospital

2. Cash Memos from the Hospitals / Chemists supported by proper prescription.

3. Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such Diagnostic supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests.

4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.

5. Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge.

Name of the Product Optima Restore - Family and UINNo - :- Important Policy terms & conditions (sub-limits/co-pay/deductible etc)

## POINTS TO BE NOTED BY INSURED IN SUPPORT OF THE CLAIM

#### Dear Customer,

If you had paid any bill amount to the hospital apart from the non-payable items, copayment or deductible, Please submit your claim form for reimbursement along with bills and payment receipts.

Disclaimer

Dear Customer if you are not satisfied with the information then kindly contact on the below mentioned number or email.
 This is a system generated letter which doesn't require signature

HDFC ERGO General Insurance Company Limited. IRDAI Reg No.146 CIN: U66030MH2007PLC177117, Registered & Corporate Office: 1st Floor, HDFC House, 165/166 Backbay Reclamation, H.T.Parekh Marg, Churchgate, Mumbai - 400 020.

Customer Service Address: D 301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078. Customer Service No : +91 22-62346234 / +91-120 6234 6234 | www.hdfcergo.com



**Cashless Enhancement Letter** 

#### Claim Number : RC-HS22-13484364\_1 (Please quote this number for all further correspondence)

Date : 18/03/2023

Authorization is valid for admission up to 31/03/2023

To, KLES DR. PRABHAKAR KORE HOSPITAL & MEDICAL RESEARC, NEHRU NAGAR ,, BELGAUM,KARNATAKA, 590010, Contact No083-12551970,.	Name of InsuranceCompany Name of TPA Proposer Name Patient's Member ID/TPA/Insurer Id of Patient Relation with Proposer	: HDFC ERGO General Insurance Company Limited : - : Sacheen S Janmatti : EC2207564314-05F : Father	
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Dear Sir / Madam,

This has reference to the pre-authorization request submitted on 18/03/2023 We hereby authorize cashless facility as per details mentioned below

		Details o	f Patient	
Patient Name	:	Subhash Janmatti	Age : 73 yrs	Gender : Male
Policy Number	:	2999204601266300000	Expected Date of Admission :	13/03/2023
Policy Period	:	01/APR/2022 To 31/MAR/2023	Expected Date of Discharge :	18/03/2023
Room Category Eligible room category as per T & C of Policy Contract	· :	Semi-Private	Estimated length of stay :	6
Provisional Diagnosis	:	Diabetes mellitus with UTI	Proposed line of treatment :	Conservative
		Authorizat	ion Details	
Date & Time	Refe	erence Number	Amount	Status
18-03-2023 13:21:07	RC-I	HS22-13484364_1	386	11 Pre Auth Approved

Total Authorized amount : Rs 38611 /- ( Thirty Eight Thousand Six Hundred Eleven only ). Note-Previous authorisation stand cancelled

Authorization Remarks : Covered for active medical management requiring hospitalization only. Non medical expenses including expenses for PPE kits to be collected from member. Claim will be settled as per tariff irrespective of approved amount. Room category -- as per pre-auth request form.

The final bill amount shall be generated as per the MOU (Memorandum of Understanding) for discount and tariff rates. Non-compliance would warrant the recovery of excess amount.

**Hospital Agreed Tariff** 

I.Package case : Agreed package...

## II. Non-package Case : i. Room Rent/day.....

- ii. ICU Rent/day ..
- iii. Nursing Charges/day.....
- lv. Consultant Visit Charges/day .....
- v. Surgeon's fee/OT/Anaesthetist.
- vi. Others (specify)

Authorization Summary

HDFC ERGO General Insurance Company Limited. IRDAI Reg No.146 CIN: U66030MH2007PLC177117, Registered & Corporate Office: 1st Floor, HDFC House, 165/166 Backbay Reclamation, H.T.Parekh Marg, Churchgate, Mumbai - 400 020.

Customer Service Address: D 301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078. Customer Service No : +91 22-62346234 / +91-120 6234 6234 | www.hdfcergo.com



Discount     : 0 ( INR )       Co-Pay     : 6814 ( INR )       Zonal Co-Pay     : 0 ( INR )       Deductibles     : 0 ( INR )       Premium Recovered     : 0 ( INR )       Total Authorised Amount     : 38611 ( INR )       Amount to be paid by Insured     : 0 ( INR )	
Discount: 0 ( INR )Co-Pay: 6814 ( INR )Zonal Co-Pay: 0 ( INR )Deductibles: 0 ( INR )Premium Recovered: 0 ( INR )	
Discount: 0 ( INR )Co-Pay: 6814 ( INR )Zonal Co-Pay: 0 ( INR )Deductibles: 0 ( INR )	
Discount: 0 ( INR )Co-Pay: 6814 ( INR )Zonal Co-Pay: 0 ( INR )	
Discount : 0 ( INR ) Co-Pay : 6814 ( INR )	
Discount : 0 ( INR )	
*Other Deductions :0 (INR)	
Total Bill Amount : 45425 ( INR )	

Terms and Conditions of Authorization

0

45425

45425

1.Cashless Authorization letter issued on the basis of information provided in Pre- Authorization form. In case misrepresentation/concealment of the facts, any material difference/ deviation/ discrepancy in information is observed in discharge summary/ IPD records then cashless authorization shall stand null & void. At any point of claim processing Insurer or TPA reserves right to raise queries for any other document to ascertain admissibility of claim.

2.KYC (Know your customer) details of proposer/employee/Beneficiary are mandatory for claim payout above Rs I lakh.

3.Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).

4.Network Provider shall not make any recovery from the deposit amount collected from the Insured except for costs towards non-admissible amounts(including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).

5.In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same or get the same refunded to the policyholder from the Network Provider and/or take necessary action, as provided under the MoU.

6.Where a treatment/procedure is to be carried out by a doctor/surgeon of insured's choice (not empaneled with the hospital), Network Provider may give treatment after obtaining specific consent of policyholder.

7.Differential Costs borne by policyholder may be reimbursed by insurers subject to the terms and conditions of the policy.

DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

1. Detailed Discharge Summary and all Bills from the hospital

1 Others

2. Cash Memos from the Hospitals / Chemists supported by proper prescription.

3. Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such Diagnostic supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests.

4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.

5. Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge.

Name of the Product AKZO NOBEL INDIA LIMITED and UINNo HDFHLGP05001V010405 :- Important Policy terms & conditions (sub-limits/copay/deductible etc)

## POINTS TO BE NOTED BY INSURED IN SUPPORT OF THE CLAIM

#### Dear Customer,

If you had paid any bill amount to the hospital apart from the non-payable items, copayment or deductible, Please submit your claim form for reimbursement along with bills and payment receipts.

HDFC ERGO General Insurance Company Limited. IRDAI Reg No.146 CIN: U66030MH2007PLC177117, Registered & Corporate Office: 1st Floor, HDFC House, 165/166 Backbay Reclamation, H.T.Parekh Marg, Churchgate, Mumbai - 400 020. Customer Service Address: D 301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078. Customer Service No : +91 22-62346234 / +91-120 6234 6234 | www.hdfcergo.com PARAMOUNT HEALTH SERVICE & INSURANCE TPA PRIVATE LIMITED

(IRDA License No.006) Validity: From 21-03-2020 to 20-03-2023

Plot No.A-442, Road No-28.M.I.D.C Industrial Area, Wagale Estate, Ram Nagar, Vitthal Rukhumani Mandir, Thane-400604 Tel-(022)-66620808, Fax No-68342754, E-mail contact.phs@paramounttpa.com.

Branch Code : 020

Date: 07/04/2022 11:01:31 AN

#### Cashless Authorization Letter (Part-D)

Claim Number: 5400841 (Please quote this number for all further correspondence)

Authorization is valid for admission up to 07/04/2022.

KLES DR.PRABHAKAR KORE HOSPITAL & MEDICAL RESEARCH CENTRE. Nh Service Road Basava Circle Nehru Nagar,Belgaum,Karnataka-	Name of Insurance Company :United India Insurance Company Ltd.	
	Name of TPA : Paramount Health Services & Insurance TPA Pvt. Ltd.	
590010	Proposer Name : SANDIP RAMKRISHNA SHINDE	
Rohini Id : 8900080200265	Patient's Member : RAMKRISHNA DINKAR SHINDE	
	ID/TPA/Insurer ID of the Patient : 20872461	
	Relation With Proposer : Father	
	Corporate Name: EATON TECHNOLOGIES PRIVATE LIMITED	

Dear Sir /Madam,

This has reference to the pre-authorization request submitted on 07/04/2022 10:19:48 AM. We hereby authorize cashless facility as per details mentioned below:

Patient Name : RAMKRISHNA DINKAR SHINDE	Age : 72	Gender : MALE		
Policy Number : 161000/28/21/P1/08691258	Expected Date of Admission : 12/03/2022			
Policy Period : 01/11/2021-31/10/2022	Expected Date of Discharge :06/04/2022			
Room category : SINGLE ROOM Category as per T&C of Policy Contract	Estimated Length Of Stay:26			
Provisional Diagnosis : Sarcoma Of Soft Tissue Left Thigh	Proposed line of treatment : Sarcoma Of Soft Tissue Left Thigh			

#### **Claim Remarks:**

Authorization Details :-

Date & Time	Reference number	Amount	Status
12/03/2022 05:14	3735006	200000	Authorized
26/03/2022 12:52	3752190	30000	Authorized
30/03/2022 04:42	3757735	0	Authorized
07/04/2022 11:01	3767257	71732	Authorized

#### Total Authorized amount:- Rs 301732 (THREE LAKH ONE THOUSAND SEVEN HUNDRED AND THIRTY TWO)

Authorization Remarks: / Claim will be settled as per agreed tariff list between the hospital and phs

Hospital Agreed Tariff:

I	Package Case:		
	Agreed Package Rate	:NA	
П	Non-package Case:		
	i. Room Rent/day	:NA	
	ii. ICU Rent/day	: NA	
	iii. Nursing Charges/day	:NA	
	iv. Consultant Visit Charges/day	:NA	
	v. Surgeon's fee/OT/Anesthetist	:NA	
	vi. Others (specify)	:NA	

#### Authorization Summary:

Total Bill Amount	: 327810	
*Other Deductions	: 18505	
Discount	: 7573	(Not to be collected from insured.)
Co-Pay	: 0	
Deductibles	: 0	
Total Authorised Amount	: 301732	
Amount to be paid by insured	: 18505	

Sr.no	Description	Bill Amount	Deducted Amount	Admissible Amount	Deduction Reason
T	Medicine & Consumables charges	75390	5585	69805	IV PLAST 60/- +COTTON CLOTH BAG 29/- + BED BATH WIPES 1200/- +MICROPORE 564/-+ TOP CREPE 2274/- + MASKN95 376/- +TOP-O-PLAST 68/- + CAP 59- + MASK 72/- + SURGIDRAPE 158/- +R O SWAB SPONZE 120/- + UROBAG 331/- + OXYGEN MASK 274/- +
2 *	Professional fees charges	145230	2980	142250	GAMJI 300/- + VACUTAINER TEST TUBE 80/- + GLOVES 2600/-
3	Investigation Charges	8000	150	7850	BLOOD GROUPING 150/-
4	Miscellaneous charges	9790	9790	0	REGISTRATION CHARGES 150/- + FOOD CHARGES 5070/-+ VISITOR PASS 70/- +MONITOR CHARGES 300/- + INFECTION CONTROL CHARGES 4200/-

#### Terms and Conditions of Authorization:

- Cashless Authorization letter issued on the basis of information provided in Pre- Authorization form. In case misrepresentation/concealment of the facts, any material difference/ deviation/ discrepancy in information is observed in discharge summary/ IPD records then cashless authorization shall stand null & void. At any point of claim processing Insurer or TPA reserves right to raise queries for any other document to ascertain admissibility of claim.
- 2. KYC (Know your customer) details of proposer/employee/Beneficiary are mandatory for claim payout above Rs 1 lakh
- Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package).
- 4. Network Provider shall not make any recovery from the deposit amount collected from the Insured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package)
- 5. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same or get the same refunded to the policyholder from the Network Provider and/or take necessary action, as provided under the MoU.
- 6. Where a treatment/procedure is to be carried out by a doctor/surgeon of insured's choice (not empanelled with the hospital), Network Provider may give treatment after obtaining specific consent of policyholder.
- 7. Differential Costs borne by policyholder may be reimbursed by insurers subject to the terms and conditions of the policy.

### DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

- 1. Detailed Discharge Summary and all Bills from the hospital.
- 2. Cash Memos from the Hospitals /Chemists supported by proper prescription.
- 3. Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner /Surgeon recommending such Diagnostic supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests.
- 4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.
- 5. Certificates from attending Medical Practitioner/ Surgeon giving patient's condition and advice on discharge.
- 6. Please submit member paid receipt copy of the difference in AL amount and Hospital bill (excluding TPA discount) at the time of claim submission.

7. Invoice of implants.

Name of the Product UNI GROUP HEALTH INSURANCE POLICY and UIN No23040777291- Important Policy terms & conditions (sub-limits/co-pay/deductible etc)

Please note that the amount authorized is provisional and is subject to change based on the final bill and discharge summary and deduction of TDS as applicable.

Note: As per Modified Guidelines on standards and benchmarks for hospitals in the Provider Network issued by IRDAI vide circular Ref.IRDA /HLT/REG/GDL/114/07/2018 dated 27th July 2018.your hospital is mandatorily required to register with ROHINI and obtain either Pre-entry level certificate (or higher level of certificate) issued by NABH or state level certificate (or higher level of certificate) under NOAS, issued by national Health systems Resources Centre (NHSRC) on or before July26, 2019.

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization /cashless facility.

This is a system generated letter hence signature is not required.

#### PARAMOUNT HEALTH SERVICE & INSURANCE TPA PRIVATE LIMITED (IRDA License No.006) Validity: From 21-03-2020 to 20-03-2023

Plot No.A-442,Road No-28.M.I.D.C Industrial Area,Wagale Estate,Ram Nagar, Vitthal Rukhumani Mandir, Thane-400604 Tel-(022)-66620808, Fax No-68342754, E-mail contact.phs@paramounttpa.com.

Branch Code: 080

#### Cashless Authorization Letter (Part-D)

Claim Number: 5918111 (Please quote this number for all further correspondence)

Date: 17/02/2023 05:08:21 PN

Authorization is valid for admission up to 26/02/2023.

KLES DR.PRABHAKAR KORE HOSPITAL & MEDICAL RESEARCH CENTRE. Nh Service Road Basava Circle Nehru Nagar,Belgaum,Karnataka- 590010 Rohini Id : 8900080200265	Name of Insurance Company :The Oriental Insurance Company Ltd.	
	Name of TPA : Paramount Health Services & Insurance TPA Pvt. Ltd.	
	Proposer Name : PRAVEEN NIVRUTTI URANKAR	
	Patient's Member : SMITA PRAVEEN URANKAR	
	ID/TPA/Insurer ID of the Patient : 38022602	
	Relation With Proposer : Wife	
	Corporate Name: DELHI INTERNATIONAL AIRPORTS LTD	

Dear Sir /Madam,

This has reference to the pre-authorization request submitted on 17/02/2023 04:42:27 PM. We hereby authorize cashless facility as per details mentioned below:

Patient Name : SMITA PRAVEEN URANKAR	Age : 42	Gender : FEMALE	
Policy Number : 431200/48/2023/384	Expected Date of	Admission : 11/02/2023	
Policy Period : 01/07/2022-30/06/2023	Expected Date of Discharge :17/02/2023		
Room category : SINGLE Category as per T&C of Policy Contract	Estimated Length Of Stay:6		
Provisional Diagnosis :	Proposed line of	treatment :	

#### **Claim Remarks:**

Authorization Details :-

Date & Time	Reference number	Amount	Status
17/02/2023 05:08	4288848	219263	Authorized
11/02/2023 01:28	4277049	100000	Authorized

Total Authorized amount:- Rs 319263 (THREE LAKH NINETEEN THOUSAND TWO HUNDRED AND SIXTY THREE)

Authorization Remarks: standard non medical expenses deducted. claim will be settled as per agreed tariff and policy terms and conditions.

Hospital Agreed Tariff:

#### I Package Case:

	Agreed Package Rate	:NA
П	Non-package Case:	
	i. Room Rent/day	:NA
	ii. ICU Rent/day	:NA
	iii. Nursing Charges/day	:NA
	iv. Consultant Visit Charges/day	:NA
	v. Surgeon's fee/OT/Anesthetist	:NA
	vi. Others (specify)	:NA

#### Authorization Summary:

Total Bill Amount	: 366446	
*Other Deductions	: 3053	
Discount	: 8656	(Not to be collected from insured.)
Co-Pay	: 35474	
Deductibles	: 0	
Total Authorised Amount	: 319263	
Amount to be paid by insured	: 38527	

Sr.no	Description	Bill Amount	Deducted Amount	Admissible Amount	Deduction Reason
1	Miscellaneous charges	1532	1532	0	RegistrationRs.150/-, food cahrgesRs.562/-, visitorRs.70/-, monitor chargesRs.150/-, glovesRs.300/-, padRs.100/-, RBSRs.200/-, dedcuted
2	Medicine & Consumables charges	79434	1521	77913	BETADINERs.330/-, MASKRs.131/-, ECG ELECTRODESRs.78/-, COVERRs.119/-, GLOVESRs.863/-, DEDCUTED

Terms and Conditions of Authorization:

- 1. Cashless Authorization letter issued on the basis of information provided in Pre- Authorization form. In case misrepresentation/concealment of the facts, any material difference/ deviation/ discrepancy in information is observed in discharge summary/ IPD records then cashless authorization shall stand null & void. At any point of claim processing Insurer or TPA reserves right to raise queries for any other document to ascertain admissibility of claim.
- 2. KYC (Know your customer) details of proposer/employee/Beneficiary are mandatory for claim payout above Rs 1 lakh
- 3. Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except costs towards non-admissible amounts
- (including additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package). 4. Network Provider shall not make any recovery from the deposit amount collected from the Insured except for costs towards non-admissible amounts (including
- additional charges due to opting higher room rent than eligibility/ choosing separate line of treatment which is not envisaged/considered in package)
  5. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same or get the same refunded to the policyholder from the Network Provider and/or take necessary action, as provided under the MoU.
- 6. Where a treatment/procedure is to be carried out by a doctor/surgeon of insured's choice (not empanelled with the hospital), Network Provider may give treatment after obtaining specific consent of policyholder.
- 7. Differential Costs borne by policyholder may be reimbursed by insurers subject to the terms and conditions of the policy.

#### DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

- 1. Detailed Discharge Summary and all Bills from the hospital.
- 2. Cash Memos from the Hospitals /Chemists supported by proper prescription.
- Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner /Surgeon recommending such Diagnostic supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests.
- 4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.
- 5. Certificates from attending Medical Practitioner/ Surgeon giving patient's condition and advice on discharge.
- 6. Please submit member paid receipt copy of the difference in AL amount and Hospital bill (excluding TPA discount) at the time of claim submission.
- 7. Invoice of implants.

Name of the Product - GROUP MEDICLAIM-FLOATER and UIN No - Important Policy terms & conditions (sub-limits/co-pay/deductible etc)

Please note that the amount authorized is provisional and is subject to change based on the final bill and discharge summary and deduction of TDS as applicable.

Note: As per Modified Guidelines on standards and benchmarks for hospitals in the Provider Network issued by IRDAI vide circular Ref.IRDA (HLT/REG/GDL/114/07/2018 dated 27th July 2018.your hospital is mandatorily required to register with ROHINI and obtain either Pre-entry level certificate (or higher level of certificate) issued by NABH or state level certificate (or higher level of certificate) under NOAS, issued by national Health systems Resources Centre (NHSRC) on or before July26, 2019.

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization /cashless facility.

This is a system generated letter hence signature is not required.

(Ph



SE-card Claims Plan hospitalzation Hospitals



#### Date :06 Apr 2022

#### To,

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The Administrator / Medical Superintendent, Kles Prabhakar Kore Hospital And Medical Research Centre, Nehru Nagar, Belgaum, Hospital ID: (50500) Rohini Id: 8900080200265

#### Dear Partner,

With reference to your request (107068162) for final cashless pre-authorization, we here by authorize INR 52896 against your final bill amount INR 399581. The details of the pre-authorization are as follows:

#### **Patient Details**

Patient Name	Preeti R Kulkarni
Relation to Primary Beneficiary	Spouse
Age	32
Gender	F
Insurance Company	The New India Assurance Co. Ltd
Medi Assist ID	4025423750
Policy Holder	Karnataka Antibiotics & Pharmaceuticals Ltd
IP No.	
Policy No.	6723003421040000005
Policy Period	20 May 2021 to 19 May 2022
Primary Beneficiary	Praveen Kumar R Kulkarni
Primary Beneficiary Employee ID	2487
Insurer Claim No	TP00367230021900003848
Insurer Member ID	MEMBER344

Provisional Diagnosis	Acute and subacute infective endocarditis
Expected Date Of Admission	21 Mar 2022
Treating Doctor	dr s v patted
Procedure / Treatment Planned	Other repair procedures on other sites of heart
Estimated Date of Discharge	06 Apr 2022
Room Category Occupied	Semi private room
Length Of Stay	15
Eligible Room Category	Sharing Ward (Semiprivate / Multibed Ward)

#### Authorization Details

#	Status	Received Date	Cumulative Amount	Cumulative Authorized
1	Pre-Auth Processed	21 Mar 2022 17:03	30000	12750
2	Pre-Auth Processed	26 Mar 2022 16:03	300000	40146
3	Pre-Auth Processed	06 Apr 2022 16:04	399581	52896

Total Authorized amount Rs 52896 (Fifty Two Thousand Eight Hundred and Ninety Six).

#### Authorization Remarks :

Open hear surgery done, final approved up to available sum insured. 15% copay deducted.

#### Hospital Agreed Tariff :

I. Package Case

Agreed Package Rate

Package charges exclude cost towards implants/co-morbidity/extended stay

II. Non Package Case			
Room Type	Room	Rent	Nursing
NA	NA		NA

Consultation Visit Charges/ Surgeon's fee/ OT/ Anaesthetist : As per customary and reasonable charges

#### Authorization Summary

Total bill amount (INR)	399581
Other Deductions(INR)*	22681
Policy Excess / Deductible (INR)	267469
Copay (INR)	56535
Deductibles (INR)	0
Total Authorized Amount(INR)	52896
Amount to be paid by Insured (INR)	346685

#### \*Deduction Details

S.no	Description	Bill Amount (INR)	Deducted Amount (INR)	Admissible Amount (INR)	Deduction Reason
1	other miscellaneous charges	22681	22681	0	NME BLOOD GROUPING:-150.00,NME ADMISSION CHARGES:-100.00,NME OTHER MISC:-22431.00

220000 (1 Package(s) Applied)

#### Terms and conditions for authorization

- 1. Cashless authorization letter issued on the basis of information provided in pre authorization form. In case of misrepresentation/concealment of facts any material difference/deviation/ discrepancy in information is observed in discharge summary / IPD records then cashless authorization stand null & void. At any point of claim processing Insurer or TPA reserves right to raise queries for any other document to ascertain the admissibility of claim.
- 2. KYC (know your customer) details of proposer/employee/beneficiary are mandatory for claim payout above Rs.1 lakh.
- Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package)
- Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non admissible amounts 4 (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package)
- 5. In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Package Rates, the authorized TPA/Insurance company reserves the right to recover the same or get the same refunded to the policy holder from the network provider and/or take necessary action as provided under the MOU.
- 6. Where treatment / procedure to be carried out by a Doctor/Surgeon of insured's choice (not empaneled with the Hospital) network provider may give treatment after obtaining specific consent of the policyholder.
- 7. Differential cost borne by the policyholder may be reimbursed by Insurer subject to terms and conditions of the policy

#### DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

- Detailed discharge summary and all bills from the Hospital
- Cash memos from the Hospitals / Chemists supported by proper prescriptions 2
- 3. Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests.
- Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt. Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge 4
- 5.
- Please send cashless documents to address mentioned in last page of letter. (Beneath signature) 6

Final hospital bills should be issued in the name of The New India Assurance Co. Ltd as a payer for payment of cashless claims. This is a mandatory requirement for claim settlement.

#### **Cashless Checklist**

- 1. Photo ID Card
- Address Proof
- Discharge Summary (Mandatory) 3
- Final Bill (Mandatory) 4.

#### Also note that

- The following expenses will not be payable.
  - · Expenses on investigations / diagnostic tests, etc. which are not related to the condition for which admission is sought · Expenses related to medicines/drugs incurred post discharge
- Expenses not covered / not payable as per health insurance policy terms and conditions
   The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim: · Settlement of claim, failing which Authorization(s) issued for this hospitalization would be treated as void

  - Settlement of claim, failing which Automations) issued for this nospitalization would be Original cashless claim form in IRDAI format Original bill in IRDAI format, duly signed by the patient / representative Original discharge summary in IRDAI format, duly signed by the patient / representative Break-up of the bill amount being claimed, including pharmacy, investigations, etc.
  - All original investigation reports and X ray films etc
  - Original letter/s of clarification provided during the authorization

  - Original sticker for all the implants & high value consumables Attested copy of the receipt for the amount settled by the patient / representative.
  - · Attested copy of the OT notes for surgical cases





#### Date :22 Feb 2023

#### To,

The Administrator / Medical Superintendent, Kles Prabhakar Kore Hospital And Medical Research Centre, Nehru Nagar, Belgaum, Hospital ID: (50500) Rohini Id: 8900080200265

#### Dear Partner,

With reference to your request (31725566) for final cashless pre-authorization, we here by authorize INR 74484 against your final bill amount INR 77641. The details of the pre-authorization are as follows:

#### **Patient Details**

Patient Name	Suprita
Relation to Primary Beneficiary	Spouse
Age	26
Gender	F
Insurance Company	United India Insurance Co. Ltd.
Medi Assist ID	5077050540
Policy Holder	TVS Motor Company Limited
IP No.	
Policy No.	1710002822P103402452
Policy Period	01 Jul 2022 to 30 Jun 2023
Primary Beneficiary	Basavaraj Patil
Primary Beneficiary Employee ID	9807
Insurer Claim No	
Insurer Member ID	98075
Treatment Details	

#### **Provisional Diagnosis** Encounter for cesarean delivery without indication Expected Date Of Admission 17 Feb 2023 Treating Doctor dr yeshita pujar Procedure / Treatment Planned Caesarean section (LSCS) Estimated Date of Discharge 22 Feb 2023 Room Category Occupied Single Ward ( Private / Special / Executive Ward) Length Of Stay 5 Eligible Room Category Single Ward ( Private / Special / Executive Ward)

#### Authorization Details

#	Status	Received Date	Cumulative Amount	Cumulative Authorized
1	Pre-Auth Processed	20 Feb 2023 15:02	80000	40000
2	Pre-Auth Processed	22 Feb 2023 13:02	77641	74484

#### Total Authorized amount Rs 74484 (Seventy Four Thousand Four Hundred and Eighty Four).

#### Authorization Remarks :

#### approved

Note: If Top Up is available and applicable, as per policy conditions, Top Up claims will be processed and additional amounts will be approved along with base amount as per your benefit.

#### Hospital Agreed Tariff :

#### I. Package Case

#### Agreed Package Rate

Package charges exclude cost towards implants/co-morbidity/extended stay

#### II Non Package Case

Room Type	Room Rent	Nursing	
NA	NA	NA	

Consultation Visit Charges/ Surgeon's fee/ OT/ Anaesthetist : As per customary and reasonable charges

#### Authorization Summary

Total bill amount (INR)	77641
Other Deductions(INR)*	3157
Hospital Discount (INR)	0
Copay (INR)	0
Deductibles (INR)	0
Total Authorized Amount(INR)	74484
Amount to be paid by Insured (INR)	3157

#### \*Deduction Details

S.no	Description	Bill Amount (INR)	Deducted Amount (INR)	Admissible Amount (INR)	Deduction Reason
1	IV Fluids / Disposables	40832	3157	37675	NME

#### Terms and conditions for authorization

1. Cashless authorization letter issued on the basis of information provided in pre authorization form. In case of misrepresentation/concealment of facts. any material difference/deviation/ discrepancy in information is observed in discharge summary / IPD records then cashless authorization stand null & void. At any point of claim processing Insurer or TPA reserves right to raise queries for any other document to ascertain the admissibility of claim.

200 (1 Package(s) Applied)

- KYC (know your customer) details of proposer/employee/beneficiary are mandatory for claim payout above Rs.1 lakh. Network provider shall not collect any additional amount from the individual in excess of Agreed Package Rates except cost towards non admissible 3. amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package)
- 4. Network provider shall not make any recovery from the deposit amount collected from the insured except for the cost towards non admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in Package)
- In the event of unauthorized recovery of any additional amount from the insured in excess of Agreed Package Rates, the authorized TPA/Insurance company reserves the right to recover the same or get the same refunded to the policy holder from the network provider and/or take necessary action as provided under the MOU
- Where treatment / procedure to be carried out by a Doctor/Surgeon of insured's choice (not empaneled with the Hospital) network provider may give 6 treatment after obtaining specific consent of the policyholder
- Differential cost borne by the policyholder may be reimbursed by Insurer subject to terms and conditions of the policy.

#### DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

- Detailed discharge summary and all bills from the Hospital 1
- Cash memos from the Hospitals / Chemists supported by proper prescriptions Diagnostic Test Reports and Receipts supported by note from the attending Medical Practitioner / Surgeon recommending such diagnostic tests. 3
- 4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.
- 5 Certificates from attending Medical Practitioner / Surgeon giving patient's condition and advice on discharge Please send cashless documents to address mentioned in last page of letter. (Beneath signature)
- Final hospital bills should be issued in the name of United India Insurance Co. Ltd. as a payer for payment of cashless claims. This is a mandatory 7. requirement for claim settlement.

#### **Cashless Checklist**

- Photo ID Card 1.
- Address Proof 2.
- PAN CARD of Primary beneficiary (if approved amount is >Rs.1 Lakh) Discharge Summary (Mandatory) Final Bill (Mandatory) 3
- 5.

#### Also note that

- The following expenses will not be payable:
  - Expenses on investigations / diagnostic tests, etc. which are not related to the condition for which admission is sought 0 Expenses related to medicines/drugs incurred post discharge
- Expenses not covered / not payable as per health insurance policy terms and conditions
   The following documents must be submitted in full within 7 days from date of discharge to enable settlement of claim: · Settlement of claim, failing which Authorization(s) issued for this hospitalization would be treated as void
  - Original cashless claim form in IRDAI format

  - Original cashess claim form in IRDAI format Original bill in IRDAI format, duly signed by the patient / representative Original discharge summary in IRDAI format, duly signed by the patient / representative Break-up of the bill amount being claimed, including pharmacy, investigations, etc. All original investigation reports and X ray films etc

  - Original letter/s of clarification provided during the authorization

  - Original sticker for all the implants & high value consumables Attested copy of the receipt for the amount settled by the patient / representative.
  - Attested copy of the OT notes for surgical cases



## STAR HEALTH AND ALLIED INSURANCE CO. LTD., SRI BALAJI COMPLEX,15,WHITES ROAD,CHENNAI 600014.

Customer Care Number - 044 6900 6900 / Corporate Customers - 044 43664666

Chat - +91 9597652225, www.Starhealth.in

## **Cashless Authorization Letter**

#### Claim Number : CIR/2022/151118/3930887

**DATE** : 04/04/2022

## (Please quote this number for all further correspondence)

Authorization is valid for admission up to 10/04/2022

KLES PRABHAKAR KORE HOSPITAL AND MEDICAL RESEARCH CENTRE Nehrunagar,	Name of Insurance Compan Name of TPA Proposer Name	y: STAR HEALTH AND ALLIED INSURANCE : Not Applicable : MR.DHANARAJ SATYAPPA AJETRAO
BELGAUM - 590010 Karnataka	Patient's Member	: VANDANA DHANARAJ AJETRAO
Rohini Id : 8900080200265	ID/TPA/Insurer Id of the Patient	: 5358744-2
	Relation with Proposer	: SPOUSE

Dear Sir / Madam,

This has reference to the pre-authorization request submitted on 04/04/2022. We hereby authorize cashless facility as per details mentioned below:

Patient Name	: VANDANA DHANARAJ	Age : 41YEARS Gender : Fem	Gender : Female	
	AJETRAO	Expected Date of Admission : 01/03/2022		
Policy Number	: P/151118/01/2022/023525	Expected Date of Discharge :	04/04/2022	
Policy Period	: 01-SEP-2021 - 31-AUG-2022	Estimated length of stay :	34	
Room: SHARING / SEMI PRIVATECategoryROOM NON A/C				
Eligible Room				
Category as per of Policy Contra				
Provisional C Diagnosis :	LD	Proposed line of treatment :	Medical	
			state in the second	

Authorization Details:-

Date & Time	Reference number	Amount	Status
03/03/2022 11:28	CLMG/2022/151118/1548113/001	20000.0	Approved (Pre Auth)

Date & Time	Reference number	Amount	Status
16/03/2022 05:45	CLMG/2022/151118/1548113/002	20000.0	Approved (Enhancement)
22/03/2022 01:42	CLMG/2022/151118/1548113/003	60000.0	Approved (Enhancement)
04/04/2022 11:16	CLMG/2022/151118/1548113/004	497615.0	Approved (Enhancement)

Total Authorized amount :- Rs. 597615( Indian Rupees Five Lakh Ninety Seven Thousand Six Hundred and Fifteen Only).

### **Authorization Remarks :**

MAXIMUM PAYABLE - SUBJECTED TO SOC/ANH VERIFICATION DURING FINAL SETTLEMENT

## Hospital Agreed Tariff:

## I. Package Case :

Agreed Package Rate -

## II. Non-Package Case :

## Authorization Summary:

Total Bill Amount	: Rs.737213
*Other Deductions	: Rs.139598
Discount	:
Admissible Amount	: Rs.597615
Co-pay	:
Deductibles	:
Total Balance Installment Premium	
Installment Premium Adjusted	
Total Authorised Amount	: Rs. 597615



## STAR HEALTH AND ALLIED INSURANCE CO. LTD., SRI BALAJI COMPLEX,15,WHITES ROAD,CHENNAI 600014.

Customer Care Number - 044 6900 6900 / Corporate Customers - 044 43664666

Chat - +91 9597652225, www.Starhealth.in

### **Cashless Authorization Letter**

## Claim Number : CIG/2023/141213/1527305

DATE : 23/02/2023

## (Please quote this number for all further correspondence)

Authorization is valid for admission up to 01/03/2023

KLES PRABHAKAR KORE	Name of Insurance Company: STAR HEALTH AND ALLIED INSURANCE		
HOSPITAL AND MEDICAL RESEARCH CENTRE	Name of TPA	: Not Applicable	
Nehrunagar, BELAGAVI - 590010	Proposer Name	: BELGAUM DISTRICT CENTRAL CO-OP BANK LTD	
Karnataka Rohini Id : 8900080200265	Patient's Member	: Mr.NINGARAJ APPAYYA BADNINGAGOL	
Romm Rd . 8900000200205	ID/TPA/Insurer Id of the Patient	: 129050142300064702	
	Relation with Proposer	: SON	

Dear Sir / Madam,

This has reference to the pre-authorization request submitted on 23/02/2023. We hereby authorize cashless facility as per details mentioned below:

Patient Name : MR.SAMRAJY NINGARAJ	Age : 0YEARS	Gender : Male	
BADNINGAGOL	Expected Date of Admission : 17/02/2023		
Policy Number : P/141213/01/2023/007714	Expected Date of Discharge : 23/02/2023		
Policy Period : 29-NOV-2022 - 28-NOV-2023	Estimated length of stay : 6	5	
Room: SHARING / SEMI PRIVATECategoryROOM NON A/C			
Eligible Room			
Category as per T&C of Policy Contract :			
Provisional ABDOMEN PAIN Diagnosis :	Proposed line of treatment :	Medical	

### Authorization Details:-

Date & Time	Reference number	Amount	Status
23/02/2023 12:54	CLMG/2023/141213/1524788/001	35000.0	Approved (Pre Auth)

Date & Time	Reference number	Amount	Status
23/02/2023 12:54	CLMG/2023/141213/1524788/002	32388.0	Approved (Enhancement)

Total Authorized amount :- Rs. 67388( Indian Rupees Sixty Seven Thousand Three Hundred and Eighty Eight Only).

Authorization Remarks :

Maximum payable

## **Hospital Agreed Tariff:**

## I. Package Case :

Agreed Package Rate -

## II. Non-Package Case :

## **Authorization Summary:**

Total Bill Amount	: Rs.89667
*Other Deductions	: Rs.22279
Discount	:
Admissible Amount	: Rs.67388
Co-pay	:
Deductibles	:
Total Balance Installment Premium	
Installment Premium Adjusted	
Total Authorised Amount	: Rs. 67388

### **\*Other Deduction Details:**



## KLE ACADEMY OF HIGHER EDUCATION AND RESEARCH (Deemed-to-be-University)

JAWAHARLAL NEHRU MEDICAL COLLEGE DR. PRABHAKAR KORE CHARITABLE HOSPITAL (Office of the Medical Superintendent)

(Placed in 'Category A' by MHRD)

Accredited 'A' Grade by NAAC (2nd Cycle))

Date: 23 /03/2022

To,

The District Blindness Programme Officer Belagavi.

## Sub: Submission of MOU for DBCS Belagavi for the year 2022-2023

With reference to above cited subject, I am submitting herewith the Memoranandum of Understanding for DBCS for the year 2022-2023. This is for kind information and necessities.

Thanking you,

Yours

Medical Superintendent KLE Dr. Prabhakar Kore Charitable Hospita: Belagavi

ebourdoned. 23/03/2023

NEHRU NAGAR, BELAGAVI-590010, Phone : (0831) 2473777, Ext: 1783, 1787



## INDIA NON JUDICIAL

## **Government of Karnataka**

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- KLES DR PRABHAKAR KORE CHARITABLE HOSPITAL BGM
- Article 12 Bond
- MOU
- 0 (Zero)
- : KLES DR PRABHAKAR KORE CHARITABLE HOSPITAL BGM
- : DISTRICT BLINDNESS CONTROL SOCIETY BELAGAVI
- : KLES DR PRABHAKAR KORE CHARITABLE HOSPITAL BGM
- : 100
  - (One Hundred only)

Clo. K. T. Patil Building Chavat Galli, BGM

Authorised Signature

9) (0.

## <u>Memorandum of Understanding (MOU) between District Health</u> <u>Society and participating Non Government Organization</u>

Please write or type below this line

## 1. Preamble:

1.1. WHEREAS the Union Cabinet has approved continuation of National Program for Control of Blindness, hereafter referred to as NPCB, for implementation in all the States of the country beyond the 12th Plan (2017-2020)

Statutory Alert:

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2 The onus of checking the legitimacy is on the users of the certificate 2 to case of any discrepancy please inform the Competent Authority. KLE Dr. Prabhakar Kore Charitable Hospital Belagavi

- 1.2 WHEREAS the Cabinet has also agreed to follow the strategies of "Vision 2020": The Right to Sight" in NPCBVI as per plan of Action developed for the country.
- 1.3 WHEREAS NPCB aims to reduce prevalence of blindness by implementing various activities through State and District Health Societies est iblished in all the districts of the country;
  - 1.4 WHEREAS the NPCB seeks to involve eye care facilities in Government, New Government and Private sectors having capacity to perform various activities under National Program for Control of Blindness;
  - AND WHEREAS schemes for Non-Government Organizations
     (Hereafter referred as NGO/Private Practitioner) providing eye care service are implemented as per pattern of assistance approved by the Cabinet;
  - 1.6 NOW THEREFORE the signatories of Memorandum of Understanding MOU have agreed as set out here in below.

## 2. PARTIES OF MOU:

This MOU is an agreement between District Health Society of BELAGAVI (Name of District) of the State of Karnataka hereafter called District Health Society and KLE Dr Prabhakar Kore Charitable Hospital, Belagavi.

## 3. DURATION OF MOU:

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KLE Dr. Prabhakar Kore Charitable Herital Belagavi

This MOU will be operative from the date of its signing by the parties and remain force till **31**<sup>st</sup> **March 2023** period of one year. The MOU shall be renewed for further period, through mutual agreement by the parties.

- General Guidelines for Diabetic Retinopathy, Glaucoma, Keratoplasty and Childhood Blindness- Squint, ROP, Retinoblastoma, Congenital Ptosis, Intra Ocular Trauma in Children and Low Vision.
  - Beneficiaries to include all patients irrespective of Religion, Caste, Sex and Economic Status.
  - II. Cost of the patients:- Totally free of cost to the beneficiaries.
  - III. Copy of valid photo ID of beneficiaries should be kept as record (Voters ID) Card, Ration Card etc., any other Govt. Provided ID, employee's certificate.
  - IV. A Minimum of 5% of random cases under diseases should be verified by Ophthalmic Officer, Taluka Ophthalmic Surgeon and DPM-BCD. If 'erified by PMOO then the records need to be further counter signed by the DPM-BCD/District Ophthalmic Surgeon on a monthly basis for release of GIA.
  - V. District Health & Family Welfare Society (Blindness Control Division) of the respective District is the monitoring authority for the District.

## FUND UTILIZATION:

Sl No	FMR Code	Component	Guidelines for Fund utilization
1.	15.4.2/ I.1.1	Reimbursement for Cataract Operation for NGO & Private Practitioners as per norms @ Rs.2000/- per Case.	Payment of Rs. 2000/- will be made to NGO per operated case if the NGO has used all facilities of their own like Drugs & Consumables, sutures, Spectacles, Transport/POL, organization and publicity, including their own Eye Hospital and Ophthalmologists. In the cases where NGOs/Pvt. Practitioners are using Govt. OT: Normal area- @ Rs. 1200/ case.

Medical Superintendent KLE Dr. Prabhakar Kore Charitable Hospital Belagavi

2.	<b>15.4.3</b> 15.4.3.1 15.4.3.2 15.5.3.1 15.4.3.4 15.4.3.5	OTHER EYE DISEASES: Diabetic Retinopathy Childhood Blindness Glaucoma Keratoplasty Vitreoretinal Surgery	Recurring Grant-in-aid for treatment/ management of Other Eye Diseases to Voluntry/NGO Organizations & Pvt. Practitioners (Diabetic Retinopathy, Childhood Blindness & Glaucoma- upto Rs. 2,000/- per case, Keratoplasty upto Rs. 7,500/- per case & Vitreoretinal Surgery Upto Rs. 10,000/- per case.
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## 5. COMMITMENTS OF THE NGOS:

Through this MOU, the NGO agrees to provide following services to the general population of the district. (Write, YES" against applicable points).

Activ	vities Yes	/No
I	Screening of the population of all ages with emphasis on 50 <sup>+</sup> years in all the villages / townships including the <b>area allotted for the</b> <b>NGOs.</b> The NGO has to maintain village wise blind registers annually.	YES
II	Identification of cases fit for cataract surgery & motivation thereof and transportation to the base hospital as per GOI guidelines indicated.	YES
III	Pre-operative examination and investigation as required	YES
IV	Performance of cataract surgery preferably IOL, implantation through ECCE-IOL, Small incision cataract surgery (SICS) or Phaco	
V	Post-operative care including management of complications, if any and Post-operative counseling regarding use of glasses if required.	YES
VI	Follow up service including refraction and provision of glasses ,if required providing best possible correction including presbyopic correction	YES

Medical Superintendent KLE Dr. Prabhakar Kore Charitable Hospital Belagavi

ない語言に行いた

 VII
 Submission of cataract surgery records of operated cases online through the MIS-NPCBVI & Also submits the same hard copy to DBCS Belagavi.
 YES

VIIIShall be solely responsible for any & all claims & damage in<br/>connection with MOU and consequences thereofYES

## 6. Commitments of District Health Society:

Through this MOU, the District Health Society agrees to provide following support to participating NGO/Private Practitioner to facilitate service delivery (Write 'YES' against applicable clauses).

Clause	Clause of agreement	Yes/no
1.	Issue a certificate of recognition about participation in NPCB (Annexure XVIII)	Yes
2.	Undertake random verification of operated cases not exceeding 5% before discharge of patients DBCS to verify (5%) the camp or surgery activity through personal visits or deputing PMOA as per the NPCB guidelines-ideally at the base hospital itself. Or the verification can be done at the time of follow up as informed by the NGO to DBCS.	100
3.	Sanction cost of here cataract operations and management of Diabetic Retinopathy, Glaucoma, Keratoplasty, Vitreoretinal Surgery & Childhood Blindness performed by the NGO/Private Practitioner as per GOI guidelines indicated within month of submission of claim along with cataract surgery records.	Yes
4.	Make payment of the sanctioned amount to the NGO/Private practitioner on monthly/quarterly basis	Yes
5.	Regularly disseminate literature, guidelines or any other relevant information to participating NGO/Private practitioner.	Yes
6.	Provide a copy of the signed MOU to the NGO.	Yes

Medical Superintendent KLE Dr. Prabhakar Kore Charitable Hospital Belacavi

## 7. Termination of MOU

Commitments agreed to by the Parties are meant for prevention and control of blindness and there for MOU should generally not be suspended or terminated. However, both parties can decide to suspend or terminate the MOU.

(Detailed profile of the NGO/ Pvt. Practitioner to be submitted as given at Annexure-I)

Signed this day, the 23\_of March 2022.

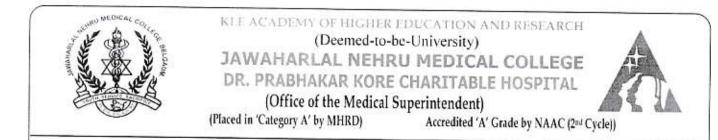
For and on behalf of 2027 03 District Programme Officer District Bundness Control Society (Blindness & Hard Division)

For and on behalf of

NGO/Private Practitioner

Medical Superintendent KLE Dr. Prabhakar Kore Charitable Hospital Belagavi

ATTESTED RESH. Reg.No.Law 8401 om., LL.8. (Sc Advocate & Notary BELAGAVI 2 9 MAR 2022



Date: 12/01/2024

## Details for Psychaitric Day Care Centre Expenditure For the year 2022-2023

S No	Details Expenditure	Sanction Amount	Expenditure
1	1 <sup>st</sup> Qtr .	3,93,920	3,20,600
2	2 <sup>nd</sup> Qtr	3,65,960	3,52,200
3	3 <sup>rd</sup> Qtr	4,63,780	2,40,320
	Total	12,23,660	9,13,120

**Note:** As per Govt of Karnataka Health Department is sanctioned of Rs. 12,23,660/- our expenditure is 9,13,120/-. The unexpended balance amount is held with govt treasury.

KLE OF. Prabhakar Kore Charitable Hospit-

NEHRU NAGAR, BELAGAVI-590010, Phone : (0831) 2473777, Ext : 1783, 1787

### ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂಖ್ಯೆ: ಬಿಜಿಟಿ/10/2022-23

ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳು, ಬೆಂಗಳೂರು ದಿ: 🖾 .06.2022

## ಅಧಿಕೃತ ಜ್ವಾಶನ ಶತ್ರ

ವಿಷಯ: 2022-23 ನೇ ಸಾಲಿನ ಪ್ರಧಾನ ಲೆಕ್ಕಶೀರ್ಷಿಕೆ 2210-03-104-0-02 (ಎಲ್ಜಾ ಜಿಲ್ಲೆಗಳಲ್ಲಿ ಸಮುದಾಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಕೇಂದ್ರಗಳ ಸ್ಥಾಪನ-Day Care Centres) ಇಲ್ಲಿಗೆ ಅನುದಾನ ಬಿಡುಗಡೆ ಮಾಡುವ ಬಗ್ಗೆ.

ಉಲ್ಲೇಖ: 1. ಸರ್ಕಾರದ ಆದೇಶ ಸಂಖ್ಯೆ. ಆಕುಕ 120 ಸಿಜಿನ 2023. ಬೆಂಗಳೂರು, ದಿನಾಂಕ:21.04.2022.

\*\*\*\*\*\*

2 ಸರ್ಕಾರದ ಆದೇಶ ಸಂಭ್ಯ. ಆಕುಕ 120 ಸಿಜಿನ 2021, ಬೆಂಗಳೂರು, ದಿನಾಂಕ:30.05.2022

2022-23 ನೇ ಸಾಲಿನ ಪ್ರಧಾನ ಲೆಕ್ಕಶೀರ್ಷಿಕೆ: 2210-03-104-0-02 ರ ಆಡಿಯಲ್ಲಿ ಈ ಕೆಳಕಂಡ ಜಿಲ್ಲೆಗಳಲ್ಲಿ ಔಷಧೋಪಚಾರದಿಂದ ಚೇತರಿಸಿಕೊಂಡ ತೀಪ್ರತರದ ಕಾಯಿಲೆಗಳಿಂದ ಬಳಲಿದ ಮನೋರೋಗಿಗಳಿಗೆ ಸ್ಥಾಪಿಸಲಾಗಿರುವ 'Day Care Centres'' ಗಳಿಗೆ ಪೂರಕ ಪಚ್ಚ. ಇತರೆ ವೆಚ್ಚ. ಕಟ್ಟಡ ವೆಚ್ಚ. ಇಂಧನ ವೆಚ್ಚ ನಿರ್ವಹಣೆ ವೆಚ್ಚ. ಪಥ್ಯಾಹಾರ ಪಚ್ಚ ಹಾಗೂ ಡಿಷಧಿ ಮತ್ತು ರಾಸಾಯನಿಕ ವೆಚ್ಚಗಳನ್ನು ಭರಿಸಲು ಮೊದಲ ತೈಮಾಸಿಕದ ಅನುದಾನದಲ್ಲಿ ಉಪ ನಿರ್ದೇಶಕರು, ಸಮುದಾಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಕೇಂದ್ರಗಳ ಸ್ಥಾಪನೆಗಳ ಕಾರ್ಯಕ್ರಮಾಧಿಕಾರಿಗಳು ಕೋರಿರುವಂತೆ, ಈ ಕೆಳಗಿನ ಜಿಲ್ಲಾ ಅರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಜ ಕೆಲ್ಯಾಗಾ ಅಧಿಕಾರಿಗಳಿಗೆ ಉಲ್ಲೇಖ (1 ಮತ್ತು 2) ರ ಸರ್ಕಾರ ಅದೇಶದಲ್ಲಿನ ಪರತ್ತುಗಳಿಗೆ ಒಳಪಡಿಸಿ ಈ ಕೆಳಕಂಡಂತೆ ಅನುದಾನ ಬಿಡುಗಡ ಮಾಡಲಾಗಿದೆ.

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ಸೂಚನೆ: (ವೆಚ್ಚದ ವಿವರಗಳನ್ನು ಪ್ರತಿ ತಿಂಗಳು ಸಮೂನೆ 62 ರಲ್ಲಿ ಖಜಾನೆಯಿಂದ ಪಡೆದು ನಿರ್ದೇ<u>ಶನಾಲಯಕ್ಕೆ ಕಳಿಸಲು ಸೂಚಿಸಿದ. ಯಾವುದೇ</u> ಉಪಶೀರ್ಷಿಕೆಯಲ್ಲಿನ ಅನುದಾನ ಹೆಚ್ಚುವರಿಯಾಗಿ ಉಳಿತಾಯ ಕಂಡು ಬಂದಲ್ಲಿ ಕೂಡಲೇ ನಿರ್ದೇಶನಾಲಯಕ್ಕೆ ಹಿಂತಿರುಗಿಸಲು ಸೂಚಿಸಲಾಗಿದೆ).

- ಕರ್ನಾಟಕ ಸಾರ್ವಜನಿಕ ಸಂಗ್ರಹಣೆಗಳಲ್ಲಿ ಪಾರದರ್ಶಕತೆ ಆಧ್ಯಾದೇಶ 2000 ರ ಸರ್ಕಾರದ ಅಧಿಸೂಚನೆಯ ಪರತ್ರುಗಳನ್ನು ಹಾಗೂ ಸರ್ಕಾರದಿಂದ ಕಾಲಕಾಲಕ್ಕೆ ಹೊರಡಿಸುವ ಆದೇಶಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವುದು.
- ಪಾರದರ್ಶಕತೆ ಅಧಿನಿಯಮ ಉಲ್ಲಂಫಿಸುವ ಸಲುವಾಗಿ ತುಂಡು ಪ್ರಸ್ತಾವನೆಗಳಿಗೆ ಕ್ರಮತೆಗೆದು ಕೊಳ್ಳಬಾರದು.
- ಏರೀದಿ ಮಾಡುವಾಗ ಮಾರುಕಟ್ಟೆ ದರಗಳನ್ನು ಪರಿಶೀಲಿಸಿ ದೃಢಪಡಿಸಿಕೊಳ್ಳುವುದು ಹಾಗೂ ಟೆಂಡರ್ ದರಗಳೊಂದಿಗೆ ಹೋಲಿಸಿ ನೋಡುವುದು ಪೆಚ್ಚಿನ ವ್ಯತ್ಯಾಸಗಳು ಇಲ್ಲದಿರುವ ಬಗ್ಗೆ ಡಿಡಿಓ ರವರು ದೃಢೀಕರಿಸಿಕೊಳ್ಳುವುದು, ಭಾರೀ ವ್ಯತ್ಯಾಸಗಳಿದ್ದಲ್ಲಿ ದರ ಸಂದಾನಗಳನ್ನು ಮಾಡುವುದು.
- ಕರ್ನಾಟಕ ಆರ್ಥಿಕ ಸಂಹಿತೆ ಮತ್ತು ಮ್ಯಾನುಯಲ್ ಅಫ್ ಕಂಟಿಂಬೆಂಟ್ ಎಕ್ಸ್ಲೆಂಡಿಚರ್ಗಳಲ್ಲಿ ನಿಗದಿಗೊಳಿಸಿರುವ ನಿಯಮಾವಳಿಗಳ ಪ್ರಕಾರ ಹಾಗೂ ಸರ್ಕಾರದಿಂದ ಆಗಿಂದ್ದಾಗ್ಗೆ ಹೊರಡಿಸುವ ನಿಯಮಗಳನ್ನು ಪಾಲಿಸುವುದು.
- ಆಯಪ್ಟಯ ಅನುದಾನ ಲಭ್ಯವಿಲ್ಲದೆ ಅಥವಾ ಆಯಪ್ಟಯ ಅನುದಾನವನ್ನು ನಿರೀಕ್ಷಿಸಿ ಯಾವುದೇ ಖರೀದಿಗಳು ಮಾಡಲಾರದು. ಹಾಗೆ ಮಾಡಿದರೆ ಸಂಬಂಧಿಸಿದ ಅಸ್ಪತ್ರೆಯ : ಸಂಸ್ಥೆಯ : ಕಛೇರಿಯ : ಮುಖ್ಯಸ್ಥರು ಹಾಗೂ ಹಣ ಸೆಳೆಯುವ ಹಾಗೂ ಬಟವಾಡೆ ಆಧಿಕಾರಿಗಳೇ ನೇರವಾಗಿ ಜವಾದ್ದಾರರಾಗುತ್ತಾರೆ.
- ಆಸ್ಪತ್ರೆಯ / ಸಂಸ್ಥೆಯ ಕೆಲಸ ಕಾರ್ಯಗಳು ಕುಂರಿತವಾಗದಂತೆ ಸರಿಯಾದ ರೀತಿಯಲ್ಲಿ ಬಿಡುಗಡೆಯಾದ ಅಯವ್ಯಯ ಅನುದಾನವನ್ನು ಸರಿಹೊಂದಿಸಿಕೊಂಡು ಸದುಪಯೋಗಿಸಿಕೊಳ್ಳುವುದು. ಯಾವುದೇ ಉಪಶೀರ್ಷಿಕೆಯಲ್ಲಿನ ಅನುದಾನ ಹೆಚ್ಚವರಿಯಾಗಿದ್ದಲ್ಲಿ ಕೊಡಲೇ ಈ ಸಂಕಲನಕ್ಕೆ ಹಿಂತಿರುಗಿಸುವುದು

ನಿರ್ದೇಶಕರು, ಜನ್ಮಿ ಎಂ.

1

ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಲಾಣ ಸೇವೆಗಳು

1

## ಪ್ರತಿಯನ್ನು:

- ಮುಖ್ಯ ಲೆಕ್ಕಾಪತ್ರಾಕಾರಿಗಳು ಹಾಗೂ ಆರ್ದಿಕ ಸಲಹೆಗಾರರು ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ನಿರ್ದೇಶನಾಲಯ, ಬೆಂಗಳೂರು.
- ಉಪ ನಿರ್ದೇಶಕರು (ಆಶಿತ-ಮಾಆ) ಇವರ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ಸದರಿ ಅನುದಾನದ ವೆಚ್ಚದ ಬಗ್ಗೆ ನಿಗವಹಿಸಿ ಪ್ರತಿ ತಿಂಗಳ ವೆಚ್ಚದ ವಿವರಗಳನ್ನು ಪಡೆದುಕೊಳ್ಳುವುದು.
- ಜಿಲ್ಲಾ ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಲಾಣ ಅಧಿಕಾರಿಗಳು\_\_\_\_\_ ಇವರಿಗೆ ಸದರಿ ಅನುದಾನವನ್ನು ಸರ್ಕಾರಿ ಅದೇಶದನ್ವಯ ಉಸ್ತುವರಿ ಸಮೀತಿಯನ್ನು ರಚಿಸಿ ಸೂಕ್ತ ಕ್ರಿಯಾ ಯೋಜನೆ ರೂಪಿಸಿ ಸಕ್ರಮ ಪಾಧಿಕಾರದ ಅನುಮೋದನೆ ಪಡೆದು ಕಾರ್ಯಕ್ರಮ ಅನುಷ್ಠಾನಗೊಳಿಸುವುದು.
- ಜಂಟಿ ನಿರ್ದೇಶಕರು ರಾಜ್ಯ ಹುಜೂರು ಖಜಾನೆ, ಬೆಂಗಳೂರು ಮತ್ತು ಜಿಲ್ಲಾ ಖಜಾನೆಗಳು \_\_\_\_\_\_
- ಉಪ ನಿರ್ದೇಶಕರು, ನೆಟ್ ವರ್ಕ ಮ್ಯಾನೇಜಿ ಮೆಂಟ್ ಸೆಂಟರ್, ರೇಸ್ ಕೋರ್ಸ್ ರಸ್ತೆ, ಬೆಂಗಳೂರು.
- ಕಛೇರಿ ಪ್ರತಿ

-2-

### ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂಖ್ಯ: ಬಿಜಿಟಿ/10/2022-23

ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳು, ಬೆಂಗಳೂರು ದಿ: /ಎ<sup>--</sup>.11.2022

## ಆಧಿಕೃತ ಜ್ಞಾಪನ ಪತ್ರ

ವಿಷಯ: 2022-23 ನೇ ಸಾಲಿನ ಪ್ರಧಾನ ಲೆಕ್ಕಶೀರ್ಷಿಕೆ 2210-03-104-0-02 (ಎಲ್ಲಾ ಜಿಲ್ಲೆಗಳಲ್ಲಿ ಸಮುದಾಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಕೇಂದ್ರಗಳ ಸ್ಥಾಪನೆ-Day Care

Centres) ಇಲ್ಲಿಗೆ ಆನುದಾನ ಬಿಡುಗಡೆ ಮಾಡುವ ಬಗ್ಗೆ.

- ಉಲ್ಲೇಖ: 1. ಸರ್ಕಾರದ ಆದೇಶ ಸಂಖ್ಯೆ: ಆಕುಕ 120 ಸಿಜಿಐ 2021, ಬೆಂಗಳೂರು, ದಿನಾಂಕ:18.10.2022.
  - 2. ಉಪ ನಿರ್ದೇಶಕರು ಇವರ ಕಡತ ಸಂಖ್ಯೆ ಡಿಡಿ-ಮೆಂಟಲ್ ಹೆಲ್ತ್/03/2022-23ರ ಕಂಡಿಕೆ ಸಂಖ್ಯೆ 23ರಲ್ಲಿ ಕೋರಿರುವಂತೆ

2022-23 ನೇ ಸಾಲಿನ ಪ್ರಧಾನ ಲೆಕ್ಕಶೀರ್ಷಿಕೆ: 2210-03-104-0-02 ರ ಅಡಿಯಲ್ಲಿ ಈ ಕೆಳಕಂಡ ಜಿಲ್ಲೆಗಳಲ್ಲಿ ಔಷಧೋಪಚಾರದಿಂದ ಚೇಶರಿಸಿಕೊಂಡ ತೀವ್ರತರದ ಕಾಯಿಲೆಗಳಿಂದ ಬಳಲಿದ ಮನೋರೋಗಿಗಳಿಗೆ ಸ್ವಾಪಿಸಲಾಗಿರುವ "Day Care Centres" ಗಳಿಗೆ ಮೂರಕ ವೆಚ್ಚ, ಇತರೆ ವೆಚ್ಚ, ಕಟ್ಟಡ ವೆಚ್ಚ, ಇಂಧನ ವೆಚ್ಚ, ನಿರ್ವಹಣೆ ವೆಚ್ಚ, ಪಥ್ಯಾಹಾರ ವೆಚ್ಚ ಹಾಗೂ ಔಷಧಿ ಮತ್ತು ರಾಸಾಯನಿಕ ವೆಚ್ಚಗಳನ್ನು ಭರಿಸಲು ಎರಡನೇ ತೈಮಾಸಿಕದ ಅನುದಾನದಲ್ಲಿ ಉಪ ನಿರ್ದೇಶಕರು, ಸಮುದಾಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಕೇಂದ್ರಗಳ ಸ್ನಾಪನೆಗಳ ಕಾರ್ಯಕ್ರಮಾಧಿಕಾರಿಗಳು ಉಲ್ಲೇಐ (2)ರಲ್ಲಿ ಕೋರಿರುವಂತೆ, ಈ ಕೆಳಗಿನ ಜಿಲ್ಲಾ ಆರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಆಧಿಕಾರಿಗಳಿಗೆ ಉಲ್ಲೇಖ (1) ರ ಸರ್ಕಾರ ಆದೇಶದಲ್ಲಿನ ಷರತ್ತುಗಳಿಗೆ ಒಳಪಡಿಸಿ ಈ ಕೆಳಕಂಡಂತೆ ಅನುದಾನ ' ಬಿಡುಗಡೆ ಮಾಡಲಾಗಿದೆ

£37	Leontes Las	015 ಜಾರಕ ಜೆಲ್ಲಗಳು	059 2301 24743	071 siya đignos	195 २०७२ देखुमण्ड	200 ನಿರ್ವಮಣ ದೆಚ್ಚ	222 ದಿಶಭ ಮತ್ತು ರಾಸಾಯನಿಕ ವೆಚ್ಚಗಳು	234 ವಧ್ಯಾಮಾರ ವೆಚ್ಚ	ವಿಷುಗಡೆಗೊಳ ಸಲಾದ ಮೊಕ್ಷ (ಡೂ.ಗಳಲ್ಲಿ)	DDO Code
	:Uvnec	243000	9000	80000	6000	18600	0	9360	365960	22100
2	ಮಂದನ್ನ	153000	24000	60000	60000	15000	1500	90000		221900
3	ತುಮಕೊದು	117000	24000	60000	70500			50000	403500	21888(
a l	derivate ng	255000		The second second	28500	15000	1500	36000	282000	221930
		255000	18000	90000	57000	20000	1500	85500	517000	216231
5	ಚಿತ್ರಮಗಳ	249000	15000	80036	40600	20000	D	60750	465250	• • • • • • • • • • • • • • • • • • • •
6	V2822	81000	0	18000	3000	15000				221960
2.	510E12	153927	9000			···· ·····	G	4500	121500	221970
. đ			2003.00 2004.00	0	28500	15000	1500	42750	250677	214280
s#s ••	ಪಾನಗರಿ	90000	6000	60000	15000	15000	1500	225(x)	210000	
9	ದ್ದುಸಾರು	178500	22450	40800	57000	15000	659	7		221880
10	ಕೋಲಾರ	264000	9000	00000			030	79680	394089	221780
11				80000	22500	20000	1500	33750	430750	22192
	ನೆಂಡಗು	117000	15000	60000	22500	15000	0	33750	263250	
12	ಗವಗ	153000	24000	60000	15000	15000	1500	22500		22194
13	ರಾಜನಗರ	112000	6000	40000	40000				291000	22182
4.	alt re-		1876 -		40000	15000	1000	60000	274000	22037
**	್ಲು ಎ. (ಒಟ್ಟು ರೂ.ನ	2166427	181450	718800	395500	213600	12159	581040	42,68,976	La No

## ಸೂಚನೆ: /ವೆಚ್ಚದ ವಿವರಗಳನ್ನು ಪ್ರತಿ ತಿಂಗಳು ನಮೂನೆ 62 ರಲ್ಲಿ ಖಜಾನೆಯಿಂದ ಪಡೆದು ನಿರ್ದೇಶನಾಲಯಕ್ಕೆ ಕಳಿಸಲು ಸೂಚಿಸಿದೆ. ಯಾವುದೇ ಉಪಶೀರ್ಷಿಕೆಯಲ್ಲಿನ ಅನುದಾನ ಹೆಚ್ಚುವರಿಯಾಗಿ ಉಳಿತಾಯ ಕಂಡು ಬಂದಲ್ಲಿ ಕೂಡಲೇ ನಿರ್ದೇಶನಾಲಯಕ್ಕೆ ಹಿಂತಿರುಗಿಸಲು ಸೂಚಿಸಲಾಗಿದೆ].

- ಕರ್ನಾಟಕ ಸಾರ್ವಜನಿಕ ಸಂಗ್ರಹಣೆಗಳಲ್ಲಿ ಪಾರದರ್ಶಕತೆ ಆಧ್ಯಾದೇಶ 2000 ರ ಸರ್ಕಾರದ ಅಧಿಸೂಚನೆಯ ಪರತ್ರಗಳನ್ನು ಹಾಗೂ ಸರ್ಕಾರದಿಂದ ಕಾಲಕಾಲಕ್ಕೆ ಮೊರಡಿಸುವ ಆದೇಶಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವುದು
- ಪಾರದರ್ಶಕತೆ ಅಧಿನಿಯಮ ಉಲ್ಲಂಭಿಸುವ ಸಲುವಾಗಿ ತುಂಡು ಪ್ರಸ್ತಾವನೆಗಳಿಗೆ ಕ್ರಮತೆಗೆದು ಕೊಳ್ಳಬಾರದು.
- ಏರೀದಿ ಮಾಡುವಾಗ ಮಾರುಕಟ್ಟೆ ದರಗಳನ್ನು ಪರಿಶೀಲಿಸಿ ದೃಢಪಡಿಸಿಕೊಳ್ಳುವುದು ಹಾಗೂ ಟೆಂಡರ್ ದರಗಳೊಂದಿಗೆ ಹೋಲಿಸಿ ನೋಡುವುದು ಹೆಚ್ಚಿನ ವೃತ್ಯಾಸಗಳು ಇಲ್ಲದಿರುವ ಬಗ್ಗೆ ಡಿಡಿಓ ರವರು ದೃಢೀಕರಿಸಿಕೊಳ್ಳುವುದು, ಭಾರೀ ವೃತ್ಯಾಸಗಳದ್ದಲ್ಲಿ ದರ ಸಂದಾನಗಳನ್ನು ಮಾಡುವುದು.
- ಕರ್ನಾಟಕ ಅರ್ದಿಕ ಸಂಹಿತೆ ಮತ್ತು ಮ್ಯಾಮಯಲ್ ಅಫ್ ಕಂಟಿಂಜೆಂಟ್ ಎಕ್ಸ್ಲೆಂಡಿಚರ್ಗಳಲ್ಲಿ ನಿಗದಿಗೊಳೆಸಿರುವ ನಿಯಮಾವಳಿಗಳ ಪ್ರಕಾರ ಹಾಗೂ ಸರ್ಕಾರದಿಂದ ಅಗಿಂದ್ದಾಗ್ಗೆ ಹೊರಡಿಸುವ ನಿಯಮಗಳನ್ನು ಪಾಲಿಸುವುದು.
- ಆಯವ್ಯಯ ಅನುದಾನ ಲಭ್ಯವಿಲ್ಲದೆ ಅಥವಾ ಅಯವ್ಯಯ ಅನುದಾನವನ್ನು ನಿರೀಕ್ಷಿಸಿ ಯಾವುದೇ ಖರೀದಿಗಳು ಮಾಡಬಾರದು. ಹಾಗೆ ಮಾಡಿದರೆ ಸಂಬಂಧಿಸಿದ ಅಸ್ಪತ್ರೆಯ : ಸಂಸ್ಥೆಯ : ಕಛೇರಿಯ : ಮುಖ್ಯಸ್ಥರು ಹಾಗೂ ಹಣ ಸೆಳೆಯುವ ಹಾಗೂ ಬಟವಾಡೆ ಅಧಿಕಾರಿಗಳೇ ನೇರವಾಗಿ ಜವಾಬ್ದಾರರಾಗುತ್ತಾರೆ.
- ಆಸ್ಪತ್ರೆಯ / ಸಂಸ್ಥೆಯ ಕೆಲಸ ಕಾರ್ಯಗಳು ಕುಂಠಿತವಾಗದಂತೆ ಸರಿಯಾದ ರೀತಿಯಲ್ಲಿ ಬಿಡುಗಡೆಯಾದ ಅಯವ್ಯಯ ಅನುದಾನವನ್ನು ಸರಿಹೊಂದಿಸಿಕೊಂಡು ಸದುಪಯೋಗಿಸಿಕೊಳ್ಳುವುದು ಯಾವುದೇ ಉಪಶೀರ್ಷಿಕೆಯಲ್ಲಿನ ಅನುದಾನ ಹೆಚ್ಚವರಿಯಾಗಿದ್ದಲ್ಲಿ ಕೂಡಲೇ ಈ ಸಂಕಲನಕ್ಕೆ ಹಿಂತಿರುಗಿಸುವುದು

H.J. dumatto adresto, 15/11/2

R

ಆರ್ಲೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಲಾಣ ಸೇವಗಳು

ಶತಿಯನ್ನು:

- ಮುಖ್ಯ ಲೆಕ್ಕಾಪತ್ರಧಿಕಾರಿಗಳು ಹಾಗೂ ಆರ್ಥಿಕ ಸಲಹೆಗಾರರು ಅರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಸೇವೆಗಳ ನಿರ್ದೇಶನಾಲಯ, ಬೆಂಗಳೂರು.
- ಉಪ ನಿರ್ದೇಶಕರು (ಆಶಿತ-ಮಾಅ) ಇವರ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ಸದರಿ ಅನುದಾನದ ವೆಚ್ಚದ ಬಗ್ಗೆ ನಿಗವಹಿಸಿ ಪ್ರತಿ ತಿಂಗಳ ವೆಚ್ಚದ ವಿವರಗಳನ್ನು ಪಡೆದುಕೊಳ್ಳುವುದು.
- ಜಿಲ್ಲಾ ಅರೋಗ್ಯ ಮತ್ತು ಕುಟುಂಬ ಕಲ್ಯಾಣ ಅಧಿಕಾರಿಗಳು\_\_\_\_\_\_ ಇವರಿಗೆ ಸದರಿ ಅನುದಾನವನ್ನು ಸರ್ಕಾರಿ ಆದೇಶದನ್ನಯ ಉಸ್ತುವರಿ ಸಮೀತಿಯನ್ನು ರಚಿಸಿ ಸೂಕ್ಷ ಕ್ರಿಯಾ ಯೋಜನೆ ರೂಪಿಸಿ ಸಕ್ಷಮ ಪ್ರಾಧಿಕಾರದ ಅನುಮೋದನೆ ಪಡೆದು ಕಾರ್ಯಕ್ರಮ ಅನುಷ್ಠಾನಗೊಳಿಸುವುದು.
- ಜಂಟಿ ನಿರ್ದೇಶಕರು ರಾಜ್ಯ ಹುಜೂರು ಖಜಾನೆ, ಬೆಂಗಳೂರು ಮತ್ತು ಜಿಲ್ಲಾ ಖಜಾನೆಗಳು \_\_\_\_\_\_
- ಉಪ ನಿರ್ದೇಶಕರು, ನೆಟ್ ವರ್ಕ ವ್ಯಾನೇಜಿ ಮೆಂಟ್ ಸೆಂಟರ್, ರೇಸ್ ಕೋರ್ಸ್ ರಸ್ತೆ, ಬೆಂಗಳೂರು,

• ಕಛೇರಿ ಪ್ರತಿ



# BDC005: DDO Fund Release and Expenditure Report

TABLE SERVICES	COLOR AND A DE
Directorate : DIRECTORATE OF HEALTH AND FAMILY WELFARE SERVICES	D FAMILY WELFARE
Directorate ; DIRECTORATE OF HEALTH AND FAMILY WELFARE SERVICES	

Financial Year : 2022-23

DDO Designation : 221900 DISTRICT HEALTH AND FAN OFFICE, BELGAUM

HEALTH AND FAMILY WELFARE DEPARTMENT

	Admin Department : HEALTH AND FAMILY		Developed By DDO	Fund Released By DDO	Fund Pending By D	300 Fund Fipelin	10 27	Actual Expenditure	
Ť	Directorate	Budgetline	Fund Received By DDO				95.828.00	1.34,949.00	4,41,171.00
1		2210-01-110-1-22-051-V	5,76,120.00	0.00				4,16,000.00	2,01,000.0
19	WEI FARE SERVICES		6,17,000.00	0.00	/0	0.00	0.00		33,000.0
t,	DIRECTORATE OF HEALTH AND FAMILY	2210-03-104-0-02-015-V		0.0	00	0.00	0.00	27,000.00	60.000
Ť,		2210-03-104-0-02-059-V	60,000.00	0.0	00	0.00	0.00	1,60,000,00	
- 9	DIRECTORATE OF HEALTH AND FAMILY	2219-03-104-0-02-071-V	2,20,000.00				0.00	17,500.00	50,000
- 3	WELFARE SERVICES	2210-03-104-0-02-195-1	67,500.00	0.0	00	0.00	0.00	45,000.00	20,000
	DIRECTORATE OF HEALTH AND FAMILY WELFARE SERVICES		65,000.0	00 00	0.00	0.00		D 00	1.50
-	DIRECTORATE OF HEALTH AND FAMILY WELFARE SERVICES	2210-03-104-0-02-200-V	• 1.500.0	0	00.0	0.00	0.00	1	99.78
đ	DIDECTORATE OF HEALTH AND FAMILY	2210-03-104-0-02-222-V		0	0.00	0.00	0.00	0 27,300.00	0.000
	WELFARE SERVICES		1,27.090.0	5.00		5,860.00	0.00	0 70.610.00	4,39
ő	WE FARE SERVICES		75,000	/ <b>00</b>	0.00 155.3		0.00	0.00	60.04
а.	DIRECTORATE OF HEALTH AND FAMILY WELFARE SERVICES	1	60,000	3.00 r	0.00	0.00		+ +7 600 00	77.5
). }:			- 2 25.000	0.00	0.00	0.00	58.156.04	N	35.0
	DIRECTORATE OF HEALTH AND FAMILY	Y 2210-06-001-0-01-195-V			0.00	0.00	0.0		
l	WELFARE SERVICES DIRECTORATE OF HEALTH AND FAMILY	Y 2210-05-001-0-01-221-V	35.000	00.00	0.00	0.00	0.0	57,261.00	
2	2 WELFARE SERVICES DIRECTORATE OF -EALTH AND FAMILY	and the second sec	17,60,000	00.00		0.00	54,000.0	4,23,000.00	2.95.
13	3 AMELEARE SERVICES	and the second sec	7.18,565	<i>35</i> .00	0.00			0.00	20
17	DIRECTORATE OF HEALTH AND FAMILY	and the second sec	20.0/	00.00	0.00	0.00			. 09.70
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## **Government of Karnataka**

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## **MEMORANDUM OF UNDERSTANDING**

Please write or type below this line

This Memorandum of Understanding made on the **20<sup>th</sup> day of July 2023**. As per Government

Order No: AKUKA 114 CGM 2014, Dated: 30.03.2015,



Page 1 of 7

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**IPAL VK. Institute of Dental Sciences** 

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**BETWEEN:** Government of Karnataka represented by The Commissioner, Department of Health and Family Welfare Services, Arogya Soudha, Magadi Road, Bangalore- 560023 (here in after referred to as 'The First Party). (Which expression shall unless it be repugnant to the context or meaning there of be deemed to mean and include their successors, executors, permitted assigns and administrators) of the first part AND: KLE Vishwanath Katti Institute of Dental Sciences, Belagavi (herein referred to as 'The Second Party') whose address is Nehru Nagar, Belagavi-590010 (Which expression shall unless repugnant to be context or meaning there of be deemed to mean and include their successors, executors, administrators and permitted assigns) of the other part.

WHEREAS Commissioner, Health and Family Welfare Services, Government of Karnataka (GoK), is the Competent Authority at State level to implement various Programmes and Schemes of the Health & Family Welfare Services and shall implement the Oral Health State Policy to provide complete/Partial Dentures to the needy citizens (45 years and above) who are below poverty line and the policy shall be herein called as "Danta Bhagya Yojane".

WHEREAS KLE Vishwanath Katti Institute of Dental Sciences, located at Nehru Nagar, Belagavi established in the year 1985 has professional, academic and technical proficiency in implementing the scheme "Danta Bhagya Yojane" and henceforth has agreed to provide the technical support and treatment for providing the complete dentures to the needy since 45 years and above citizens who are below poverty line.

AND WHEREAS Commissioner, Health and Family Welfare Services, Government of Karnataka, and KLE Vishwanath Katti Institute of Dental Sciences, Belagavi recognize the necessity to synergize and mutually co-operate to provide removable complete/Partial Dentures to the needy citizens who are below poverty line in Karnataka and thereby to effectively implement the scheme of "Danta Bhagya Yojane" as part of the Oral Health Policy. NOW THERFORE, this MoU: hereby bestows the covenants in terms of certain roles and responsibilities for the parties for the smooth functioning of the "Danta Bhagya Yojane" and other schemes of Oral Health Policy as and when announced by the First Party.

### Rule and Responsibilities of first party

1. Eligibility criteria for identifying the beneficiaries, referring to the nearby facility shall be made.

Page 2 of 6

KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010.

- 2. Ist party Department shall pay an amount flat Rs. 2000 (Rupees two thousands only) per complete denture and Rs 1000 (Rupees One thousands only) per Partial denture to the Dental College and Dental Units under Government Hospitals. (Mean and include their successors, executors, administrators and permitted assigns of the first part.). Which includes the cost of treatment plan, manpower, materials, technical services, and other incidental expenses.
- 3. Ist party Department shall provide the format for referral slips and monthly reports to all the concerned Institutions.
- 4. The 1st party assigns or Dental Health Officer working at any State-run Government Health Centre/Government Hospital shall ONLY authorize the beneficiaries to avail the benefits of the scheme after scrutinizing the necessary documents.
- 5. The 1st party, assigns shall make payments to the Colleges shall be made into their bank accounts on a monthly basis after submitting their monthly report and invoice through treasury.
- 6. The 1st party Department shall train the ANM's/ASHA's/paramedical personnel to identify diagnose and refer the beneficiaries to the referring Dental Surgeons.

## Rule and Responsibilities of second party

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- 2<sup>nd</sup> party Dental College shall conduct dental outreach camps in association with concerned District Dental Nodal Officers and District Health authorities to select the beneficiaries.
- 2. 2<sup>nd</sup> party Dental College shall not charge any kind of additional fees such as OPD card charges or registration fees, etc. The scheme does not include the cost of drugs, medications and other incidental expenses related to the complete/Partial dentures.
- 3. 2<sup>nd</sup> party shall Complete/Partial dentures shall be made using standard treatment procedures and materials.
- 4. The 2<sup>nd</sup> party Dental College shall not deny or delay treatment for the eligible beneficiaries of this scheme. However, the beneficiaries can be allotted appointment on first-cum-first serve basis and preferably on fixed days of the month to avoid undue delay of treatment.
- The 2<sup>nd</sup> party Dental College shall treat the beneficiaries of this scheme as its own patient and take all necessary measures such as informed consent.
- 6. The 2<sup>nd</sup> party Dental College shall submit their monthly reports to the District Health & Family Welfare Officer and Deputy Director (Oral Health Policy and Dental Health) periodically as agreed by both the parties.
- 7. The 2<sup>nd</sup> party must refer the Beneficiaries of this project only by Dental Health Officer working at any State-run Government Health Centre/Government Hospital.

Page 3 of 6

LE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010. n in Saister

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 The 2<sup>nd</sup> party Dental College shall work as per the action plan provided by the Deputy Director, Oral Health Policy & Dental Health, Health & Family Welfare Services.

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## The parties agree as follows:

- 1. **Term:** The Project implementation will commence on <u>signing of MOU</u>. The term of this Memorandum of Understanding is for a period of Five years and may be renewed unless terminated within the terms of this agreement under clause 15and further subject to satisfactory performance and decision of the GoK.
- 2. Financial provisions and management of funds: All the payments for project activities will be paid directly to the Second party/Dental College upon timely Submission of their monthly reports to the District Health & Family Welfare Officer and Deputy Director (Oral Health Policy and Dental Health) periodically as agreed by both the parties The payments to the Colleges shall be made into their bank accounts on a monthly basis after submitting their monthly report and invoice through treasury.
- 3. The Second Party shall not make any changes without prior approval from the 1<sup>st</sup> party and Government of Karnataka. Changes in the line item shall not alter the main purpose of the project and shall be done only to ensure smooth implementation of the agreed project goal.
- 4. Publicity: The second party must take all necessary steps to publicize the fact that the Health and Family Welfare Department, Government of Karnataka, has financed the activities funded under this scheme be made known to 1<sup>st</sup> party. The Health and Family Welfare Department, Government of Karnataka, May acknowledge the second party for its effort and technical support in implementing the project.
- 5. Assignment: This Memorandum of Understanding and the ensuing disbursement shall not be transferred or assigned to a third party in any manner whatsoever without prior written consent from the Health & Family Welfare Department, Government of Karnataka.
- 6. Independent second party relationship: Nothing contained herein shall be construed to imply a joint venture, partnership, or employer and employee relationship between parties. Neither party shall have any right, power, or authority to create any obligation, express or implied, on behalf of the other except as defined in this Memorandum of Understanding or as mutually agreed to under the terms of Memorandum of Understanding. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever.

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KLE V.K. Institute of Dental Sciencege 4 of 6 Nehru Nagar, BELAGAVI-590010.

- 7. Modifications, Amendments or waivers: No modifications or amendments to this Memorandum of Understanding nor the waiver of any provision shall be valid unless presented in writing and signed by duly authorized representatives of both the parties, within 30 days of such necessity.
- 8. Applicable laws- Legal disputes: This Memorandum of Understanding shall be interpreted by, and construed in accordance with the laws of the Republic of India. All disputes, differences or questions between the parties with respect to any matter arising out of or relating to, but not limited to, the existence, validity, construction, performance and termination of this agreement which the parties cannot amicably settle shall be finally settled before Principal Secretary, Health & Family Welfare, GoK.
- 9. Modification: Both the parties may modify this MoU based on a mutual understanding. Such understanding shall always be in writing, signed by both the parties.
- 10. Relationship: Nothing in this MoU shall constitute, create or give effect or recognize a joint venture, partnership or principal/agent relationship between the parties or a business entity of any kind. Neither party shall have the express or implied right or authority to assume or create any obligations on behalf of or in the name of the other party or to blind the other party to any other contract, agreement or undertaking with any third party.
- 11. Confidentiality: The second party shall treat as confidential, during as well as after, the performance of any work under this Memorandum of Understanding, any information, including any personal information defined by the Health & Family Welfare Department, Government of Karnataka, to which the Second Party becomes privy as a result of acting under this Memorandum of Understanding. The Second Party shall not disclose any such information to any other person or party which is not participating in this Memorandum of Understanding in a form that could reasonably be expected to identify the person, including individuals, to whom such information relates.
- 12. **Pre Termination:** This Memorandum of Understanding may be terminated, in whole or in part, only by 1<sup>st</sup> party at any time upon 30 (Thirty) days prior written notice of termination to the 2<sup>nd</sup> party.
- 13. Upon pre termination of work performed before the date of termination, each party shall be fully and forever released and discharged from any legal and all obligations, covenants or liabilities of whatsoever kind or nature in law or equity or otherwise arising out of or in connection with the Memorandum of Understanding by and between the parties.

Page 5 of 6 KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010.

- 14. Notices: All notices and demands under this Memorandum of Understanding shall be made in writing and shall be communicated by e-mail or conventional mail to the mail address of the receiving party.
- 15. Liabilities: Each party shall be solely responsible for all claims or damages of its own in connection with this MoU unless such claims and damages arise as a result of the misconduct, fault, negligence of any of the parties or breach of any of the terms and conditions of this MoU.
- 19 Intellectual Property Rights: It is expressly agreed that first party shall have sole ownership rights over all intellectual property of work and materials developed during the term of this MoU. The second party will be appropriately acknowledged by the first party for the work performed by them as per the Terms & Condition of MoU.
- 20 IN WITNESS WHEREOF, the parties have executed this Memorandum of Understanding. (Seal & Signature preceded by hand-written "read and approved")

Commissioner Health, Family Welfare Services, Government of Karnataka. **First** party

the of **Dental Sciences**, Belagavi

Second party

Bangalore 560023
Date:

Witness for:

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Professor and Head Department of Prosthodontics



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## **Government of Karnataka**

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## MEMORANDUM OF AGREEMENT

An agreement made and entered into on this 30 DEC 2022 between the President of India, acting through Director, Regional Centre ECHS, Bangalore (Station), for Ex Servicemen Contributory Health Scheme, (hereinafter called "ECHS" which expression, unless excluded by or repugnant to the subject or context, shall include its successors-in-office and assigns) of the First Part

AND

Dr. Alka Kale, Principal W/o Dr. Dinesh Kale owner or the authorized signatory of KLE Vishwanath Katti Institute of Dental Sciences (A Unit of KLE Deemed University), JN Medical College, Nehru Nagar, Belgaum-590010 (hereinafter called ("Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, Exclusive Eye Centre, Nursing Home, Hospices, Rehab Centre, Physiotherapy Centre, etc) which expression unless excluded by or repugnant to the subject or context, shall mean to include its legal representative, successors and permitted assigns) of the Second Part.

Director ECHS Regional Centre

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Nehru Nagar, BELAGAVI-590010.

WHEREAS KLE Vishwanath Katti Institute of Dental Sciences (A Unit of KLE Deemed University), JN Medical College, Nehru Nagar, Belgaum-590010 (name of corporate body/firm/trust/owner of medical facility), had applied for Empanelment under ECHS for treatment of the members of ECHS and their dependent beneficiaries, and ECHS proposes to extend empanelment KLE Vishwanath Katti Institute of Dental Sciences (A Unit of KLE Deemed University), JN Medical College, Nehru Nagar, Belgaum-590010 name of Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre, etc) for treatment of ECHS members and their dependent beneficiaries for the treatment / diagnostic facilities as given in the Annexure II of Appendix A to Government Sanction Letter : MOD/GOI letter No. 22D (14)/07/US dated WE/D(Res) 18 Sep 2006 and Central Ora ECHS letter No B/49771/AG/ECHS/Emp/Gen(i) dt 07 Dec 2018.

The said MoA shall be effective/ in operation with effect from 30 DECEMBER 2022

NOW, THEREFORE, IT IS HEREBY AGREED between the Parties as follows:-

1. <u>List of Appendices and Annexures</u>. Under mentioned Appendices and Annexures shall deemed to be an integral part of this Agreement:-

- (a) Appendix A Admissions, treatment and rates in empanelled hospitals
- (b) **Appendix B**. Procedure for taking action against medical facilities empanelled with ECHS.
- (c) Appendix C. Agreement with respect to the Online Bill Processing.
- (d) Appendix D. Format for Feedback on Empanelled Medical Facilities.
- (d) Annexure I. List of Polyclinics which are authorized to issue the referral form.

(e) **Annexure – II.** Attested photocopy of the relevant Annexure to the Government Sanction Letter for Empanelment giving out the facilities for which the hospital / diagnostic / imaging facility is empanelled for.

(f) Annexure – III. Rate List (CGHS /Negotiated rates provided less than CGHS rates/ECHS rates).

2. **Definitions and Interpretations**. The following terms and expressions shall have the following meanings for purposes of this Agreement:-

(a) **"Agreement**" shall mean this Agreement and all Schedules, supplements, appendices, appendages and modifications thereof made in accordance with the terms of this Agreement.

(b) "**Medical Facility**" shall mean Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre etc under this agreement providing medical investigation, treatment and the health care for ECHS beneficiaries.

(c) "Benefit" shall mean the extent or degree of service the beneficiaries are entitled to receive as per the policies/rulings issued by Central Org ECHS/Govt of India (MoD).

(d) **"Bill Processing Agency**" (BPA) means the agency appointed by ECHS for processing of **Bills/ Data** of all ECHS beneficiaries attending the empanelled Private medical facilities.

(e) "Card" shall mean the ECHS Card / authorization document issued by ECHS authority.

(f) "Card Holder" shall mean an entitled person having a ECHS Card/authorization document.

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(g) **"ECHS Beneficiary**" shall mean a person who is eligible for coverage of ECHS and holds a valid ECHS card/authorization document for the benefit. -3-

(h) **"Coverage**" shall mean the financial limit under ECHS scheme for treatment of ECHS beneficiaries. Scheme being capless and cashless, no charges will be levied on ECHS beneficiary by Empanelled medical facility even in emergency, when ECHS beneficiary gets admitted/treated for a particular specialty which is not empanelled.

(j) "Diagnostic Center" shall mean the (Name of the Diagnostic Center) performing tests/Investigations.

(k) **"Imaging Centre**" shall mean the (Name of the Imaging Centre) performing X-ray, CT Scan, MRI, USG, etc.

(I) **Emergency**. Emergency shall mean any condition or symptom resulting from any cause, arising suddenly and if not treated at the early convenience, be detrimental to the health of the patient or will jeopardize the life of the patient.

(m) **"Empanelment**" shall mean the hospitals, exclusive eye Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre, etc authorized by the ECHS for treatment/ investigation purposes for a particular period.

(n) **"Dis-empanelment of Medical Facility**" shall mean removal of Empanelled medical facility on account of adopting unethical practices or fraudulent means in providing medical treatment to ECHS beneficiary or not following the good industry practices of the health care for the ECHS beneficiaries or violation of MoA or being beyond the requirement of ECHS as decided by Central Org, ECHS.

(0) **"Party**" shall mean either the ECHS or the medical facility and "Parties" shall mean both the ECHS and the medical facility.

(p) "Health Care Organization (HCO)" shall mean the (name of the hospital) while performing under this Agreement providing medical investigation, treatment and the healthcare of human beings.

## **Conditions for Providing Treatment/Services**

3. General Conditions. The following will be governed in general conditions:-

(a) The hospitals, exclusive eye Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre, etc shall be empanelled for all facilities/services available in the healthcare organization as approved by NABH/NABL/QCI and shall not be empanelled for the selected specialities/facilities.

(b) Hospital being NABH/NABL Accredited, would offer all the services within NABH/NABL Scope to ECHS beneficiaries in order to claim NABH/NABL rates, failing which, they will be entitled for Non-NABH/Non-NABL rates.

(c). The Hospital will be paid NABH/NABL rates subject to continued accreditation by NABH/NABL. If renewal of NABH/NABL Accreditation is not submitted prior to the expiry of current scope, Hospital will be paid Non NABH/Non NABL rates. Renewed NABH/NABL Scope will be ratified by MoD in the form of GL Note to enable payment at NABH/NABL rates.

(d) The hospitals, exclusive eye Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre, etc shall investigate/treat the ECHS beneficiary only for the condition for which they are referred with due authorization letter.

Director ECHS Regional Centre Bangalore Clo 410 AF Stn Jalahali Nehru Nagar, BELAGAVI-590010. Bangatore 560 01<sup>c</sup> (d) In case of unforeseen emergency of these patient during admission for approved 'procedure, provisions of emergency treatment' shall be applicable.

- (e) It is agreed that ECHS beneficiaries shall be attended to on PRIORITY.
- (f) ECHS has the right to monitor the treatment provided in the HCO.

4. CGHS empanelled hospitals on empanelment with ECHS will adhere only to the ECHS empanelment norms for ECHS beneficiaries.

5. <u>Authorization Letter for Treatment</u>. The treatment/procedure shall be performed on the basis of the authorization letter issued by the concerned ECHS Polyclinic and on the production of a valid ECHS card by the beneficiary.

6. Investigation Prior to Admission. All investigations regarding fitness for the surgery will be done prior to the admission for any elective procedure as a part of package.

7. <u>Additional Procedure/Investigation</u>. For any material/additional procedure/investigation other than the condition for which the patient was initially permitted, would require the permission of the competent authority except in the emergency.

8. Procedure Where Referred Case Needs Specialized Treatment Not Available in The Hospital. HCO shall not undertake treatment of referred cases in specialities which are not available in the hospital. But it will provide necessary treatment to stabilize the patient and transport the patient safely to nearest recognized hospital under intimation to ECHS authorities. However, in such cases the Hospital will charge as per the CGHS rates only for the treatment provided.

9. <u>Admissions, Treatment and Rates in Empanelled Hospitals</u>. Admission, treatment and rates in empanelled hospitals will be guided by the provisions mentioned in **Appendix A**.

10. <u>Revision of Rates</u>. The medical facility is not at liberty to revise the rates suo moto. The Rates fixed by the CGHS/ECHS shall continue to hold good unless revised. In case the notified rates are not acceptable to the empanelled medical facility, or for any other reason, the medical facility no longer wishes to continue on the list under ECHS, it can apply for exclusion/removal from the panel by giving 30 days notice. However, for patients undergoing treatment in the hospital shall continue to avail the treatment till the individual is discharged.

## Emergency Admission

11. In emergency, patient shall be admitted and life & limb saving treatment will be given on production of ECHS card by the members, even in the absence of referral form. In emergency the hospital will not refuse admission or demand an advance payment from the beneficiary or his family member or a pensioner availing ECHS facilities. The refusal to provide the treatment to bonafide ECHS beneficiaries in emergency cases and other eligible categories of beneficiaries on credit basis, without valid ground, would attract disqualification for continuation of empanelment. The treatment should not be delayed even if the ECHS beneficiary is not in possession of the ECHS card which can be brought later. All emergencies will be treated on cashless basis till stabilization even if the specialty concerned for management of the case is not empanelled. The hospital will inform the **nearest Polyclinic / Online** about such emergency admission within 02 (Two) hours or as amended from time to time. Payments will NOT be recovered from ECHS patient in such cases. The following ailments may be treated as an **emergency which is illustrative only and not exhaustive**, depending on the condition of the patient:-

PRINCIPAL KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010. Director ECHS Regional Centre

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(a) Acute Cardiac Conditions/Syndromes including Myocardial Infarction, Unstable Angina, Ventricular Arrhythmias, Paroxysmal Supraventricular Tachycardia, Cardiac Tamponade. Acute Left Ventricular Failure/Severe Congestive Cardiac Failure. Accelerated hypertension, complete dissection of Aorta etc.

(b) Vascular Catastrophies including Acute limb ischemia, Rupture of aneurysm, medical & surgical shock and peripheral circulatory failure.

(c) Cerebro-Vascular Accidents including strokes, neurological emergencies including coma, cerbro-meningeal infections, convulsions, acute paralysis, acute visual loss.

(d) Acute Respiratory Emergencies including Respiratory failure and de-compensated lung disease.

(e) Acute abdomen including acute obstetrical and gynecological emergencies.

(f) Life threatening injuries including Road traffic accidents, Head injuries, Multiple Injuries, Crush Injuries and thermal injuries etc.

(g) Acute poisonings, Monkey/Dog and snake bite.

(h) Acute endocrine emergencies including Diabetic Ketoacidosis.

(j) Heat stroke and cold injuries of life threatening nature.

(k) Acute Renal Failure.

 Severe infections leading to life threatening sequelae including Septicemia, disseminated/ military tuberculosis etc.

(m) Acute Manifestation of Psychiatric disorders. [Refer Appx `D' of Central Organisation letter No B/49778/AG/ECHS/Policy dated 13 Nov 2007.]

(n) Dialysis treatment.

(o) Any other condition in which delay could result in loss of life or limb. In all cases of emergency, the onus of proof lies with the Empanelled hospital.

12. <u>Appropriateness of Emergency</u>. The nature and appropriateness of the emergency is subject to verification, which may be verified, inspected or medically audited by the nominated authority including while processing of hospital bills. In case emergency is not proved, disciplinary action against the medical facility may be initiated including penal deductions.

13. "Entitlements for Various Types of Wards". ECHS beneficiaries are entitled to facilities of private, semi-private or general ward as per category given below as per Gol/MoD letter No 22D(04)/2010/WE/D(Res-I) dt 29 Dec 2017 :-

SI No	Category	Ward Entitlement
(i)	Recruit to Havs & equivalent in Navy & Air Force	General
(ii)	Nb Sub/ Sub/ Sub Maj or equivalent in Navy & AF (including Hony Nb Sub/ MACP Nb Sub and Hony Lt/ Capt)	Semi Private
(iii)	All officers	Private

Director ECHS Regional Centre Bandalore Control F Stn Jalahall Bandalore - 560 015

## Definitions of Wards are as Under:-

(a) <u>**Private Ward**</u>. Private ward is defined as hospital room where single patient is accommodated and which has an attached toilet (lavatory and bath). The room should have furnishings like wardrobe, dressing table, bed-side table, sofa set, carpet, etc. as well as a bed for attendant. The room has to be air-conditioned.

(b) <u>Semi Private Ward</u>. Semi Private Ward is defined as a hospital room where two to three patients are accommodated and which has attached toiled facilities and necessary furnishing.

(c) General Ward General ward is defined as a hall that accommodates four to ten patients.

Treatment in higher Category of accommodation than the entitled category is not permissible except if on payment to hospital by beneficiary of the difference between entitled category rates and the actually availed rates on the beneficiaries choice.

## Information to Be Provided to The BPA by Hospitals

14. <u>Emergency Admissions</u>. Hospital will intimate to the BPA and to ECHS within two (02) hours of such admission and the BPA will respond with due authorization in four (04) hours. Treatment in no case would be delayed or denied because authorization by the BPA is only confirmation of the e-work flow in respect of such patient. Post discharge the hospital would upload bills and other documents as the requirements of ECHS within the time lines laid down.

15. <u>Referred Admissions</u>. Where the ECHS beneficiary visits the hosp with a proper referral and authorisation letter, the hospital will verify and submit information of admission to the BPA and to ECHS online. The BPA would respond with an authorization within four (04) hours. Post discharge the hospital would upload bills and other documents as per the requirements of ECHS within the time lines laid down.

16. <u>Processing of Claims/Bills By The BPA</u>. The BPA during the course of auditing will restrict the claims as per ECHS/CGHS/Govt of India (MoD) rules and regulations. BPA will also examine in terms of following:-

(a) Appropriateness of treatment including screening of patients records to identify unnacessary admissions and unwarranted treatments.

(b) Whether the planned treatment is shown as emergency treatment.

(c) Whether the diagnostic medical or surgical procedures that were not required were conducted by hospital including unnecessary investigations.

(d) Maintaining database of such information of ECHS beneficiaries for future use.

(e) Whether the treatment procedures have been provided as per the approved rates and the packages.

(f) Whether procedures performed were only those for which permission has been granted.

17. Procedure for taking action against medical facilities empanelled with ECHS will be governed vide MoD/DoESW letter No. 25(02)/2018/WE/D (Res-1) dated 10.10.2019 given in **Appendix B.** 

## Duties and Responsibilities of Empanelled HCO

18. It shall be the duty and responsibility of HCO at all times, to obtain, maintain and sustain the valid registration, recognition and high quality and standard of its services and health care and to have all statutory/mandatory licenses, permits or approvals of the concerned authorities under or as per the existing law.

Director ECHS Regional Centre Bangalore C/o di OAFStri Jalahali Banvalore - 560 01<sup>r</sup>

19. The HCO shall not assign in whole or in part, its obligations to perform under the agreement, except with the ECHS's prior written consent at its sole discretions and on such terms and conditions as deemed fit by the ECHS. Any such assignment shall not relieve the HCO from any liability or obligation under this agreement. KLE Vishwanath Katti Institute of Dental Sciences (A Unit of KLE Deemed University), JN Medical College, Nehru Nagar, Belgaum-590010 Name of Medical facility) NON NABH is recognized under ECHS for treatment of the ECHS members and their dependant beneficiaries for Services attached at Annexure II (Copy of the relevant Annexure to the Government Sanction Letter to be attached) (subject to the conditions hereinafter mentioned) NABH hospital to get NABL rates and their integrated laboratory have to be NABL accreditated. The hospitals would follow the rules and procedures as mentioned in the Policies uploaded on the ECHS Site (www.echs.gov.in) including SOP for Online Billing / Authentication / integration with other application of ECHS and amendments issued from time to time. ECHS has all rights to install any equipment/device in the premises of empanelled medical facilities for the benefit of ECHS beneficiaries. Necessary support including expenditure on infrastructure and manpower will be provided by the concerned Medical Facilities by given date without any additional lien on agreed MoA. The facility will be developed by the empanelled facility by the date and time as specified by Central Org ECHS.

21. **Notification of Nodal Officers**. Empanelled hospital shall notify three Nodal officers for ECHS beneficiaries, one of them must be holding the designation of owner/CEO, who can be contacted by ECHS beneficiaries in case of any eventuality. Any change in these Nodal officers must be intimated to the Regional Centre immediately so that the respective Polyclinics can be informed of the same. These details must also be displayed boldly at the reception of the empanelled hospital.

SI	Name	Designation	Mobile No	Email ID
(a)	DR. ALKA KALE	Owner/CEO	9845240574	Principal@ Kiedental-bgm.edy.in.
(b)	DR. SD BALIGA	MS/Dy MS/AddI MS	9341102665	baliga 1974 Credy 6 mail. is
(c)	DR. ALKA KALE	Corporate Affairs/ Auth Signatory	9845240574	principal @ Kledental-bgm.edu.in

The name, designation, email id and mobile number of the Nodal Officers will be specified as under:-

22. <u>Annual Report</u>. HCO will submit an annual report regarding number of referrals received, admitted ECHS beneficiaries, bills submitted to the ECHS and payment received, details of monthly report submitted to the Additional Directors/Joint Additional Directors ECHS of concerned city. Annual audit report of the hospitals will also be submitted along with the statement. HCO shall submit all the medical records in digital format.

23. <u>EMR (Electronic Medical Records)/ EHR (Electronic Health Reports).</u> The empanelled Health Care Organization (Except Eye Hospital/Centre, Dental Clinics, Diagnostic Lab/Imaging Centers) shall have to implement Electronic Medical Records and EHR as per the standards and guidelines approved by Ministry of Health & Family Welfare within one year of its empanelment.

24. <u>No Commercial Publicity</u>. HCO will not make any commercial publicity projecting the name of ECHS. However, the fact of empanelment under ECHS shall be displayed at the premises of the empanelled Health Care Organization.

25. <u>Meetings</u>. Authorized signatory / representative of the empanelled hospital shall attend the periodic meetings held by Regional Centre required in connection with improvement of working conditions and for Redressal of Grievances. Concerned billing staff must also attend such periodic interactive sessions conducted by the Regional Centre so as to resolve the outstanding issues.

26. <u>Inspections</u>. There shall be continuous Medical Audit of the services provided by the empanelled medical facility. During the visit by authorized representative of Polyclinics/ Stn Cdrs/ Regional Centers/ Central Organization including BPA, the empanelled medical facility authorities will cooperate in carrying out the inspection. It shall be the duty and responsibility of the empanelled medical facility (Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre,

ECHS Regional Centre Bangalore Cho 4 0 AEStn Jalahali Bannalore + 560 01<sup>f</sup>

Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre) at all times, to obtain, maintain and sustain the valid registration, recognition and high quality and standard of its services and healthcare and to have all statutory / mandatory licenses, permits or approvals of the concerned authorities under or as per the existing laws".

27. Integrity and Obligations of Empanelled Medical Facilities During Agreement Period. The empanelled medical facility is responsible for and obliged to conduct all contracted activities in accordance with the Agreement using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Agreement. The medical facility is obliged to act within its own authority and abide by the directives issued by the ECHS. The medical facility is responsible for managing the activities of its personnel and will hold itself responsible for their misdemeanors, negligence, misconduct or deficiency in services, if any.

28. <u>Application Form for Empanelment</u>. The terms and conditions stipulated in the Application for Empanelment with ECHS shall be read as part of this agreement.

Agreement with respect to the Online Bill Processing & Patient Feedback. The medical 29 facility must abide by the instructions as given at Appendix C i.e. Agreement with respect to the Online Bill Processing. The Bill Processing fees will be charged as per the rates given in the above mentioned Appendix. ECHS reserves the right to revise these charges from time to time. All digitally signed bills will be uploaded on BPA's portal and the summary of final bills will be authenticated and duly signed along with Mobile Number by the primary beneficiary or any of the dependent holding a valid ECHS card. For Diagnostic labs having multiple collection centre and providing reports online, the referral issued by polyclinic will be authenticated and duly signed along with the Mobile Number by the beneficiary on the referral at the time of collection of sample. The same will be uploaded on the BPA portal. All IPD patients will be provided feedback proforma as per format given at Appendix D. The feedback proformatis to be obtained from the patient or any of the dependent holding a valid ECHS card. The feedback proforma is mandatorily to be attached with the bills on the BPA portal, failing which the claim will be forwarded to NMI A Mobile Application for ECHS beneficiaries is also being developed which will enable basket. beneficiaries to submit feedback through online mode which will be integrated with the BPA portal.

30. The hospital shall raise bills in the BPA portal online in respect of the treated ECHS members, within seven days of the completion of the treatment/discharge of the patient or last OPD date.

31. <u>TDS</u>. Tax deduction at source as per Section 194J of the Income Tax Act, 1961 for Technical (Medical Expense) and professional Services fee for bills submitted for payment, shall be deducted after processing for reimbursement. Any other instructions issued by Govt authorities are binding.

32. <u>Changes in Infrastructure / Staff To Be Notified To ECHS</u>. The medical facility shall immediately communicate to Regional Centre about any closure of empanelled facility/renovation of infrastructure/shifting of premises. The empanelment will be temporarily withheld in case of shifting of the facility to any other location. The new establishment of the same Hospital shall attract a fresh certification from QCI/NABH/NABL etc. for consideration of continuation of empanelment.

33. <u>Retention of Payment</u>. The ECHS shall have a lien and also reserves the right to retain and set off against any sum which may, from time to time be due to and payable to the hospital hereunder, any claim which the ECHS may have against the hospital under this or any other agreement. Retention of payment for audit liabilities/beneficiary liabilities or any other liability will be done by ECHS. In case dues against the empanelled facility is higher than the credit facility, empanelled facility will ensure payment.

34. <u>Audit by ECHS</u>. The hospital shall provide access to the financial and medical records for assessment and review by medical and financial auditors of the ECHS, as and when required and the decision of ECHS on necessity or requirement shall be final. Any third party / internal organization hired / ordered by ECHS authorities to carry out surprise inspection / audit of the facility will be provided access to Medical as well as financial records by the empanelled hospitals. All medical documents / records / bills pertaining to the ECHS beneficiary will be retained in hard copy as well as soft copy till finalization of audit

Director ECHS Regional Centre Bangalore C/o 4 0 AFSIn Jalahall Bandalora 560 01

by CAG / CDA. No record shall be destroyed without obtaining written confirmation from Central Organization ECHS.

-9-

35. <u>Performance Bank Guarantee(PBG)</u>. Healthcare organization that are recommended for empanelment after the initial assessment shall also have to furnish a Performance Bank Guarantee valid for a period of 30 months, i.e six months beyond empanelment period to ensure efficient service and to safeguard against any default. Following PBG will be applicable:-

## CGHS covered cities/area

## (i) Hospitals - 10.00 Lakhs

(ii) Eye/Dental/Physio centres, Diagnostic/ Imaging Labs- 2.0 Lakhs

## (b) Non-CGHS covered cities/area/other cities/Nepal; the following graded PBG system would be followed

(i) Hospitals

(a)

- 2.0 Lakhs Labs - 0.5 Lakhs

(ii) Eye/Dental/Physio Centres, Diagnostic/ Imaging Labs - 0.5 Lakhs

## (PBG for Charitable Hospitals/Organizations would be 50% of above amount)

## Auth: C Org ECHS Letter No. B/49771/AG/ECHS/Emp dated 18 Jun 2021

36. <u>Forfeiture of PBG</u>. Action to be taken against hospitals regarding Forfeiture of PBG is indicated in Appendix B.

37. The Performance Bank Guarantee shall be forfeited and the ECHS shall have the right to de-recognize the medical facility as the case may be. Such action could be initiated on the basis of a complaint, input from other sources, medical audit or inspections carried out by ECHS teams at random. The decision of the Ministry of Defense, Department of ESW in this regard shall be final.

38. <u>Indemnity</u>. The empanelled medical facility shall at all times, indemnify and keep indemnified ECHS / the Government against all actions, suits, claims and demands brought or made against it in respect of anything done or purported to be done by the medical facility in execution of or

in connection with the services under this Agreement and against any loss or damage to ECHS/the Government in consequence to any action or suit being brought against the ECHS / the Government, alongwith (or otherwise), medical facility as a Party for anything done or purported to be done in the course of the execution of this Agreement. The medical facility will at all times abide by the job safety measures and other statutory requirements prevalent in India and will keep free and indemnify the ECHS from all demands or responsibilities arising from accidents or loss of life, the cause or result of which is the medical facility negligence or misconduct. The medical facility will pay all indemnities arising from such incidents without any extra cost to ECHS and will not hold the ECHS responsible or obligated. ECHS / the Government may at its discretion and shall always be entirely at the cost of the

medical facility defend such suit, either jointly with the medical facility enter or singly in case the latter chooses not to defend the case.

39. **Dissolution of Partnership**. Should the medical facility get wound up or partnership is dissolved, the ECHS shall have the right to terminate the Agreement. The termination of Agreement shall not relieve the medical facility or their heirs and legal representatives from the liability in respect of the services provided by the medical facility during the period when the Agreement was in force. The medical facility shall notify the Regional Centre of any material change in their status and their shareholdings or that of any Guarantor of the in particular where such change would have an impact on the performance of obligation under this Agreement.

40. <u>Modification to Agreement</u>. This agreement may be modified or altered only after written confirmation from Central Org ECHS.

41. <u>Termination of Agreement</u>. The Regional Centre will obtain written concurrence of the Central Organisation, ECHS before taking the any decision of terminating the Agreement. The ECHS may, without prejudice to any other remedy for breach of Agreement, by written notice of default sent to the medical facility terminate the Agreement in whole or part without assigning any reason after giving 30 days notice:-

Director ECHS Regional Centre PRINCIPAL Bangalore Stn Jalahar KLE V.K. Institute of Dental Sciences 560 01 Nehru Nagar, BELAGAVI-590010, Flandalete

### (a) **Termination For Default**

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If the empanelled medical facility fails to provide any or all of the services for which it (i) has been empanelled within the period(s) specified in the Agreement or within any extension thereof if granted by the ECHS pursuant to Condition of Agreement.

(ii) If the medical facility in the judgment of the ECHS has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.

(iiii) Bribe or Malpractice. In the event of any bribes, commission, gifts or advantage being given, promised or offered by or on behalf of the medical facility or any of them for their agent or anyone else on their behalf to any member, the family of any member or representative of the ECHS in relation to the obtaining or execution of this or any other Agreement with the ECHS, then the ECHS shall,

notwithstanding any criminal liability which the medical facility may incur, cancel and/or terminate this Agreement and/or any other agreement entered into by the ECHS holding the medical facility liable for any loss or damages resulting from any such cancellation. Any question or dispute as to the commission of any offence under this clause shall be decided by the ECHS in such manner and in such evidence of information as it shall think fit and sufficient and its decision shall be final, conclusive and binding upon the medical facility.

(iv) In case of any wrong doings as specified in Memorandum of Agreement by one medical facility of a particular group, ECHS reserves the right to remove all empanelled medical facility of that particular group from its empanelled list of medical facility.

(V) If the medical facility fails to perform any other obligation(s) under the Agreement.

(b) Dis-Empanelment. Appropriate action, including removal from ECHS empanelment and / or termination of this Agreement, may be initiated on the basis of a complaint, medical audit or inspections carried out by ECHS teams / appointed BPA (Bill Processing Agency).

Notice for Termination of Agreement. The Agreement may be terminated by either party (c) serving 30 days notice in writing, upon the other party and the notice given by the EHCS shall be valid if given and signed by the competent authority on behalf of the ECHS.

(d) Authority to Issue Notice. Subject as otherwise, provided in this contract, all notices may be given or taken by the ECHS or by any officer for the time being entrusted with functions of ECHS.

(e) Delivery of Notices. All notice and reference hereunder shall be deemed to have been duly served and given to the medical facility if delivered to the medical facility or their authorized agent or sent by registered post/speed post to the address of the hospital stated hereinbefore and to the ECHS if delivered to the Director, Regional Centre ECHS or sent by registered post/speed post or left at his office during office hours on any working days. Any notice given by one party to the other pursuant to this Agreement shall be sent to other party in writing by registered post to the other Party's address as below (in case of change in address, the same will be informed immediately to the other Party). The confirmation for this effect/ delivery notice be given on email or any other digital means of communications will also be held valid:-

	Address of Medical Facility	Address of the Regional Centre
irector (A U	Vishwanath Katti Institute of Dental Sciences nit of KLE Déemed University), Iedical College, Nehru Nagar,	RC ECHS Bangalore C/o Air Force Station Jalahalli Jalahalli West
Bangalor Belg	aum-590010	Bangalore-560015
C/0 4/0 AF St		and the second se

Nehru Nagar, BELAGAVI-590010.

-10-

42. Arbitration. Any dispute or difference whatsoever arising between the parties to this agreement out of our relating to the construction, meaning, scope, operation or effect of this agreement or the validity of the breach thereof shall be resolved between the empanelled facility and the Regional Centre with mutual deliberation. If any of the party in not satisfied, the matter will be referred to Central Org ECHS for arbitration by mutual deliberation. Even after this, if the issue remains unresolved, it will be referred to an arbitrator to be appointed by mutual consent of both parties herein. If the parties cannot agree on appointment of the Arbitrator within a period of one month from notification by one party to the other of existence of such dispute, then the Arbitrator shall be nominated by the Secretary, Department of Legal Affairs, Ministry of Law and Justice. The provisions of the arbitration and conciliation Act, 1996 will be applicable and the award made hereunder shall be final and binding upon the parties hereto, subject to legal remedies available under the law. Such differences shall be deemed to be a submission to arbitration under the Indian Arbitration and Conciliations Act. 1996, or of any modifications, Rules or reenactments thereof. The Arbitration proceedings will be held at New Delhi. Non adherence of this process will be considered adequate for termination of contract after 30 days notice.

43. <u>Administrative Cost</u>. The administrative cost of the documentation and creation of all infrastructure including manpower & hardware resources and bandwidth as well as recurring and all other expenses required by the medical facility for the purpose of this Agreement shall be borne by the medical facility.

44. <u>Retention of Agreement</u>. The Original copy of this Agreement shall be kept at the office of Director, Regional Center ECHS, Bangalore and a true copy shall be retained in the office of the medical facility. One extra copy to be provided at CO ECHS. Once diglocker concept is implemented, the docs can be kept in digilocker as well.

45. Duration of Agreement. This Agreement shall remain in force for a period of 02 years from 3 DEC 2022 to 20 NOV 2023, extendable on mutual agreement depending upon under mentioned conditions (whichever is the earliest):-

(a) Two years or

(b) Till the Performance Bank Guarantee is valid or

(c) In case of CGHS Empanelled medical facilities, the date till empanelment with CGHS is valid. In case of CGHS Empanelled medical facilities, such medical facilities will inform the Regional Centre whenever their CGHS Empanelment expires and that they will automatically apply for renewal of CGHS Empanelment.

(d) Till central/ State Govt does not suspend/terminate the facilities for conduct of medical business.

46. The empanelled facility will give copy of all diagnostic tests results, incl MRI/X-Ray/USG etc along with treatment rendered besides discharge summary and summary of bills to the beneficiary for further management of patient without any extra cost.

## Miscellaneous

47. In addition to the above the following miscellaneous aspects will be applicable:-

(a) The healthcare organization agrees that any liability arising due to any default or negligence will not represent or hold itself as agent of the ECHS.

(b) ECHS will not be responsible in any way for any negligence or misconduct of the healthcare organization and its employees for any accident, injury or damage sustained or suffered by any ECHS beneficiary or any third party resulting from or by any operation conducted by and on behalf of the hospital or in the course of doing its performance of the medical services shall be borne

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exclusively by the hospital who shall alone be responsible for the defect and or deficiencies and rendering such services.

-12-

Hospitals, exclusive eye Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging Centre, (C) Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre, etc shall notify to the ECHS of any material change in the status where such change would have an impact on the performance of obligation under this Agreement.

This Agreement can be modify or altered only on written Agreement signed by both the (d) parties.

Should the hospitals, exclusive eye Hospital, Diagnostic Centre, Dental Centre/Lab, Imaging (e) Centre, Exclusive Eye Centre, Nursing home, Hospices, Rehab Centre, Physiotherapy Centre, etc get wound up or partnership is dissolve, ECHS shall have the right to terminate the Agreement. The termination of agreement shall not relive the hospital or their heirs and legal representatives from the liability in respect of the services provided by the Healthcare organization during the period when the Agreement was in force.

In witness whereof, Director, Regional Centre ECHS, Bangalore for and on behalf of the President of India and the above named medical facility have hereunto set their respective hands and seal the date and year first above written.

the President of India

Gecapt

Director

Bangalore

Signature of Director, Regional Centre ECHS

(With stamp of Name & Designation)

ECHS Regional Centre

Clo 410 AF Stn Jalahall Bannalore - 560 015

Vehru Nag Signature of Authorized Signatory of the for behalf of and in Hosp (With stamp of name & Designation) PRINCIPAL

KLE V.K. Institute of Dental Sciences

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Nehru Nagar, BELAGAVI-590010.

Witness of the signature of Director, RC

(With stamp of Name & Designation) (Ramji Singh) Nb Sub Clk (SD) Office Supdt ECHS Regional Centre Bangalore

Witness to the signatory of the Hospital (With stamp of Name & Designation)

> Dr. VINUTA HAMPIHOLI ECHS Co-ordinator KLEVK Institute of Dental Sciences BELAGAVI

NLE V.K. Institute of Dental Sciences

<u>Annexure-I</u> (Refers to Paragraph 1 of Appendix of Memorandum of Agreement)

## LIST OF POLYCLINICS UNDER THE REGIONAL CENTRE BANGALORE

The following Polyclinics are authorized to issue referrals directly to the Empanelled Medical Facilities (Due to change in command & control matrix, grouping of Polyclinics under a Regional Center, ECHS may change and therefore the facility will remain open only to those Polyclinics which are under concerned Regional Centre unless otherwise specified):-

- (i) ECHS Polyclinic, Bangalore (U)
- (ii) ECHS Polyclinic, Tumkur
- (iii) ECHS Polyclinic, Yelahanka(iv) ECHS Polyclinic, Shimoga
- (iv) ECHS Polyclinic, Shimoga(v) ECHS Polyclinic, Mangalore,
- (vi) ECHS Polyclinic, MEG &Centre
- (vii) ECHS Polyclinic, Madikeri
- (viii) ECHS Polyclinic, Virajpet
- (ix) ECHS Polyclinic, Belgaum
- (x) ECHS Polyclinic, Dharwad
- (xi) ECHS Polyclinic, Bijapur
- (xii) ECHS Polyclinic, Hassan
- (xiii) ECHS Polyclinic, Mysore
- (xiv) ECHS Polyclinic, Kolar
- (xv) ECHS Polyclinic, Bidar

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## Appendix A

(Refers to Paragraph 09 of Memorandum of Agreement)

## ADMISSION AND TREATMENT IN EMPANELLED HOSPITALS

1. <u>ECHS Polyclinics Initiating Referrals</u>. Medical facility shall investigate / treat the ECHS beneficiaries only for the condition(s) for which they are referred with due referral form issued from either of the polyclinics as per **Annexure-I** attached. The referred cases would be issued referral form duly signed by Medical Officer and Officer-in-Charge of Polyclinic under his seal and signature bearing name also (in the online M/S System signature of MO may not be there on the referral form. However, OIC Polyclinic signature/stamp has to be present on referral form). The referrals generated online over the ECHS mobile application / customized application of ECHS for referrals shall be integrated into the hospitals HIS and referrals will be activated after authentication of the beneficiary through the authentication system deployed in the medical facility premises.

2. HCO will provide the facilities as per Government Sanction Letter attached at Annexure II.

HCO will establish the following set up:-

(a) The HCO will set up a help-desk for beneficiaries within 07 days of signing of this agreement. This help-desk must be situated in the facility of the HCO in such a way that it is easily visible, easily accessible to the beneficiaries.

(b) The help desk will be equipped with all the necessary hardware and software as well as internet connectivity as required by BPA to establish the identity of the ECHS beneficiary. Specifications of necessary hardware and software have been provided in Appx 'B'.

(c) The help desk shall be manned by an Arogya Mitra (AM) for facilitating the beneficiary in accessing the benefits. Arogya Mitra will need to be hired by the HCO at their own cost and they should get them trained before starting the operations. The guidelines for engagement of Arogya Mitras are as follows:-

(i) Receive beneficiary at the HCO.

(ii) Guide Beneficiary regarding ECHS and process to be followed in the HCO for taking the treatment.

(iii) Carryout the process of Beneficiary identification for such persons who are beneficiaries of ECHS.

(iv) Take photograph of the beneficiary.

(v) Carryout the Aadhaar based identifications for such beneficiaries who are carrying Aadhaar.

(vi) If the person is not carrying Aadhaar, carryout the identification through other defined government issued ID.

(vii) Scan the identification documents as per the guidelines and upload through the software.

(viii) Send the result of beneficiary identification process to Polyclinic for approval.

(ix) After getting confirmation from polyclinic refer the patient to doctor for consultation.

(x) On advice of the doctor admit the patient in the HCO.

(xi) Enter all the relevant details of package and other information as provided by the doctor on the ECHS software.

ECHS Regional Centre Bangalore C/o 410 AF Stri Jalahall Bangziore 560 01<sup>r</sup>

(xii) At the time of discharge enter all the relevant details and discharge summary in the ECHS software.

4. If one or more treatment procedures form part of a major treatment procedure, package charges would be made against the major procedures and only half of approved charges quoted for other procedures would be added to the package charges of the first major procedure.

5. Empanelled facility will prescribe generic medicines. Branded medicines may be prescribed when no generic is available or absolutely essential.

6. An empanelled facility whose rates for a procedure/test/facility are lower than the approved rates shall charge the beneficiaries as per actual. If the beneficiary willingly prefers a medical facility which is in excess of approved/ package deal rates, the excess charges would be borne by the beneficiaries.

7. Any legal liability arising out of services availed by ECHS beneficiary shall be dealt with by the empanelled facilities who shall alone be responsible. ECHS will not have any legal liability in such cases.

8. <u>Further Referral to Other Hosps</u>. The hospital would not refer the ECHS cases further to other institute, and if it does so, it will be at their own arrangements and ECHS would not be responsible to the other institute for any liability. Payment for such outsourced services will be made by the empanelled hospital and charges at CGHS rates will be applicable. The expenditure of such institutes will be paid by the empanelled facility and will not be recovered from the patients. Payment in such cases would also be restricted to CGHS/AIIMS/ECHS approved rates only as the case may be.

9. <u>Refusal to Treat ECHS Patients</u>. The hospital would not refuse for treatment/procedures/ investigation to referred cases on flimsy ground. The refusal to provide the treatment to bonafide ECHS Beneficiaries in emergency cases and other eligible categories of beneficiaries on credit basis, without any valid ground, would attract disciplinary action including disqualification for continuation of

empanelment. In case of non availability of bed, the empanelled facility will transfer the patient to some other facility as selected by the patient with its own transport arrangement. In addition, following will also be adhered to:-

(a) The Hospital would itself obtain prior approval required for those procedures, impiants and tests not listed in CGHS rate list and for extended hospitalization, and will not ask ESM or his/her representative for this purpose.

(b) The hospital would prescribe Generic Medicine as far as possible and desist from intending to write and prescribed branded medicines.

(b) The hospital would provide treatment to ECHS members referred from all the polyclinics under AOR of the Regional Centre.

10. <u>Documentation during Admission Responsibility of Hospital</u>. Any documentation required during the admission of the patient, for example obtaining sanction for unlisted procedures, permission for extended admission, implants etc will be carried out by hospital itself and patient or his/her attendants would not be made to obtain these on behalf of the hospital. The hospital can send these documents through online / mobile application / e-mail / fax for obtaining in-principle approval followed by hard copy to be sent to concerned polyclinic/ authority. The treatment should not stop / delayed for want of such approvals/sanctions. The hospital should justify the procedure/treatment carried out in such cases. In case of operationalisation of digital process, as and when implemented, physical copies may not be required. However, decision of ECHS authority will be final.

## ECHS Package Rate

11. "Package Rate" As issued by CGHS/ECHS/AIIMS rates shall mean all inclusive – including lump sum cost of inpatient treatment/day care/diagnostic procedure for which a ECHS beneficiary has been permitted by the competent authority or for treatment under emergency from the time of admission to the time of discharge including (but not limited to):-

(a) Registration Charges.



PRINCIPAL KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010.

(b) Admission Charges.

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- (c) Accommodation charges including patient diet.
- (d) Operation charges.
- (e) Injection Charges.
- (f) Dressing Charges.
- (g) Doctor/Consultant visit charges.
- (h) ICU/ICCU charges
- (j) Monitoring Charges.
- (k) Transfusion and Blood processing charges.
- (I) Pre-Anesthetic Checkup and Anesthesia Charges.
- (m) Operation Theater Charges.
- (n) Procedural Charges/Surgeon's fee.
- (o) Cost of surgical disposables and all sundries used during hospitalization.
- (p) Cost of medicines and consumables.
- (q) Related routine and essential investigation.
- (r) Physiotherapy charges etc.
- (s) Nursing Care charges etc.
- 12. Package rate also includes two pre operative consultations and two post operative consultations.

13. Cost of implants/stents/grafts is reimbursable in addition to package rates as per CGHS ceiling rates or as per actual, whichever is lower. In case a beneficiary demands a specific Brand of Stent/Implant and gives his consent in writing, the difference in cost over and above the ceiling rate may be charged from the beneficiary, which is non-reimbursable.

14. <u>Implants and Medicines</u>. The medical facility will enclose pouches/stickers/warranty certificate from supplier in case of implants/stents where to be paid in addition to package rate. No medicines will be charged more than MRP. MRP of medicines/ consumables will be checked/ compared with rates quoted in CIMS/MIMS/NPPA/standard online drug website by BPA and ECHS authorities. All Medicines/Equipment costing more than 5000/- (Rupees five thousand) per unit will be supported by certificate from the medical facility that these have been charged at the rate less than or equal to MRP. Discount on medicines and consumables should be provided, if approved by Govt.

15. During in-patient treatment of the ECHS beneficiary, the hospital will not ask the beneficiary or his/her attendant to purchase separately the medicines/sundries/equipment or accessories from outside and will provide the treatment within the package rate, fixed by the CGHS which includes the cost of all the items. However, the following items are not admissible for reimbursement:-

PRINCIPAL

(a) Toiletries.

(C)

- (b) Sanitary Napkins.
  - Talcum Powder. Director KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010.
- (d) Mouth Fresheners' HS Regional Centre

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16. In case of conservative treatment/where there is no CGHS package rate, calculation of admissible amount would be done item wise as per CGHS rates or as per AIIMS rates, if there is no CGHS rate for a particular item.

17. The services would be extended on billing system to referred cases for agreed upon period. Charges would be levied for a particular procedure / package deal as prescribed by the CGHS as per rates approved by ECHS (Annexure III attached). Under no circumstances will rates be exceeded. Where CGHS rates are not available AIIMS rates / (TATA MEMORIAL HOSPITAL rates for Oncology Cases) will be applicable. If no rates are available then particular hospital rates will be applicable. The rates notified by CGHS shall also be available on web site of Ministry of Health & F.W. at <a href="http://msotransparent.nic.in/cghsnew/index.asp">http://msotransparent.nic.in/cghsnew/index.asp</a>. The rate being charged will not be more than what is being charged for same procedure from other (non-ECHS) patients or Organizations'. The rates fixed by Govt. regulator will be binding.

18. No additional charge on account of extended period of stay shall be allowed if that extension is due to infection on the consequences of surgical procedure/faulty investigation procedure etc.

19. Package rates envisage up to maximum duration of indoor treatment as follows:-

(a) Up to 12 days for Specialized (Super Specialties) treatment.

(b) Up to 07 days for other Major Surgeries.

(c) Up to 03 days for Laparoscopic surgeries/elective Angioplasty/normal deliveries and 01 day for day care/Minor (OPD) surgeries.

20. However, if the beneficiary has to stay in the hospital for his/her recovery for a period more than the period covered in package rate, in exceptional cases, supported by relevant medical records and certified as such by hospital, the additional reimbursement may be allowed, which shall be limited to accommodation charges as per entitlement, investigations charges at approved rates, doctors visit charges (not more than 2 visit per day per visit by specialists/consultants) and cost of medicines for additional stay.

21. The empanelled health care Organization cannot charge more than CGHS approved rates when a patient is admitted with valid ECHS Card with prior permission or under emergency. In case of any instance of overcharging the overcharged amount over and above CGHS rate (except inadmissible items and difference paid due to implant/stent of specific brand chosen by CGHS beneficiary) shall be paid to the beneficiary and shall be recovered from the pending bills of the hospitals.

22. If any empanelled health care Organization charges from ECHS beneficiary for any expenses incurred over and above the package rates vis-à-vis medicine, consumables, sundry equipment and accessories etc, which are purchased from external sources, based on specific authorization of treating doctor/staff of the concerned hospital and if they are not falling under the list of non-admissible items, reimbursement shall be made to the beneficiary and the amount shall be recovered from the pending bills of hospitals.

23. <u>Allopathic System of Medicines</u>. The rates will be applicable for allopathic system of medicine only.

24. <u>Monitoring of Treatment</u>. ECHS has the right to monitor by all possible means the treatment provided in (the Private Hospitals, exclusive eye hospitals/centres, exclusive dental clinics/labs, Diagnostic Laboratories/ Imaging centres, etc) a medical facility.

25. <u>No Purchase of Medicines by ECHS Beneficiaries</u>. During treatment/ investigation/ procedures of the ECHS beneficiaries, the empanelled medical facility shall not ask the members to purchase separately the medicines, blood & blood products from outside but bear the cost on its own, as the scheme being capless and cashless for the ECHS beneficiary and package deal rate fixed incides the cost of drugs, surgical instruments and other medicines etc as given in the SOP for online billing and amendments issued from time to time.

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26. <u>Second Procedure – Minor Procedure</u>. If one or more treatment procedures form part of a major treatment procedure, package charges would be made against the major procedures and only half of approved charges quoted for the other procedures would be added to the package charges of the first major procedure. In case procedure is carried of in/on paired limb/organ, full payment for both will be made.

27. The revised rates and policies governing the CGHS rates being notified by Govt of India, Ministry of Health and Family Welfare and Ministry of defence from time to time will be incorporated by default.

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Appendix 'B' (Refers to paragraph 17 of

Memorandum of Agreement)

## Procedure for taking action against medical facilities empanelled with ECHS and delegation of powers thereof to MD, ECHS

The provisions regarding actions to be taken against private empanelled medical facilities in case of 1. unsatisfactory performance / unethical practices/ medical negligence / violations of provisions of MoA are contained in the following orders of MoD :-

(a) Para 7 and para 13 of MoD letter No 22B (04)/2010/US (WE)/D (Res) dated 18.02.2011.

(b) MoD letter No 22D (04)/2011/US/(WE)/D (Res) dated 22.07.2011.

2. In continuation of the provisions contained in the above mentioned letters of MoD , the procedures for taking action against private empanelled medical facilities by CO ECHS and Ministry of Defence (MoD), Deptt of EX-servicemen Welfare (DoESW) and delegation of powers in this regard shall be as indicated in the following paragraphs

3 Cases of violation of conditions of MOA are categorized as Level I, Level II and Level III as under. It is clarified that the list is illustrative and not exhaustive.

- Level I Violations would include committing the following actions on the first occasion :-(a)
  - (i) Refusal of service.
  - (ii) Discrimination against ECHS beneficiaries vis-à-vis others.
  - (iii) Refusal of treatment on credit to eligible beneficiaries and charging directly from them.
  - (iv) Non authentication of ECHS beneficiaries through system as laid down by ECHS from time to time.
- Level II -Violations would include the following offences :-(b)
  - (i) Reduction in staff/ infrastructural/ equipment after empanelment with ECHS.
  - (ii) Undertaking unnecessary procedures.
  - (iii) Prescribing unnecessary drugs/tests.
  - (iv) Overbilling.
  - (v) Non submission of the report, habitual late submission or submission or submission of incorrect data in the report.
  - (vi) Repetition of Level I violations despite issue of warning to the HCO by CO ECHS.

(C) Level III -Violations would include repetition of Level I and Level II violations despite imposition of financial penalties and the following offences :-

- (i) Not providing access to the financial and medical records to ECHS authorized persons during visit to the hospital / medical facility.
- (ii) Criminal offences by staff of the hospital against any beneficiary or dependent, like rape, molestation etc.

## Procedure for handling complaints.

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While dealing with complaints, instructions of Central Vigilance Commission (CVC) on action on 5. complaints shall be kept in mind. On receipt of a complaint whether directly or from MoD/DoESW against an empanelled hospital or as a part of surprise check, MD, ECHS shall seek preliminary inquiry report from the Director of Concerned Regional Centre. The inquiry shall be conducted by an Officer nominated by the Director of Concerned Regional Centre as authorized by MD, ECHS within a period of one month.

PRINCIPAL ECHS Regional Centr **KLE V.K. Institute of Dental Sciences** Jalahali Nehru Nagar, BELAGAVI-590010. Bannalore - 560 015

6. If the complaint is found to be prima facie true but it is felt that the complaint is not conclusively proven on the basis of documents/statements and further detailed enquiry is required, then MD, ECHS shall order a detailed inquiry by an Officer of the RC other than the Officer who conducted the preliminary inquiry. If required MD, ECHS may constitute, / request appropriate authority to constitute a Board of Officer for this purpose which shall not include the Officer who conducted the preliminary inquiry. The inquiry Officer/Board shall issue detailed Show Cause Notice should clearly spell out the allegations and the conclusions of the preliminary inquiry together with the grounds on which such conclusions were reached. The inquiry Officer/Board shall make such inquiry as it deems fit. The Board shall also take statements of all the parties concerned. Finally the inquiry Officer/Board shall submit its findings along with all the documents, show cause notice, reply to show cause notice, statements made by the parties etc to Director Regional Centre. On receipt of this report, the Director, Regional Centre concerned shall submit the inquiry report along with his views/recommendations with detailed reasons to MD, ECHS.

7. Where the case is considered fit for issue of warning only or the complaint is proven in preliminary enquiry on the basis of documents/statements, detailed inquiry may be dispensed with by MD, ECHS.

8. MD, ECHS shall take the following course of action depending on the gravity of the lapse as indicated in para 4 above.

- (i) In case of violations of level I nature, Director Regional Centre will issue a warning to the empanelled medical facility. Repetition of Level I violations will be treated as Level II violations.
- (ii) If the violation is considered Level II in nature and proven in the enquiry with documentary evidences and/or statements, MD ECHS shall impose suitable financial penalty from the amount of PBG and / or impose 'Stop Referral' upto three months upon the medical facility concerned and submit the complete details of the case within seven working days to MoD/DoESW for information. However, the total amount of PBG shall be maintained by the hospital being a revolving guarantee.
- (iii) If the lapse is of Level III nature, and proven in the enquiry with documentary evidences and /or statements, MD ECHS shall issue an order for forfeiture of total amount of PBG and / or issue an order of stop referral for a period of three months against the medical facility concerned and submit the complete details of the case within seven working days to MoD/ DoESW for information.
- (iv) Where, as per provision of para 11 of this letter, the case is fit for dis-empanelment, and the case is proven in an enquiry, the order for "Stop Referral" shall be issued by MD, ECHS "until further orders". In this case compete details of the case shall be submitted by MD, ECHS to MoD/ DoESW indicating the reasons and justification for issue of stop referral within 7 working days and proposal for disempanelment will be submitted to MoD/ DoESW within 30 working days.
- (v) For overbilling and unnecessary procedure, the extra amount so charged shall also be deducted from the pending/future bills of the medical facility.

(vi) For offence listed in Para 4 (c) (ii) i.e. criminal offences by staff of a medical facility against any ECHS beneficiary, where FIR has been lodged by the concerned ECHS beneficiary, MD ECHS shall issue stop referral orders against that medical facility which shall remain in force till final outcome of the police investigations. Based on the final outcome of the police investigations, the case shall be processed further by MD, ECHS for either revocation of the stop referral or for dis-empanelment.

9. In all cases mentioned at Parace (i) to (vi) above, MD ECHS shall record detailed reasons in writing for taking/ recommending to MoD/DoESW2action against the empanelled medical facility.

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## Appeal Against Imposition of financial penalties and Stop Referral

10 The affected medical facility shall have the right to appeal to MoD/DoESW against imposition of financial penalties from the PBG and in case of issue of stop referrals by MD, ECHS. The last para of order of MD, ECHS shall clearly, state "You may if you so desire, prefer an appeal against this decision in writing to MoD/DoESW by post or by email". MoD/DoESW shall consider the appeal and upon examination pass such orders as it deems fit.

## **Dis-empanelment**

11. In the following cases MD ECHS shall send to MoD/DoESW a detailed proposal for disempanelment of medical facility within 30 working days of issue of Stop Referral orders against empanelled medical facility.

(a) Where the medical facility has committed fraudulent activities.

(b) Where, there is proven case of major/serious negligence in treatment leading to loss of life / limb or grave damage to the health of the ECHS patients.

(c) Where there is repetition of violations of the provisions of MOA despite issue of written warnings to the management of the medical facility and subsequent imposition of financial penalties.

(d) If a medical facility is, at any point of time, found unfit for empanelment with ECHS by NABH/NABL/QCI.

12. Once dis-empanelled, the medical facility shall be debarred from fresh empanelment for a period of 5 years from the date of order of disempanelment. However if there is 100% change of ownership of the medical facility, the 5 year moratorium shall not be applicable to it and will be eligible to apply for fresh empanelment immediate after change of ownership. The moratorium shall remain in force even if there is part (less than 100%) change in ownership.

## Revocation of Stop Referral.

13. In cases, which are not covered under para 11 above and where MD ECHS has issued orders for STOP Referral against any medical facility for a period of three months, MD ECHS shall write (by email and by post) to the management of the medical facility within seven working days from the date of order of Stop Referral and offer them an opportunity to make improvement / take corrective measures and submit their reply within 30 days from the date of sending e-mail. In case the medical facility seeks more time to produce evidence of having taken corrective measures and the reasons for seeking additional time (which would be limited to 10 days) are considered reasonable, the same shall be granted by MD ECHS. If it is found that corrective measures have been taken by the medical facility, MD ECHS may revoke the Stop Referral within 30 days from the receipt of reply from the medical facility, such revocation shall be intimated to the MoD/DoESW with detailed justification of the decision taken within seven working days from the date of revocation. If the medical facility does not take the required corrective measures or does not give any reply within 30/40 days, MD ECHS shall send a case for dis-empanelment of the said medical facility to MoD/DoESW within 30 days from the last date of submission of reply by the medical facility. In such cases, the Stop Referral be extended by MD ECHS till "further orders".

## Extension of MOA

14. Extension of MOA requires the medical facility to submit signed MOA wit6h requisite documents to concerned RC well before the date of expiry of MOA for signature by Director, Regional Centre. The MOA of such an empanelled medical facility shall be renewed by Director Regional Centre concerned before the date of its expiry provided the papers being in order and no arbitration case has been filed by the medical facility against ECHS/MoD which is pending in arbitration court as on the due date of renewal of MOA, and no court cases has been filed by a medical facility prior to the due date of renewal. In such cases, extension of MOA shall not be done until a final decision has been taken by MoD/DoESW. In all such cases MD,ECHS shall also intimate the decision of not renewing the MOA along with reasons thereof to the medical facility concerned within seven working days after expiry of MOA to submit renewal documents.

Director ECHS Regional Centre Bargalore Control AF Stn JalahalkLE V.K. Institute of Dental Sciences Bangalore Bangalore 560 015 Nehru Nagar, BELAGAVI-590010. If, the medical facility does not respond to the notice of Director, Regional Centre, even 60 days after expiry of the MOA, MD ECHS will recommend disempanelmnent of the medical facility to MoD/DoESW.

15. As per the provision of MoD letter 22D(04)/2011/US (WE)/D (Res) dated 22 Jul 2011, MOA / contract of empanelled hospitals can be suspended / terminated only with the approval of MoD/DoESW. Hence, issue of notice for termination of MOAs to empanelled medical facilities by giving 30 days notice and subsequent action of termination of the MOA of any empanelled hospital can be done by MD ECHS only after obtaining prior approval of MoD/DoESW.

16. This issues with the concurrence of MoD (Fin/Pen) vide their 32(20)/2018/FIN/PEN dated 18.9.2019.

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Appendix C (Refers to Paragraph 29 of Memorandum of Agreement)

## AGREEMENT FOR AUTHENTICATION OF BENEFICIARIES AND ONLINE BILL PROCESSING

The parties shall abide by the following undertakings for the purpose of bill processing:-

1. <u>Hospital Admission Intimation</u>. Hospital will intimate to the BPA and to ECHS within two (02) hours of emergency / referred admission and the BPA will respond with due authorisation in four (04) hours. Subsequently the empanelled hospital will intimate BPA with the complete details of the patient, proposed line of treatment, proposed duration of treatment with Clinical History within 48 hours / 5 working days of admission (since it might take time to establish line of treatment). Waiver upto 30 days can be given by Director Regional Centre on justification. Beyond 30 days no waiver will be accorded. This intimation will be authorized by the concerned authority (Nearest Polyclinic in case of Emergency Admission). Treatment in no case would be delayed or denied because of pending authorization by the BPA as it is only confirmation of the e-workflow in respect of such patient.

2. <u>Uploading of Claim within Seven Working Days</u>. After the patient is discharged (or date of last visit to hospital in case of OPD), the hospital will upload the claim on the BPA web based application alongwith the related documents (as given in the list of documents to be attached on the BPA web based application) within 07 working days after the date of discharge or from the date of last OPD. Waiver for intimation upto 30 days and uploading upto 60 days can be obtained from Regional Centre. Post this duration, Hospital can upload the claim provided 30% of the application/projected amount to be recovered/deducted from the approved amount. In case of regular dialysis, chemotherapy or radiation therapy, the claims should be uploaded monthly (at the end of the month) for the treatment provided during the month. The claims uploaded will be digitally signed and any other instructions on the said subject will be binding.

3. Documents for Claims. All supporting documents of the claim to be submitted at respective Regional Center ECHS within 60 days. On order from ECHS, all documents shall be uploaded in digital format duly digitally signed along with the authentication slip generated from the authentication system online into the BPA portal. The final bill will be signed along with the mobile number by the primary beneficiary or any of the dependent holding valid ECHS card. All documents shall be uploaded along with the claim. Diagnostic labs shall obtain such signatures in the manner prescribed above on the referral form. Mobile number of the patient/NOK also be noted on the referral form. Duration and modalities for handling physical copies of the bills will be in conformity with instructions as issued by Central Org ECHS from time to time.

4. List of Documents Required for Claims Processing. The bills would be scrutinized by the BPA and ECHS authorities and would contain documents as mentioned in the SOP for online billing and on BPA Site (Others Notifications Notice Type Documents Checklist) Authentication slip (generated by KIOSK) duly endorsed with the photograph of the beneficiary to be uploaded.

5. <u>Need More Information - Replies to Queries</u>. Hospital must reply to the query (NMI) raised by BPA / Regional Centre / Central Org on the bills within the **timelines as given below or as amended by ECHS**. In case the NMI is not replied within the stipulated time period, the **claims would be processed on available documents** and the amount deducted for non-submission of reply will not be under the purview of either the "Review Request by Hospital" or "Arbitration Clause".

(a) NMI raised by Verifier – 90 days.

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(b) NMI raised by BPA - 60 days.

(c) NMI raised by Regional Centre / Central Org - 30 days.

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HEE V.K. Institute of Dental Science Urector ECHS Regional Centre 6. <u>Review Request by Hospitals</u>. The hospital must also monitor the claims that have been authorized for payment by the BPA Validator and submit their justifications on the observations/deductions during the "Review Request by Hospitals Window" so as to avoid any requirement of arbitration at a later stage or agree to the amount recommended for approval by the BPA/JD (HS). Absence of any remarks or justification will be automatically considered as hospital has no points to offer for the deductions made by the BPA/ JD (HS). This review request window is available to the hospitals for <u>96 hours</u> once JD (HS) has authorized the claim approval by CFA and is excluded from the TAT for processing of claims.

7. <u>Medical Reports Format</u>. The hospital shall submit all the medical reports in digital form as well as in physical form or as instructed by CO ECHS from time to time.

8. <u>Time Action Taken (TAT) – Counting of Days</u>. The hospital agrees that the actual processing shall start when physical copies of the bills submitted by the hospitals to the concerned Regional Centre, ECHS and are verified by BPA verifiers on behalf of ECHS and counting of days shall start from such date for the purpose of deduction of discount payable by hospitals to ECHS. In case of query raised on the bills the TAT for the purpose of Discount shall start from the date of reply to last query. In case of digital billing when implemented, it will start from the date when digitally signed computed documents are submitted. TAT will exclude the days earmarked for arbitration.

9. <u>Audit by BPA</u>. The BPA will audit the medical claims of the ECHS Beneficiaries in respect of the treatment taken by them in the Empanelled Hospital and make recommendations for onward payment to ECHS in a time bound manner as follows:-

Audited by	Time Allotted	Remarks
BPA Scrutinizer	90 days	The claim is received at verifier. If the claim is correct, it will move to BPA validator and if any query is raised at verifier stage (NMI), it will move to NMI Basket. If the NMI is replied within 90 calendar days from the date of submission of claim online, the claim moves to BPA validator for normal processing.
BPA Validator	60 days	The claim is received at validator stage. If the claim is correct, it will move to JD (HS) and if any query is raised at validator stage (NMI), it will move to NMI Basket. If the NMI is replied within 60 calendar days from the date of query raised by validator, the claim moves to JD (HS) for normal processing, and if not, claim will shift to JD(HS) for processing whatever is information is available.

10. Hospital to take care to reply to the query raised by BPA on the bills within a reasonable time of not more than 30 days failing which the claim will automatically be forwarded to the next stage.

11. <u>Personnel for Processing of Claims</u>. Hospitals must have minimum two persons dedicated for uploading, monitoring and processing of claims. Hospitals should ensure that in case of change in this claim processing staff, the new staff is trained at Regional Centre for smooth, efficient and early settlement of claims. The claimed amount will be limited to CGHS approved rates.

12. <u>Hardware & Manpower Required for Processing of Claims</u>. The hospital will have the following hardware & Manpower for uploading and processing of claims (Though it may not be exclusive to ECHS) :-

(a) Authentication system to be obtained from Smart Card Making Agency contracted by ECHS.

- (b) Authentication software to integrate with Smart Card.
- (c) Desktop PCs for uploading of claims:-

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SI No.	No. of Beds	Minimum PCs required	PRINCIPAL
(i)	Upto 50	One Terminal	KLE V.K. Institute of Dental Sciences
(ii)	50 to 100	Two Terminals	Nehru Nagar, BELAGAVI-590010.
(iii)	Above 100	Three Terminals & increments the	hereof at the scale
	ECHS P	of one terminal for each multiple	e of 50 beds.

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(d) Manpower requirement for uploading of claims with minimum qualification of DOEACC 'O' Level or equivalent:-

SI No.	No. of Beds	Manpower required
(i)	Upto 50	Two IT qualified operators for process of claims.
(ii)	50 to 100	Four IT qualified operators for process of claims.
(iii)	Above 100	Six IT qualified operators for process of claims & increments thereof in multiple of 50 beds.

(e) **Document Scanner** Color/Grayscale/B&W, 200 DPI, Flatbed /Document feeder, Multiple Page Size, Duplex.

(f) **Dedicated internet Leased Line** of atleast 8 Mbps or more or can explore MPLS services with higher bandwidth.

(g) Integration of Hospital HIS with BPA Software & Smart Card Software.

## 13. BPA Fee.

(a) <u>Medical Facility Claims</u>. The processing fee as on date is 2% of the claimed amount and service tax thereon subject to a minimum of Rs 12.50 and a maximum of Rs 750/- which shall be recovered from the amount due to the empanelled facility. The same shall be reviewed from time to time on the Govt orders and shall be recovered from medical facility as per applicable rates.

(b) <u>Individual Claims</u>. The BPA fee remains same as per the medical facility claim however; in case of individual reimbursement claim BPA fee shall be paid by ECHS.

14. **Discount**. The Hospital shall agree for deduction of 2% of admissible amount if payments are made with 10 working days from the date of verification of physical bills by the Verifier to the BPA or reply to the last query or digitally signed bills received by the validator whichever is later. The discount will be admissible on the approved amount.

15. <u>Updation of Policies</u>. The Hospital must keep itself updated about the policies promulgated for treatment of ECHS beneficiaries and reimbursement of claims including the rates as issued or updated from time to time. Ignorance of policies may affect the claimed amount. The latest policies will be updated on ECHS website – <u>http://www.echs.gov.in</u>. The empanelled facility should maintain copy of all such documents.

16. **No Direct Interaction with BPA**. The Hospital should not interact directly with the BPA, however, will forward all his issues / queries to the Regional Centre, which shall be bound to resolve such issues either itself or by forwarding it to concerned authorities including BPA.

17. <u>FIFO</u>. The claims would strictly be processed on **First** – in – **First** – out (**FIFO**) basis and this rule would not be defined by the Regional Centre and neither the Hospital should try to exert any kind of influence to bypass this rule. Central Org ECHS can modify the same in the interest of the organization.

18. Opting For Higher Standard. ECHS member opting for advanced surgery/procedure/accommodation etc can be charged the difference of amount than entitle after obtaining proper consent certificate.

19. W.e.f 01 Apr 2019, payment of ECHS bills will be done by CDA Nagpur, Hence PAN & TAN details to be furnished by Hospital.

PRINCIPAL KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010.

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## ANNEXURE- I (Refer to Para 1 of MOA)

## EMPANELMENT UNDER ECHS

## SERVICES APPROVED BY

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## Authority: MOD/GOI letter No. 22D (14)/07/US WE/D(Res) dated 18 Sep 2006 and Central Org ECHS letter No B/49771/AG/ECHS/Emp/Gen (i) dt 07 Dec 18.

SI No.	Name of Hospital/Diagnostic Centre/Dental Clinic	Services proposed for recognition
1	KLE Vishwanath Katti Institute of	General Services: Dental including Oral surgery,
	Dental Sciences, (A unit of KLE	Prosthodontia and Periodontia
	Academy of Deemed University),	Others:- Oral Medicine and Radiology, Oral and
	JN Medical College, Nehru Nagar,	Maxillafascial Surgery, Oral Pathology and
	Belgaum- 590010	Microbiology, Prosthodontia, Periodontia,
		Orthodentics and Pedodontics.
	NON NABH	



(Signature of Authorised Signatory of Hospital) PRINCIPAL KLE V.K. Institute of Dental Sciences Nehru Nagar, BELAGAVI-590010.

(Signature of Director, Regional Centre ECHS)

(CB valma)

GPCaft Director ECHS Regional Centre Bangalore C/o 410 AF Stn Jalahali Bangalore - 560 01<sup>r</sup>

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Appendix D (Refers to Paragraph 29 of Memorandum of Agreement)

# FORMAT FOR FEEDBACK ON EMPANELLED MEDICAL FACILITIES (NAME OF MEDICAL FACILITY)

SI No.		Rating Aspects	Rating from 1 to 10
(a)	Quali	Quality of Treatment	
	(i)	Availability of Specialist	
	(ii)	Bed Availability as per entitlement	
	(iii)	Degree of Relief	
(q)	Healt	Health of Hospital	
	(i)	Hygiene, Sanitation	
	(ii)	Behavior/Professionalism of Doctors and Staff	
	0	Overall Satisfaction	

# SCALE OF RATING

cal Rating	Poor	Average	Good	Excellent
Numerical Grading	3	2	2	8 to 10
ra	1 to 3	4 to 5	6 to 7	to
		1	1	

# FINAL RATING (Please Tick)

Rating	
Poor	
Average	
Good	
Excellent	

Signature of ECHS beneficiaries/NOK.

Mobile/Tele No/Email

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Note: - Specific Comments (if any)

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# KARNATAKA STATE MEDICINAL PLANTS AUTHORITY

'VANAVIKAS' Building, 4th Floor, 18th Cross, Malleshwaram, Bengaluru-560003 Email : ccokampa(a gmail.com Ph. 080 2346 4089

No: TCH-3/NMPB/CR-06/2021-22

Date: 20.04.2022

To

The Principal, Shri BMK Ayurveda Mahavidyalaya, (KLE University), Shahapur Belagavi - 590003

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Sub: Conducting Second Division Level Consultative Workshop at Belagavi Division to Review and synergize the activities of stakeholders in medicinal plants sector in Karnataka ... Reg.

- Ref: 1. Your office letter No. BMK/2022-23/D-38 dated: 07.04.2022
  - This office Later No. TCH-03/NMPB/CR-06/2021-22 dated: 28.03.2022

Thank you for showing interest to host Second Division Level Consultative Workshop at Belagavi Division to Review and synergize the activities of stakeholders in medicinal plants sector in Karnataka at KLE, Belagavi Karnataka State Medicinal Plants Authority is happy to get associate with BMK Ayurveda Mahavidyalaya Belagavi for conducting the same. We received your letter No. BMK/2022-23/D-38 dated: 07.04 2022 regarding budget estimation and programme schedule.

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Karnataka State Medicinal Plants Authority is giving principal approval for conducting Second Division Level Consultative Workshop at Belagavi. You have proposed a budget of Rs.1.10 Lakhs, the revised approved budget is as mentioned below.

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Inter University Centre for Yogic Sciences Bengaluru Camp office : IUAC, New Delhi

Ref: IUCYS/SAO/2022/

26" May, 2022

## Office Order

Sanction of competent authority is hereby a accorded for payment upto Rs.59,000/-(Rupees Fifty Nine Thousand only) to Shri. B M Kankanawadi Ayurved Mahavidyalaya, Belagavi, Karnataka for meeting the expenses in organising Inter National Yoga day on 21/06/2022 to commemorate 8<sup>th</sup> Inter National Yoga day on 21<sup>st</sup> June, 2022.

After organizing the event and on receipt of Utilization Certification / Statement of Expenditure (UC/SE), we shall transfer through on-line payment of Honorarium/other expenses to the University Bank Account for settlement of actual expenses along with following details:

- 1 Programme schedule
- 2 Snaps of important Event
- 3 Audio/video Recordings/Photographs in pen drive
- . 4 Details of participants attended the programme with their mobile no. And email Ids
  - 5. Short Report of the Event
  - 6 Feedback of Participants

Services of Administrative Disservices and Administrative Distract Distances for Administrative Design of Administrative Distances of Administrative Distances Distances and Administrative Distances Dist

(Senior Administrative Officer) For Inter University Centre for Yogic Sciences, Bengaluru.

To

Principal Shri, B M Kankanawadi Ayurved Mahavidyalaya, Belagavi, Kamataka.

2022



## K.L.E. University

(Accredited 'A' Grade by NAAC)



9/2/201

**AYURVED HOSPITAL & MEDICAL RESEARCH CENTRE** 

Teaching Hospital of Shri B. M. Kankanawadi Ayurved Mahavidyalaya (A Constituent Unit of KLE University, Belgaum) Shahapur, Belgaum - 590 003, Karnataka, India.

The Registrar, K.L.E. University Nehru Nagar, Belgaum.

Ref. KUEAH /843/2010-2011

Sub: Free ward food donations Scheme-reg.

Sir,

To,

I wish to inform you that, our KLE Ayurveda Hospital is supplying free food to free wards. Therefore, we are planning to collect donations (Annadana Scheme) from outsiders on the occasion of various ceremonies. In this regard, we kindly request you to open an account with bank in the name of "Registrar for KLE Ayurveda Hospital – Annadana Scheme"

This is for your kind information and needful action.

Thanking you,

Medical Director K.L.E. University Ayurveda Hospital, Belgaum.

Yours truly,

61C

Phone : 0831 2486286 Fax : 0831 2461240 / 2424157 Website : www.kleayurveda.org, www.ayurveda.kleuniversity.edu.in Email : bmkayurveda@rediffmail.com

# **KLE UNIVERSITY**



(Formerly known as KLE Academy of Higher Education & Research, Belgaum) [Declared as Deemed-to-be-University u/s 3 of the UGC Act, 1956 vide Government of India Notification No.1 9-19/2000-U 3(A)] Accredited 'A' Grade by NAAC

Office of the Registrar, KLE University, JNMC Campus, Nehru Nagar, Belgaum-590 010, Karnataka State, India **2**: 0831-2472777/2493779 FAX: 0831-2493777 Web: http://www.kleuniversity.edu.in E-mail: info@kleuniversity.edu.in

Ref. No. KLEU/11-12/D- 120-123.

5<sup>th</sup> April, 2011

## ORDER

Sub : Invitation of donations from the Philanthropists.

Ref : Your letter No. KLEUAH/1015/2010-2011, dated: 22/03/2011

With reference to the above, I am directed to inform that you that you have been permitted to invite and receive donations from the philanthropists **only by DD/cheque** for the free food being served to the patients admitted to the free ward of the Ayurved Hospital & Medical Research Centre, Belgaum.

A list of the donations received from the Philanthropists be sent to the University for reference from time to time.



(Prof. (Dr.) P.F.KOTUR) Wr Registrar

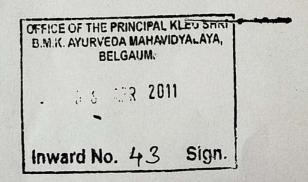
To,

**The Principal,** Shri B.M. Kankanwadi Ayurved Mahavidyalaya, Shahapur, Belgaum.

CC to:

- 1) The PA to Hon. Chancellor, KLE University, Belgaum.
- 2) The Spl. Officer to Hon. Vice-Chancellor, KLE University, Belgaum.
- 3) The Finance Officer, KLE University, Belgaum.

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# KLE UNIVERSITY

(Formerly known as KLE Academy of Higher Education & Research, Belgaum) Declaration Dependence-University is 3 of the UGC Act. 1956 vide Government of High Notification No F.9.(1972)060-U 3(A)]

Accredited 'A' Grade by NAAC

Office of the Registrar, KLE University JNMC Campus, Nehru Nagar, Belgaum-590 010, Karmataka State, India 2: 0831-2472777/2493779 FAX: 0831-2493777 Web: http://www.kleuniversity.edu.in E-mail: info@kleuniversity.edu.in

Ref: KLEU/Accts/11-12/D-7150-7151

11<sup>th</sup> August 2011

10.

The President Belgaum Zilla Rani Channamma Mahila Sakarai Niyamit Bank Belgaum.

Sub: Opening of accounts of our constituent units.

Dear Sir,

With reference to the above subject, we request you to open the accounts in your bank branch detailed as below.

SI. No.	Name of the Account	Name of the Account	Authorized person to operate the Accounts
B) A	t Shahapur brai	nch	
1	A/e. No. 853	Registrar KLE University for VKIDS Dental Clinic	Prof. (Dr.) P.F. Kotur Registrar KLE University Belgaum
2	A/c. No. 848	Registrar KLE University for Ayurveda Hospital Anadhana Scheme	Prof. (Dr.) P.F. Kotur Registrar KLE University Belgaum

Please do the needful in the matter and oblige.

Thanking you.

Yours faithfully, Prof (Dr.) P.F. Kotur

Cc to:

1. The Finance Officer, K.L.E. University, Belgaum.

The Bank will open for transactions		Our Branches & Extn. Counter		
On week days from	10-30 a.m. to 4-00 p.m.	H.O. : Main Branch :		
On Saturday	10-30 a.m. to 1-00 p.m.	Lingraj College Road, Belgaum. Ph. 2460015		
Lunch Hours	2-00 p.m. to 2-30 p.m.	Savadatti Branch :		
		S. V. Bellubbi College Campus, Near Bus Stand, Savadatti. Ph. 958330-224264		
Extn. Counter :		Dental College Branch :		
1) B. M. K. Ayurve Belgaum. Ph. 24	ed College, Shahapur, 404212	K.L.E. Dental College, Campus, Nehru Nagar, Belgaum. Ph. 2474986		

Name REGISTRAR KLEU FOR KLE			xtn. Counter
Full Address			
A/c. NoA1 / 848			
Accountant	() M	anager	
Bank Note :			
<ol> <li>All entries in the Pass Book will be made l correct any entry therein.</li> <li>The Pass Book shall always be presented at</li> </ol>			

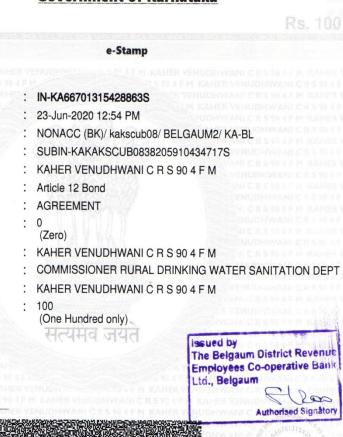
ದಿನಾಂಕ DATE	ವಿವರ PARTICULARS	ಚೆಕ್ ಸಂಖ್ಯೆ CHEQUE NO.	ປ. Rs.	ಹಿಂಪಡೆದ ಹಣ AMOUNT WITHDRAWN ರೂ. Rs.	రిల్ళ BALANCE రೂ. Rs.	-812 7
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4/04/2019	BY CASH		450.00		1,41,272.00 Cr	
3/05/2019	BY CASH		60.00		1,41,332.00 Cr	
0/05/2019	BY CASH		29,000.00		1,70,332.00 Cr	
4/06/2019	BY CASH		13.00		1,70,345.00 Cr	
5/06/2019	BY CASH		75,000.00		2,45,345.00 Cr	
9/07/2019	BY CASH		400.00/		2,45,745.00 Cr	1.1
9/08/2019	BY CASH		80.00		2,45,825.00 Cr	
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31/10/2019	BY CASH		600.00		2,49,704.00 Cr	
26/11/2019	BY CASH		4,500.00		2,54,204.00 Cr	
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## **INDIA NON JUDICIAL**

## **Government of Karnataka**

## Certificate No. Certificate Issued Date Account Reference Unique Doc. Reference Purchased by **Description of Document** Description Consideration Price (Rs.) First Party Second Party Stamp Duty Paid By Stamp Duty Amount(Rs.)



## AGREEMENT

Please write or type below this line

## Agreement No: RDW&SD/25/WSSO/IEC/2019-20 Dated: 01-05-2020

This agreement made on the 29th day of May 2020(with effect from 1st day of May 2020), between Commissioner, Rural Drinking Water & Sanitation Department (RDWSD), having its office at Cauvery Bhavan, E Block, KHB Complex, 2nd Floor, Kempegowda Road, Bangalore - 560009 (hereinafter called "the Client") of one part and KAHER VENUDHWANI 90.4 FM Community Radio Service (CRS), (Hereinafter called "Service Agency") of the other part having its office at KAHER JNMC Campus Nehru Nagar Belagavi-590010.

1

## Statutory Alert:

1. The authenticity of this Stamp Certificate should be verified at "www.shcilestamp.com". Any discrepancy in the details on this Certificate and as available on the website renders it invalid. 2. The onus of checking the legitimacy is on the users of the certificate. 3. In case of any discrepancy please inform the Competent Authonty.

## Station Director

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Whereas the Client is desiring that KAHER, Venudhwani CRS 90.4 FM [Name of CRS], to provide Community Radio Service for various components as indicated in Annexure 1 of this Agreement (Hereinafter called "**the Service**") and in this regard, the Client has empanelled the Service Agencies as per the Expression of Interest (EOI) invited dated 26/09/2019 to provide services through Community Radio.

## NOW THIS AGREEMENT WITNESSETH as follows:

- 1. In this Agreement, words and expression, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.
- In consideration of the payments to be made by the Client to the Service Agency as hereinafter mentioned, the Service Agency hereby covenants the Client to provide Community Radio Service as per the Terms of Reference and submit the bill on monthly basis after due certification.
- 3. The Client hereby covenants to pay the Service Agency in consideration of the services and remedying the defects wherein the Payment as may become payable under the provisions of the Agreement at the time and in the manner prescribed in this Agreement.

The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:

- a. Expression on Interest (EOI)
- b. Terms of Reference (TOR)
- c. Minutes of Meetings
- d. Proposal of the Service Agencies
- e. Letter of Awardf. Service agency acceptance letter

## 1. Objectives:

- 1.1 To broadcast the Jingles, Interviews, Phone in Programmes, Documentary/Case study/experience sharing/inspiration talk, Instruction/Tips/Teaching Aid, Special/Departmental announcements etc., (hereinafter referred as "Programmes") related as per the instructions of the Client on various topics related to the Department including importance of drinking water, sanitation, Open Defecation Free (ODF), water management and water conservation, hygiene etc., and not limiting to the above.
- 1.2 To reach out to rural areas (last mile) by conducting street plays, house to house programmes, *etc.*, such that maximum information dissemination is happening at the rural areas in Kannada and other vernacular languages.
- 1.3 To bring in behavioural change among the rural public with active grass root level engagement of Community Radio Service.
- 1.4 To broadcast good practices and programmes conducted by Implementation Support Agencies (ISAs) in respective district/s.

## 2. Scope of Community Radio Service Agency:

The empanelled Service Agency shall perform below activities:

- 2.1 Make logistics arrangements for conducting the Programmes etc.,
- 2.2 Pre and post programmes follow-up with the potential listeners to track the effectiveness of the broadcasted programmes.

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For VENUDHWANI

Station Director

- 2.3 Prepare the contents of the programme in vernacular language and get it approved from the Client before broadcast.
- 2.4 Documentation of the Programmes- sample Video with Time stamp and Audio
- 2.5 Certification (as indicted in Sl no 2 of deliverables) of broadcasting with sample video recording of relayed Programmes.
- 2.6 Train the staff members of CRS in carrying out the Programmes.

## 3. Duration of the Empanelment:

The Client proposes to empanel the Service Agency for a period of Three (3) years, subject to annual review. The initial appointment shall be for a period of One year; however, at the discretion of the Client, the empanelment may be extended on yearly basis subject to review of performance by the contract review committee.

## 4. The contract review committee:

The contract review committee shall be constituted under the Chairmanship of Commissioner, RDWSD. The committee consists of following members:

- 1. Commissioner, RDW&SD.
- 2. Director-WSSO, RDW&SD.
- 3. IEC Expert.
- 4. Chief Engineer RDW&SD.

## 5. Possession of Rights:

- 5.1 The content and concept developed is the exclusive property of RDWSD. In case, the Content is developed by the Service Agency as per the Terms of Reference and Agreement, the same will be submitted to RDWSD and shall be the exclusive property of RDWSD.
- 5.2 The Service Agency shall broadcast only the approved program as per the directions given by the client. In case the Service Agency intends to broadcast the programme or any of the components over the agreed 20% of the broadcast time then it may do so after seeking approval from Client at no additional cost.
- 5.3 The Service Agency shall not show/submit any of content developed by the Client in any other place or any competition or in any programme till the same is approved by the RDWSD for public dissemination/viewing/listening.
- 5.4 The Service Agency shall not disclose or share any information related to RDWSD projects or program without prior approval of the RDWSD.
- 5.5 The electronic media gadgets (CD/DVD/pen drive) used shall be handed over to RDWSD at the end of every assignment.

## 6. Deliverables:

Broadcasting should be done in Kannada and any other vernacular language of that area where the rural people can understand as per their dialect. The payments shall be done based on the deliverables and after satisfactory completion of broadcasting of the programme as per the rates indicated in Annexure 1 of this Agreement and submission of the bills according to the Broadcasting. The details of the deliverables described as below:

For VENUDHWANI

Station Director

SL. No	Deliverables
Mon	thly
1.	Submission of details of programme broadcasted in CD/DVD/Pen Drive. Along with the scheduled dates of broadcasting for each programme and the timings. The submission shall be supported by Photos and other supporting documents with time stamp, for both broadcast and the listeners.
2.	<ul> <li>Certification of the programme that has been broadcasted during the billing month by either of the following professionals.</li> <li>CEO- ZP or</li> <li>EO-TP or</li> <li>PDO - Gram Panchayat (Gram Panchayat covered by the Service Agency) And District IEC Consultant by RDWSD</li> </ul>
Quar	terly or Half Yearly*
3.	<ul> <li>Submission of comprehensive report after completion of all Programmes followed by presentation before the Authority or Authorities Representatives.</li> <li>Details of benefits/interventions/suggestions by community radio service Quarterly</li> <li>Total outreach and the feedback from the listeners on programmes in terms of action taken, changes seen in the behaviour etc. (The format for this shall be provided by the CRS and finalized by RDWSD and shared) - Half yearly</li> <li>While carrying out the outreach and feedback from the listeners, CRS shall video record and submit the same in CD/DVD/pen drive Half yearly</li> </ul>
4.	Submission of suitable suggestions on regular basis for effective conduct of Programme for broadcasting.

\* The Quarterly or Half yearly report shall be submitted along with the Monthly report and if the same is not submitted then the payment for the respective month shall not be made.

## 7. Payments Terms:

No advance payment shall be made by the Client under any circumstances. Payment shall be released after satisfactory completion and acceptance of the entire job every month subject to proper documentation and certification as indicated in section 6. The payment will be made within 15 (Fifteen) days from the date of receipt of Tax Invoice duly supported by receipted challan.

The monthly payment shall be based on the rates indicated in Annexure 1 for the programmes broadcasted excluding GST or the maximum monthly payment for the CRS shall be ₹ 89,600/- (Rupees Eighty-Nine Thousand and Six Hundred Only) excluding GST whichever is lower.

## 8. Penalty Clauses:

8.1 The Service Agency will take all measures to ensure timely and accurate delivery of content based on Client brief and consultation. These will also go through clearly defined approval processes. However, in case of any misrepresentation of facts / imagery on a repeated basis, Service Agency will be penalised at 4 times the Component fee indicated in Annexure 1 and the total penalty amount should not exceed more than one-month payment. If it exceeds, it

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Station Director

shall be considered as default and Client shall terminate this Agreement.

8.2 The Service Agency will deliver as per the agreed monthly deliverable plan. However, in case some of the agreed deliverables have not been met in the defined timelines for reasons other than non-receipt of information/content or timely approval from Client or Force Majeure, Service Agency will be penalised at 50% of the non-delivered Programme fee as indicated in Annexure 1.

## 9. Dispute Settlement:

Differences/dispute/grievances shall be settled by dispute resolution authority in accordance with the following Procedure:

- a. The dispute resolution authority is under the chairmanship of Principal Secretary, RDPR. The disputes or differences shall be referred to dispute resolution authority. The dispute resolution authority shall settle the differences/dispute/grievances within 60 days from the receipt of the same.
- b. The dispute resolution authority proceedings shall be held in Bengaluru and the language of the proceedings and that of all documents and communications between the parties shall be in English.
- c. The performance under the contract shall continue during the dispute resolution proceedings and payments due to the Service Agency by the Client shall not be withheld, unless they are the subject matter of the dispute.
- d. Decision of the dispute resolution Authority shall be final and binding on both the parties.

## 10. Force Majeure

For the purposes of this Agreement, "Force Majeure" means an event which is beyond the reasonable control of a Party, and which makes a Party's performance of its obligations under the Agreement impossible or so impractical as to be considered impossible under the circumstances. The event of Force Majeure will be decided by Client based on the proposal of occurrence of Force Majeure from the Service Agency.

The failure of a Party to fulfil any of its obligations under the Agreement shall not be considered to be a breach of, or default as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Agreement, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

## **11.Termination:**

Either party may terminate this Agreement by giving one month [30 days] prior notice in writing to the other party of its intention to do so. Notwithstanding anything contained in this agreement, it shall be open to the RDWSD at any time during the period of the agreement or during the extended period by giving to the Service Agency one month notice or by giving an amount equal to the last invoice of the Service Agency in lieu of one month's notice.

## Note:

- Service Agency must share any scripts, jingles, creative ideas, instructions with the IEC section of RDWSD before broadcasting for formal approval.
- The Service Agency without the approval on the content and consent to broadcast by RDWSD, shall not broadcast any of the program. mil

Station Director

5

- Care must be taken that the message with respect to water, sanitation, and waste management . etc., are passed on without making any derogatory comments.
- Intellectual property rights of the content will be with the department
- Rates fixed for the programmes will be as per Annexure 1 to this Agreement.
- The agency should submit reports as per the deliverables. The report shall be submitting on or before 10th of every month.
- Content broadcasted should not have negative implications to the Client. .

Witness signature

1.

Commissioner, Rural Drinking Water & Sanitation Department, Bengaluru

2. (Veereshkumar.S.N) 2.

OM

Station Director KLE Academy of Higher Education and Research, Venudhwani CRS 90.4 FM Belagavi

